

## Contract | अनुबंध



Contract No | अनुबंध क्रमांक: GEMC-511687724616117

Generated Date | अनुबंध तिथि: 08-Jan-2024

## Organisation Details | संगठन विवरण

Type | प्ररूप : Statutory bodies  
Ministry | मंत्रालय : Ministry of Labour and Employment  
Department | विभाग : NA  
Organisation Name | संगठन का नाम : Employees State Insurance Corporation (ESIC)  
Office Zone | कार्यालय क्षेत्र : REGIONAL OFFICE KERALA THRISSUR 680020

## Buyer Details | खरीदार विवरण

Designation | पद : Shastry SV  
Contact No. | संपर्क नंबर : 0487-2331080-239  
Email ID | ईमेल आईडी : sastry.sv@esic.nic.in  
GSTIN | जीएसटीआईएन : -  
Address | पता : Regional Office, ESI Corporation, North Swaraj Round, Thrissur, 680020, THRISSUR, KERALA-680020, India

## Financial Approval Detail | वित्तीय स्वीकृति विवरण

IFD Concurrence | आईएफडी सहमति : No  
Designation of Administrative Approval | DEPUTY DIRECTOR [INCHARGE]  
प्रशासनिक अनुमोदन का पदनाम :  
Designation of Financial Approval | DEPUTY DIRECTOR [FINANCE]  
वित्तीय अनुमोदन का पदनाम :

## Paying Authority Details | भुगतान प्राधिकरण विवरण

Role : PAO  
Payment Mode | Offline  
भुगतान का तरीका :  
Designation | पद : AD FINANCE  
Email ID | ईमेल आईडी : dd-finance.ker@esic.nic.in  
GSTIN | जीएसटीआईएन : -  
Address | पता : North Swaraj Round, Thrissur,, Thrissur, KERALA-680020, India

## Seller Details | विक्रेता विवरण

GeM Seller ID | जेम विक्रेता आईडी : 9869180000101868  
Company Name | कंपनी का नाम : PORTINGS ENTERPRISE TECHNOLOGIES LLP  
Contact No. | संपर्क नंबर : 09495514945  
Email ID | ईमेल आईडी : info@portingsenterprise.com  
Address | पता : 68/2979B, 42/555E (68/2979B), 1st floor, West Ayyappankavu Road, Cochin, ERNAKULAM, ERNAKULAM CITY, KERALA-682018, -  
MSME Registration number | एमएसएमई पंजीकरण संख्या : UDYAM-KL-02-0044912  
MSE Social Category | एमएसई सामाजिक श्रेणी : General  
MSE Gender | एमएसई लिंग श्रेणी : Male  
GSTIN | जीएसटीआईएन : 32AASFP0270B1ZM

\*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Delivery Instructions | वितरण निर्देश : NA

## Product Details | उत्पाद विवरण

#	Item Description   आइटम विवरण	Ordered Quantity   आइटम विवरण	Unit   इकाई	Unit Price (INR)   इकाई मूल्य (INR)	Tax Bifurcation (INR)   कर विभाजन (INR)	Price (Inclusive of all Duties and Taxes in INR)   मूल्य (INR में सभी शुल्क और कर सहित)
1	<p><b>Product Name</b>   उत्पाद का नाम : Matrix PABX System-EPABX COMPLETE AS PER DETAILED SPECIFICATION with extensions 96 analog trunk ( FXO) NA <b>Brand</b>   ब्रांड : Matrix <b>Brand Type</b>   ब्रांड प्रकार : Registered Brand <b>Catalogue Status</b>   कैटलॉग की स्थिति : OEM verified catalogue <b>Selling As</b>   कैसे बेचा जा रहा है : OEM verified Reseller <b>Category Name &amp; Quadrant</b>   श्रेणी का नाम और चतुर्थांश : PABX System - EPABX (V2) (Q2) <b>Model</b>   मॉडल : MATRIX ETERNITY GENX12SAC <b>HSN Code</b>   एचएसएन कोड : HSN not specified by seller</p>	1	pieces	250,101	NA	250,101
Total Order Value   कुल ऑर्डर मूल्य (in INR)						250,101

