

Internet of Things mobile solution digitally enhances user experience for Technical Ramp personnel at Asia's leading provider of gateway services and food solutions

SINGAPORE | MUMBAI, March 30, 2017: Tata Consultancy Services (TCS), (BSE: 532540, NSE: TCS) a leading global IT services, consulting and business solutions organisation, has collaborated with SATS Ltd. (SATS), Asia's leading provider of airport ground handling and food solutions services, to develop a smart watch solution that is believed to be the world's first mobile solution for airport Technical Ramp operations. The Technical Ramp Smart Watch solution is now supporting SATS' operations at Singapore's Changi Airport, a leading global hub of travel, technology adoption and efficiency.

The Technical Ramp Smart Watch solution was designed to increase operational efficiency by streamlining on-ground processes and enhancing communication, productivity, and safety, through technology. It assists SATS by providing Tech Ramp workers with real-time job and task notifications on-the-go, and ensuring staff are kept updated remotely, while reducing reliance on older technology like walkie-talkies.