

REQUEST FOR QUOTATION LOCAL PURCHASE SECTION

RFQ NUMBER : 2332500898
DATE : 10.04.2025
REQ No : 1032501581
REQ TITLE : COMPREHENSIVE AMC
DELIVERY LOCATION
CLOSING DATE : 16.04.2025
CLOSING TIME : 10:00:00

SL NO	ITEM CODE	SERVICE ID	DESCRIPTION	QTY	UOM	BRAND/ORIGIN	WARRANTY	UNIT PRICE	TOTAL PRICE
1		ITEM-00001	COMPREHENSIVE AMC OF COOLING TOWERS AT WARSAN TP ADMIN BUILDING. A.SCOPE OF WORK: - # THE CONTRACTOR IS REQUIRED TO QUOTE LUMP SUM P RICEFOR COMPREHENSIVE AMC OF COOLING TOWERS WITH SPARE PARTS (SUCH ASREPLACEMENT OF ALL TYPES OF BUTTERFLY VALVE, GATE VALVE, EQUALI ZERVALVE, FLOOD SWITCH, FLOOD VALVE, BELTS, WATER LEVEL SENSORS, CONTROL SWITCH, NOZZLE SPRAY, FAN MOTOR, GEAR BOX, FAN BLADES, FAN R EDUCER,MOTOR AND FAN PULLEY, BEARING ASSEMBLY SET, CONTROL PANEL, VFD & PLCPANEL, PAINTING, COOLING TOWER BASIN ETC..) # THE QUOTATI ON WILL BESUBMITTED AS PER DEWA SPECIFICATION AND SURVEY ONLY. # THE CONTRACTOR ISREQUIRED TO CONDUCT A SITE VISIT EVERY MONTH TO CH ECK & INSPECT THECONDITION AND THE PERFORMANCE OF THE COOLING TOWERS & THE COOLING TOWERSWATER BASINS, THE	4	NO				

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			INSPECTION MUST INCLUDE I NSPECTING THE COOLING TOWERS#CLEANLINESS, HEALTHINESS, CONDITION AND THE SYSTEM PERFORMANCE OF THEEQUIPMENT. IN ADDITION TO CARRY OU T COOLING TOWERS CLEANING IF NEEDED ORREQUESTED BY DEWA SUPERVISOR RESPONSIBLE FOR THE SITE. # THE CONTRACTORMUST SUBMIT A DETAILED REPORT AFTER CONDUCTING COOLING TOWERS INSPECTIONAND CLEANING TO THE IN-CHARGE SUPERVISOR OF THE SITE. # THE REPORT MUSTINCLUDE SUFF ICIENT INFORMATION DESCRIBING ANY KIND OF DEFECTS, DAMAGE ORWARE TO THE EQUIPMENT THAT CAN CAUSE LESS PERFORMANCE IN OPERATING THEEQ UIPMENT. IN ADDITION, PICTURES & VIDEOS FOR THE INSPECTION AND THECLEANING ACTIVITY TO THE EQUIPMENT. # THE SPARE PARTS REQUIRED BY THECONTRACTOR TO CARRY OUT THE RECTIFICATION OR MAINTENANCE ACTIVITY						

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			MUSTBE ARRANGED AT THE EARLIEST & BEFORE THE ACTIVITY STARTS ON THEEQUIPMENT IN ORDER TO REDUCE THE DOWNTIME OF THE EQUIPMENT. # IF THECONTRACTOR SHOULD KEEP SPARE PARTS IN THE BUILDING TO KEEP T HE EQUIPMENTDOWN TIME TO MINIMUM, THE SPARE PARTS MUST BE KEPT IN A PROPER PLACE &STORED CORRECTLY AND IN A PROPER PLACE WITHIN THE BUILDING PREMISES TOPREVENT ANY DAMAGE OR WARE OR EXPOSURE TO ANY ELEMENT THAT CAN CAUSE ADAMAGE TO THE SPARE PART. # THE SPARE PART S PROVIDED BY THE CONTRACTORMUST BE GENUINE SPARES FROM OEM OR OEM RECOMMENDED VENDORS AND APPROVEDBY DEWA ENGINEERS. # THE CONTRACT OR WHO ACCEPTS & SIGNS THIS AMC HASINSPECT, MAINTAIN AND REPAIR THE COOLING TOWERS RELATED EQUIPMENT SUCHAS VFD, PLC AND CONTROL PAN ELS. IN ADDITION TO REPORT ANY ISSUE IN						