## Consignee Detail | परेषिती विवरण

S.No   क्र.सं.	Consignee   परेषिती	Item   वस्तु	Lot No.   लॉट नंबर	Quantity   मात्रा	Delivery Start After   दिनांक के बाद डिलीवरी शुरू करना है	Delivery To Be Completed By   वितरण पूरा कब तक करना है
	Designation   पद : Shastry SV Email ID   ईमेल आईडी : sastry.sv@esic.nic.in Contact   संपर्क : 0487-2331080-239	Matrix PABX System-EPABX COMPLETE AS				

1	GSTIN   जीएसटीआईएन : - Address   पता : Regional Office, ESI Corporation, North Swaraj Round, Thrissur, 680020, THRISSUR, KERALA-680020, India	PER DETAILED SPECIFICATION with extensions 96 analog trunk ( FXO) NA	-	1	08-Jan-2024	23-Jan-2024
<b>Product Specification for Matrix PABX System-EPABX COMPLETE AS PER DETAILED SPECIFICATION with extensions 96 analog trunk ( FXO) NA</b>						
Specification   विनिर्देश	Sub-Spec   उप-विनिर्देश	Value   मूल्य				
MAIN DISTRIBUTION FRAME(MDF)	MDF (Number of Pair)	200				
	Integrated Protection Module (IPM)	YES				
	if yes,Number of Integrated Protection Module (IPM)	200				
EXTENSION AND TRUNK/JUNCTION	EPABX system Implementation Technology/Architecture	Hybrid ( Microprocessor based also supporting SIP extension )				
	Number of Analogue Extensions /FXS ports	96				
	Expandable upto(TDM ports/FSX ports)	128				
	Number of Digital Extensions	4				
	Number of Analogue Junction/FXO ports	NA				
	Number of SIP Extensions	NA				
	SIP Extensions Expandable upto	512				
	Number of SIP Trunks (CHANNELS)	NA				
	Number of PRI TRUNKS	NA				
CARDS SUPPORTED	Type of Cards Supported	PRI,E1,E&M,GSM				
GATEWAYS SUPPORTED	Gateway Types supported	FXS				
BUYER SPECIFIC REQUIREMENT	Other Buyer specific Requirement	Type of TEC Certificate(IR),Loop resistance interface (1200 ohm or better),Conformity to dry heat for 16 hours at maximum specified temperature degree C in accordance with IS:9000/part-3/ section-5 /1977 latest,conformity to Cold Test for 4 hours at minimum specified temperature degree C in accordance with IS:9000/ part-2/ section-4 / 1977 latest,conformity to Damp Heat (Cyclic)Test for 2 Cycles of 24 hours each at a temperature of 40 Degree C & 95% RH in accordance with IS:9000/part-5/section-1 / 1991 latest				
	Type of Epabx Artitecture implementation Gateways	NA				
CONSOLE	Type of Operator Console	Digital key phone based				
	Number of Operator Console	1				
	Number of Direct Station Console ( Selection Keys per Console)	16				
	"Total Number of Servers Included in the Supply"	NA ( for hybrid / Conventional EPABX)				
	"Number of Hot Standby Servers out of Total Servers, included in the Scope of Supply"	NA ( for hybrid / Conventional EPABX)				
	Server Form Factor	NA ( for hybrid / Conventional EPABX)				
	Rack Size (RU) / Space Required for each Server	NA ( for hybrid / Conventional EPABX)				
	Processor Make	NA ( for hybrid / Conventional EPABX)				

