

## Contract | अनुबंध



Contract No | अनुबंध क्रमांक: GEMC-511687702401006

Contract Generated Date | अनुबंध तिथि: 30-Dec-2023

Bid/RA/PBP No. | बोली/आरए/पीबीपी संख्या: [GEM/2023/B/4280838](#)

## Organisation Details | संगठन विवरण

Type | प्ररूप : Central PSU  
Ministry | मंत्रालय : Ministry of Power  
Department | विभाग : NA  
Organisation Name | संगठन का नाम : NTPC Limited  
Office Zone | कार्यालय क्षेत्र : USSC CPG2 Sipat

## Buyer Details | खरीदार विवरण

Designation | पद : MGR1 SSC WRII  
Contact No. | संपर्क नंबर : 07752-277285-  
Email ID | ईमेल आईडी : buycon2.ntpc.raipur@gembuyer.in  
GSTIN | जीएसटीआईएन : 22AAACN0255D4Z5  
GSTIN : 22AAACN0255D4Z5 NTPC Limited Sipat Super Thermal Power Project, Post Office : Ujwal Nagar, Distt. - Bilaspur (C.G.), BILASPUR, CHHATTISGARH-495555, India  
Address | पता :

## Financial Approval Detail | वित्तीय स्वीकृति विवरण

IFD Concurrence | आईएफडी सहमति : No  
Designation of Administrative Approval | प्रशासनिक अनुमोदन का पदनाम : AGM  
Designation of Financial Approval | वित्तीय अनुमोदन का पदनाम : AGM

## Paying Authority Details | भुगतान प्राधिकरण विवरण

Role: CONSIGNEE

## Consignee Details | परेषिती विवरण

| S.No   क्र.सं. | Consignee Name & Address   परेषिती नाम & पता   | Service Description   सेवा विवरण   |
|----------------|--|--|
| 1              | Contact   संपर्क : 94120-00247-<br>Email ID   ईमेल आईडी : buyer284.nl.up@gembuyer.in<br>GSTIN   जीएसटीआईएन : -<br>Address   पता : GSTIN: 09AAACN0255D9ZO NTPC Stores Auraiya Gas Power Stati POST. DIBIYAPUR AURAIYA (U.P.) 206244, AURAIYA, UTTAR PRADESH-206244, India | Custom Bid for Services - 200126474 Annual Chemical Handling Contract at NTPC Auraiya 20232024 |

## Service Provider Details | सेवा प्रदाता विवरण

GeM Seller ID | जेम विक्रेता आईडी : WME9230009615743  
Company Name | कंपनी का नाम : KALAVATI CONSTRUCTION  
Contact No. | संपर्क नंबर : 06306295048  
Email ID | ईमेल आईडी : subashchand405@gmail.com  
Address | पता : Anjani Jarhan, Bijpur, Jarhan, Sonbhadra, UTTAR PRADESH-231223, -  
MSME verified | एमएसएमई सत्यापित : Yes  
MSME Registration number | एमएसएमई पंजीकरण संख्या : UDYAM-UP-72-0012433  
MSE Social Category | एमएसई सामाजिक श्रेणी : SC  
MSE Gender | एमएसई लिंग श्रेणी : Female  
GSTIN | जीएसटीआईएन : 09CPXPK2917L4ZZ

\*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Consignee

## Service Details | सेवा विवरण

Service Start Date (latest by) | सेवा प्रारंभ दिनांक (नवीनतम) : 08-Jan-2024 Service End Date | सेवा समाप्ति तिथि : 08-Jan-2025

Category Name | श्रेणी नाम : Custom Bid for Services

## Billing Cycle | बिलिंग चक्र : monthly

| Description   विवरण   | The quantity of procurement "1" indicates Project based or Lumpsum based hiring. | Lumpsum Cost of Service in totality |
|---|--|-------------------------------------|
| Description / Nomenclature of Service Proposed for procurement using custom bid functionality | 1  | 4697535.53                          |
| Regulatory/ Statutory Compliance of Service   |  |                                     |
| Compliance of Service to SOW, STC, SLA etc  |  |                                     |

Total Amount (Formula) | कुल राशि (सूत्र) :  
(1\*Lumpsum Cost of Service in totality)

|   |            |
|---|------------|
| Total Value without Addons   ऐडऑन के बिना कुल मूल्य (INR) | 4697535.53 |
| Total Addon Value   कुल एडऑन मूल्य (INR)                  | 0          |
| Total Value Including Addons   ऐडऑन सहित कुल मूल्य (INR)  | 4697535.53 |

## Amount of Contract | अनुबंध की राशि

**SLA Details | एसएलए विवरण**

**Preface :** Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section . The purpose of the agreement uploaded is to facilitate implementation of Services intended by the Buyer . Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal .

The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW) , stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.

**Guiding Principle :** The Services contracts placed shall be governed by following set of Terms and Conditions :

1. General Terms and Conditions for Goods and Services;
2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document ,

The above terms and conditions are in reverse order of precedence .Service specific STC supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.

**Intended Objectives And Goals of SLA :** The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:

1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties
2. Present a clear, concise and measurable description of service offered to the buyer
3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons
5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders.

**Parties To The Agreement**

The main stakeholders associated with this agreement are:

1. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed.
2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.

**ADVISORY WITH RESPECT TO SCOPE OF SERVICE**

Scope of Work (SOW) is the most important & crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to avoid ambiguity with respect to deliverable .

For example , in case of Complex / Intricate Consulting Services , Some key guiding principles for drafting scope of work may be as under :

- "Detailed" specification of requirements is extremely critical – please ensure that even standard assumptions on scope of work are laid down and described .
- Make sure that specifications are endorsed by key stakeholders .
- Identify mandatory and non-mandatory requirements in scope of work . It should clearly provide the outcomes expected from solution/service delivery .
- The scope of work should mention what the outcome is based upon – time or material?
- A check should be made that the final specification of requirements :(a) addresses the targeted outcomes and business objectives . (b)meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables .
- The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it.
- The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises .
- Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPIIT"

**Important Note :** Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process complinace . Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority . Service Providers's response may be assessed atime of technical evaluation.

**Price Variation Clause:**

"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."

**Additional Required Data/Document(s) : Buyer | अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार**

1. Introduction about the project /services being proposed for procurement using custom bid functionality : [click here](#)
2. Service Level Agreement (SLA) : [click here](#)
3. Special Terms and Conditions (STC) of the Contract :[click here](#)
4. Quantifiable Specification / Standards of The Service/ BOQ : [click here](#)
5. Payment Terms :[click here](#)
6. GEM Availability Report ( GAR) : [click here](#)
7. Any other Documents As per Specific Requirement of Buyer -1 : [click here](#)
8. Scope of Work :[click here](#)

**Additional Data/Document(s) : Seller | अतिरिक्त डेटा/दस्तावेज़ : विक्रेता**

1. Certificate (Requested in ATC) : [click here](#)

2. Compliance Documents In Respect Of Sow Etc :[click here](#)

ePBG Detail | ईपीबीजी विवरण

|  |    |
|--|----|
| Advisory Bank   सलाहकार बैंक :             | NA |
| ePBG Percentage(%)   ईपीबीजी प्रतिशत (%) : | NA |

Terms and Conditions | नियम और शर्तें

1. General Terms and Conditions-

1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

2.1 *Buyer Added Bid Specific ATC:*

Buyer uploaded ATC document [Click here to view the file](#) .

Note: This is system generated file. No signature is required.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।