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			THIS EQUIPMENT THAT CAN CAUSE OPERATION INTERRUPTION, PROPER PERFORMANCE OR UNEXPECTED FAILURE & SHUTDOWNS TO THE SITE SUPERVISOR. # DURING PPM ACTIVITIES CONTRACTOR TO PROVIDE SUFFICIENT MANPOWER TO CARRY OUT PREVENTIVE MAINTENANCE AND TO BE COMPLETED AS PER THE DEWA SCHEDULE WITHOUT DELAY. (IN CASE THE CONTRACTOR FAILS TO COMPLETE THE JOB AS PER GIVEN AND AGREED SCHEDULE, THEN CONTRACTOR IS LIABLE TO PAY PENALTY AS PER THE PENALTY CLAUSE.) # ALL THE MATERIALS THAT WILL BE PROVIDED BY THE CONTRACTOR FOR THE USE IN ANY ACTIVITY RELATED TO THIS AMC SCOPE OF WORK MUST BE CONFIRMED AND APPROVED PRIOR BY DEWA ENGINEERS AND AS PER THE LATEST STANDARDS APPROVED AND IMPLEMENTED IN DEWA. # ALL PPM ACTIVITIES CARRIED OUT BY THE CONTRACTOR WHO AGREES & SIGNS THIS						

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			AMCMUST BE CARRIED OUT AS PER THE APPROVED DEWA CHECK LIST GIVEN BY THEAPPOINTED DEWA SUPERVISOR. # THE CONTRACTOR WHO AGREES & SIGNS THIS AMCMUST INCLUDE & SUBMIT THEIR OWN WORK CHECK LIST FOR EVALUATION &VERIFICATION BY DEWA ON QUARTERLY BASIS. # CONTRACTOR TO SHARE OFFICIALEMAIL ID /CALL CENTER NUMBER TO DEWA FOR FORWARDING AND REGISTERINGCOMPLAINTS. # THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST SUBMITTHEIR CORRECTIVE MAINTENANCE CHECK LIST AND CONSUMABLE MATERIALS ORITEMS LIST TO DEWA ENGINEERS FOR EVALUATION AND APPROVAL. # ALLCORRECTIVE MAINTENANCE REPORTS TO BE SUBMITTED WITHIN THREE WORKING DAYSALONG WITH THEIR OWN SERVICE REPORT TO DEWA SUPERVISOR FOR VERIFICATIONAND RECORD. DEWA-CONFIDENTIAL # THE CONTRACTOR WHO AGREES & SIGNS THISAMC MUST PROVIDE VALID						

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			CALIBRATION CERTIFICATES FOR ALL MEASURING INSTRUMENTATION, EQUIPMENT USED IN MAINTENANCE ACTIVITY, OR ANY CALIBRATION DEVICES USED IN MAINTENANCE ACTIVITY SUCH AS MANIFOLD GAUGE, CLAMP METER AND MULTI METERS ETC... # THE CONTRACTOR WHO AGREES & SIGN THIS AMC MUST PREPARE AND SUBMIT RISK ASSESSMENT, METHOD OF STATEMENT AND ACTION PLAN BEFORE PROCEEDING WORK, SUCH AS PPM AND CORRECTIVE MAINTENANCE. # ITS MANDATORY FOR THE CONTRACTOR WHO ACCEPT & SIGN THIS ANNUAL MAINTENANCE CONTRACT TO CARRIED OUT ANY ACTIVITY RELATED TO THIS CONTRACT SCOPE OF WORK IN WAY THAT MUST NOT CAUSE ANY DAMAGE, FAILURE, WARE, BREAKDOWN AND MALFUNCTION TO ANY OF THE EXISTING EQUIPMENT/STRUCTURE OR ANY PROPERTIES OF DEWA. # THE CONTRACTOR WHO ACCEPTS AND SIGNS THIS AMC MUST						

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			DEPLOY AND PROVIDE KNOWLEDGEABLE & PROFESSIONAL TECHNICIANS FOR CARRYING OUT THE MAINTENANCE WORK & ANY RELATED MAINTENANCE ACTIVITY TO THE EQUIPMENT. # THE CONTRACTOR WHO ACCEPTS AND SIGNED T HIS AMC MUST RESPONSE TO ANY EMERGENCY CALL OR BREAKDOWN CALL RELATED TO ANY EQUIPMENT FALLING UNDER THIS CONTRACT WITHIN 30 MINUTES AFTER THE RECEIPT OF THE NOTIFICATION AS PER THE TWO SLA CONDITIONS MENTIONED IN THIS CONTRACT. # THE CONTRACTOR WHO AGREES & SIGNED T HIS AMC MUST PROVIDE COMPETENT SUPERVISOR TO SUPERVISE ALL MAINTENANCE ACTIVITIES RELATED TO THE EQUIPMENT UNDER THIS CONTRACT. FAILURE TO PROVIDE A COMPETENT SUPERVISOR TO SUPERVISE ANY MAINTENANCE ACTIVITIES AS MENTIONED IN THIS PARAGRAPH WILL SUBJECT THE WORK TO BE UNDER EVALUATION BY DEWA ENGINEERS TO BE						