SERVER SPECIFICATIONS / REQUIREMENTS (applicable only in case of Sever Based Category EPABX , Not for Hybrid & Conventional EPABX)	Processor Configuration & Description	NA
	Total Number of processor	NA ( for hybrid / Conventional EPABX)
	Number of Redundant Processors Included in the Total Number of Processor	NA ( for hybrid / Conventional EPABX)
	Number of Cores per Processor	NA ( for hybrid / Conventional EPABX)
	Type of RAM	NA ( for hybrid / Conventional EPABX)
	RAM Size (in GB)	NA ( for hybrid / Conventional EPABX)
	Type of Hard Disk Drive	NA ( for hybrid / Conventional EPABX)
	Capacity of Hard Disk Drive (in TB) (Hint:SAS, NL SAS, SSD, SATA, etc)	NA ( for hybrid / Conventional EPABX)
	Capacity of Flash Drive (in GB) (Hint: for Flash Drive)	NA ( for hybrid / Conventional EPABX)
	Hot Swap Components	NA ( for hybrid / Conventional EPABX)
	Network Interface	NA ( for hybrid / Conventional EPABX)
SOFTWARES	Application Software Type / Capabilities	Call Server Software,Unified Communication Server Software
	Type of Licence	Perpetual
	Name of Softwares	SARVAM UCS SME
	Name of the OEM	MATRIX
	OEM Model	ETERNITY GENX
	OEM Part Number of offered Model	ETERNITY GENX12SAC
	Software Description	Software for GENX
	Software Version	V1R5
	Date of Launch of Version	2018
	Free supports/updates during validity of license	YES
SOFTWARE FEATURES	SALIENT SOFTWARE FEATURES	Analog Extention/FXS with Number of Software / Licences Commensurate / Equal to the Number of Analog Extension/FXS Offered under "EXTENSION AND TRUNK / JUNCTION",Digital Extension with Number of Software / Licences Commensurate / Equal to the Number of Digital Extension Offered under "EXTENSION AND TRUNK / JUNCTION",Analog Junction/FXO with Number of Software / Licences Commensurate / Equal to the Number of Analog Junction/FXO Offered under "EXTENSION AND TRUNK / JUNCTION",SIP extension with Number of Software / Licences Commensurate / Equal to the Number of SIP Extension Offered under "EXTENSION AND TRUNK / JUNCTION",SIP trunk with Number of Software / Licences Commensurate / Equal to the Number of Offered under "EXTENSION AND TRUNK / JUNCTION",PRI Trunk with Number of Software / Licences Commensurate / Equal to the Number of PRI Trunk Offered under "EXTENSION AND TRUNK / JUNCTION",Radio Interface with Number of Software / Licences Commensurate / Equal to the Number of Radio Interface Offered under "EXTENSION AND TRUNK / JUNCTION",GSM with Number of Software / Licences Commensurate / Equal to the Number of GSM Offered under "EXTENSION AND TRUNK / JUNCTION",E1 Trunk with Number of Software / Licences shall be Commensurate / Equal to the Number of E1 Trunk Offered under "EXTENSION AND TRUNK / JUNCTION",E &M with Number of Software / Licences Commensurate / Equal to the Number of E&M Offered under "EXTENSION AND TRUNK / JUNCTION"
	Any other features of Software	NA
	Number of Audio Conference Participants Supported	16
	Number of Media Channel/Ports	NA
	Number of IP-TDM Concurrent Calls(2 users per call) Supported	128
	Call Buffer Memory System	Yes
	If Call Buffer Memory	

GENERAL FEATURES of EPABX SYSTEM	Available,Number of Records	2000
	Voice Mail Support	Yes
	If Voice Mail facility required, Number of Voice Mail Channels for concurrent calls	NA
	Number Voice Mail Users	NA
	Available for Voice Mail, Number of Hours of Recording	NA
	Auto Attendant Facility	Yes
	If Auto Attendant facility, Number of Auto Attendant Channels for concurrent calls	NA
	ASMDR/CDR ( hint : Automatic Station Message Detailed Record / Call Detailed Record)	Yes
	Voice Logger	NA
	If YES, Number of Simultaneous Calls that can be Recorded in Voice Logger	NA
	Security Feature(for server based)	NA
	Supported Functionalities (for server based)	NA
	Supported Codecs	G711,G729,G723
	Any other features (Minimum 100 characters limit)	SPARSH VP210
SYSTEM/EXTENSION/ATTENDANT CONSOLE FEATURES	System Features	Automatic Route Selection facility,DID facility(Direct inward dialing),DOD facility(Direct outward dialing),DISA facility(Direct inward station access),Multi Level Voice DISA facility,Privacy of Call,ASMDR/CDR,Programmable class of service for (STD/ISD/LOCAL) dialing as per need,Caller ID information for both internal and external callers (over Analogue, ISDN PRI),unique authorization codes for every users,Automatic call back,Call waiting,Music-on-hold facility,Call budgeting,Least cost routing,Mix-mode dialing,Provision for remote logins,Extension to Extension dialing
	Extension Features	Call forwarding,Consultation Hold,Brokers Call,Automatic call transfer,Conference call,Call pick up,Call re routing,Auto call disconnection,Dynamic STD Lock,Paging on key phone>Password control,Virtual Telephony,Howler Tone,Call parking,Auto answer/Auto off,Emergency call facility,Missed/Dialed/Received Call Lists,Last Caller Call back>Password display suppression,Personal Identification Number,Hotline,Preset Conference Calls,Direct Call billing in rupees,Call billing printout,Calling line identification(CLI),Remote Maintenance,Other Extension features
	Attendant Console Features	Answering an incoming call,Call queuing,Serial Call,Call waiting display,Automatic Call Distribution,Call Hold,Trunk offering,Night service,Head phone connectivity,Other Attendants console Features
	Voice Prompts and Announcement	Yes
	If yes, Number of Levels of IVRS	8
POWER SOURCE	Supply Voltage	230V AC,50Hz
	Supply Voltage for Media Gateway (For Server based)	230V AC,50Hz
	Provision for Inbuilt Battery Charging Arrangement for providing Battery Backup	NA
	FCBC	NA
	If yes, minimum current Rating of FCBC at chrging voltage of 48V	NA

	(Ampere)	
	Protection against over current and accidental reversal of polarity on the input side and against over current and over voltage on the output side	NA
OPERATING CONDITIONS	Minimum Operating Temperature (°C)	0
	Maximum Operating Temperature(°C)	45
	Operating Humidity (RH) @ 40 °C (%)	95
TEST REPORT/ CERTIFICATION	TEC approval as per the latest TEC specifications	Yes
	Type of lab which carried out Test of Complete Product to prove the conformity of product as per specification	Govt Lab
	Agree to provide all relevant documents Test Report / TEC/suuporting document /reports etc to the buyer at the time of bidding or on demand (Buyer to check the availability of TEC (ER) Certificate under MTCTE for the model procured)	YES
INSTALLATION AND COMMISSIONING	Installation and Commissioning	Yes (Covered under Scope of supply)
	Chemical Earthing to achieve resistance < 2ohm	No
	Recommendation / Information regarding Supporting Hardware Required to meet the Performance / Capabilities of the System	PROPER VENTILATION
OPERATION & MAINTENANCE SUPPORT	The scope of supply include one set of operation and maintenance manual for each equipment	YES
	Operation & Maintenance Terminal	NA
	Training provided to buyers	YES
	If YES,Details of training	On site training for 3 days
	Packing List	AS PER BOQ PROPOSED
SERVICES	Comprehensive Warranty (YEARS)	1 year
	Compliance to STC of the product (hint: uploaded as QR/Specification)	YES
Seller Specification Document   विक्रेता विशिष्टता दस्तावेज़:		
1. <a href="#">Verified and Signed Tp document</a>		mkp.gem.gov.in/uploaded_documents/cms/tp/home_info_data_tele_pa74534564/51/16/877/CategorySc hema/tp_document/2021/4/27/stc-of-epabx-27-04-2021-final-pdf_2021-04-27-22-29-

ePBG Detail | ईपीबीजी विवरण

NA

Terms and Conditions | नियम और शर्तें

1. Special terms and conditions- Version:2 effective from 02-11-2022

1.1 This category pertains to the products covered under Mandatory Testing and Certification of Telecom Equipment (MTCTE) by TEC, DoT([www.tec.gov.in](http://www.tec.gov.in)) notified vide Indian Telegraph (Amendment) Rules, 2017. Sellers to ensure compliance of the MTCTE certificate against Essential Requirement (ER) for the model offered on GeM Portal. Procuring Authorities to check compliance of model procured against the applicable ER issued by TEC under MTCTE.

In addition, procuring entities should also ensure that if the product is covered under Public Procurement (Preference to Make in India (PPP-MII )) Policy of DOT notified vide Gazette Notification dated 29th August 2018 as amended from time to time, it should also comply to the certification against applicable Generic Requirement (GR)/ Interface Requirement (IR) if issued by TEC.

2. General Terms and Conditions-

2.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।