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			APPROVED OR REJECTED. # THECONTRACTOR WHO ACCEPTS & SIGNS THIS AMC MUST SUBMIT THE QUARTERLY STATUSREPORT FOR BUILDING COOLING TOWERS SYSTEMS TO THE SITE SUPERVISOR. THEREPORT MUST INCLUDE ALL THE INFORMATION RELATED TO THE CURRENT CONDITIONOF THE EQUIPMENT , ANY CORRECTIVE REPAIR OR MAINTENANCE REQUIRED ANDRECOMMENDATION FOR EQUIPMENT REPLACEMENT IF NEEDED. # BUILDINGMAINTENANCE CONTRACT TO BE HANDED OVER AFTER THE AMC TENURE IF THE AMCAWARDED TO ANOTHER PARTY FOR UPCOMING YEAR WITH PRESENCE OF DEWASUPERVISOR ALSO SNAG TO BE CLEARED WITHIN 15 DAYS DEWASUPERVISOR WILLEVALUATE SNAGS WHICH IS VALID OR INVALID, IF FAILED TO CLEAR THE SNAGSAS PER SLA DEWA WILL GET THE RECTIFICATION DONE THROUGH THIRD PARTY ANDTHE RESPECTIVE COST SHALL BE DEDUCT						

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			ED FROM PAYMENT. # THE CONTRACT CANBE TERMINATED BY EMPLOYER#S CONVENIENCE WITH SEVEN DAYS WRITTEN NOTICETO THE CONTRACTOR WITHOUT E XPLAINING ANY REASON FOR TERMINATION. THECONTRACTOR WILL SUBMIT THE INVOICE BASED ON ACTUAL WORK DONE AT SITE ANDAPPLICABLE DUE PAYM ENT WILL BE RELEASED BASED ON EMPLOYER VERIFICATIONAND CONFIRMATION. # THE CONTRACT PERIOD WILL START FROM THE DATE OFFIRST SERVICE/ VISIT. # THE CONTRACTOR WHO ACCEPTS AND SIGNED THIS AMCMUST RECEIVE EMERGENCY CALLS FROM THE CLIENT 24/7 AND ALL THE YEAR ROUNDTILL THE EXPIRY OF THIS AMC. # IF DEWA DECIDED TO RENEW THE ANNUALMAINTENANCE CONTRACT WITH THE SAME CONTRACTOR FOR THE NEXT YEAR, THEEX ISTING CONTRACTOR MUST CONTINUE TO FOLLOW THE TERMS MENTIONED IN THISCONTRACT UNTIL THE NEW CONTRACT IS						

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			ACCEPTED & SIGNED. # DEWA HAS THE RIGHT TO REQUEST A COMPREHENSIVE REPORT FOR ANY ACTIVITY CARRIED OUT BY THE CONTRACTOR TO THE EQUIPMENT OR ITS RELATED AUXILIARIES FALLING UNDER THIS CONTRACT. THE REPORT MUST BE PRESENTED & SUBMITTED WITH SUFFICIENT INFORMATION, PICTURES, AND VIDEOS OF THE WORK PROCESS AND PROCEDURES CARRIED OUT. # ALL PPM ACTIVITIES CARRIED OUT BY THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST BE CARRIED OUT AS PER THE APPROVED DEWA CHECK LIST GIVEN BY THE APPOINTED DEWA SUPERVISOR. # THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST INCLUDE & SUBMIT THEIR OWN WORK CHECK LIST FOR EVALUATION & VERIFICATION BY DEWA ON QUARTERLY BASIS. # THE CONTRACTOR WHO AGREES & SIGNS THIS AMC MUST CARRY OUT 4 PPM SERVICES (ONE MAJOR AND THREE MINOR SERVICE) IN THE						

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			PERIOD OF THE AGREED & SIGNED CONTRACT. # IN CASE OF U N-SATISFACTORY PERFORMANCE, THE LPO WILL BE CANCELLED GIVING 15 DAYS# NOTICE # CONTACT PERSON FOR SITEVISIT MR. AKBAR ALI: 052 86821 51 (AKBAR.ALI@DEWA.GOV.AE) AND MR.MOHIDEEN: 055 3810513, 04 3227879 (MOHIDEEN.ESMAIL@DEWA.GOV.AE).DEWA- CONFIDENTIAL B. SLA CONDITION : - # BASED ON CRITICALITY P 1 -EMERGENCY: LIFE, PROPERTY, ENVIRONMENT AND / OR						

TOTAL AMOUNT IN WORDS:

TOTAL AMOUNT:

SPECIAL NOTES / INSTRUCTIONS:

COMPREHENSIVE AMC

STANDARD TERMS & CONDITIONS

- Prices should be 'DDP' delivery duty paid at DEWA stores.
- Quotation to be submitted only in local currency U.A.E Dirhams

MATERIAL AND OR SERVICE PROVIDED TO DEWA SHOULD PREFERABLY BE ENERGY EFFICIENT AND ENVIRONMENT FRIENDLY.

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3) DEWA Standard payment terms is '30 days credit' from the date of acceptance of material

4) No DEWA staff or his or her relatives up to third degree should have ownership or partnership in your company, and your participation in DEWA tenders / RFQs should not constitute a Conflict or perceived Conflict of Interest.

5) The offered product and/ or services in the Quotation, shall be conforming and in accordance with DEWA Energy Management Policy & EnMS Manual.

SUPPLIER'S REMARKS :

SUPPLIER'S SIGNATURE AND STAMP