# अनुबंध|Contract

AGM



अनुबंध क्रमांक | Contract No: GEMC-511687709143077 अनुबंध तिथि | Contract Generated Date : 07-Feb-2024

बोली/आरए/पीबीपी संख्या|Bid/RA/PBP No.: <u>GEM/2023/B/4350995</u>

संगठन विवरण|Organisation Details

प्ररूप|Type: Central PSU मंत्रालय|Ministry: Ministry of Civil Aviation विभाग | Department : Airports Authority of India (AAI) संगठन का नाम|Organisation Name : Airports Authority of India

कार्यालय क्षेत्र|Office Zone: APD AMRITSAR खरीदार विवरण|Buyer Details

पद | Designation : Amit Kumar Chhindre

संपर्क नंबर|Contact No. : 0183-2204206-ईमेल आईडी|Email ID : buycon612.aai.pb@gembuyer.in

जीएसटीआईएन|GSTIN: 03AAACA6412D1ZI

SGRDJI INTERNATIONAL AIRPORT, RAJASANSI, AMRITSAR, पता|Address:

AMRITSAR, PUNJAB-143101, India

वित्तीय स्वीकृति विवरण | Financial Approval Detail

आईएफडी सहमति IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम| APD

Designation of Administrative Approval: वित्तीय अनमोदन का पदनाम।

Designation of Financial Approval :

भुगतान प्राधिकरण विवरण|Paying Authority Details

Role: PAO भगतान का तरीका।

GPA - Challan Payment Mode: पद | Designation : SM FINANCE

ईमेल आईडी|Email ID : pao13.aairnr.pb@gembuyer.in

जीएसटीआईएन|GSTIN :

पता|Address:

AIRPORTS AUTHORITY OF INDIA, SGRDJ INTERNATIONAL

AIRPORT, RAJASANSI, AMRITSAR (PUNJAB),

Amritsar, PUNJAB-143101, India

### परेषिती विवरण|Consignee Details

क्र.सं. S.No	परेषिती नाम & पता Consignee Name & Address	सेवा विवरण Service Description
1	संपर्क Contact: 0183-2204206- ईमेल आईडी Email ID: buycon612.aai.pb@gembuyer.in जीएसटीआईएन GSTIN: 03AAACA6412D1ZI पता Address: SGRDJI INTERNATIONAL AIRPORT, RAJASANSI, AMRITSAR, AMRITSAR, PUNJAB-143101, India	Customized AMC/CMC for Pre-owned Products - UPS; Delta; Comprehensive Maintenance Contract (CMC); Quarterly; No

# सेवा प्रदाता विवरण|Service Provider Details

जेम विक्रैता आईडी|GeM Seller ID : 8CAC180000324934 कंपनी का नाम|Company Name : **GEMORIA** संपर्क नंबर|Contact No.: 09910015085 ईमेल आईडी|Email ID: jaijia9@gmail.com

LG-29A, RAHEJA MALL, SECTOR-47, SOHNA ROAD, पता। Address :

Gurgaon, HARYANA-122018, -

एमएसएमई सत्यापित|MSME verified :

एमएसएमई पंजीकरण संख्या|MSME Registration number : UDYAM-HR-05-0054124

एमएसई सामाजिक श्रेणी|MSE Social Category : General एमएसई लिग श्रेणी|MSE Gender : Female

जीएसटीआईएन|GSTIN: 06BFZPS5961K1ZC

\*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा|GST / Tax invoice to be raised in the name of - Buyer

#### सेवा विवरण|Service Details

सेवा प्रारंभ दिनांक (नवीनतम) | Service Start Date (latest by): 16-Feb-2024

सेवा समाप्ति तिथि | Service End Date: 15-Feb-2026

## श्रेणी नाम | Category Name : Customized AMC/CMC for Pre-owned Products

### बिलिंग चक्र l Billing Cycle: guarterly

in the same of the				
विवरण Description		Quantity of product/ equipment	Consolidated Unit Price for AMC/CMC (Inclusive of GST) of product/equipment for the entire Contract Period	
Manpower Required	No	- 11	63526	
Product category	UPS			
Type of service	Comprehensive Maintenance Contract (CMC)			
Product Brand	Delta			
Preventive Maintenance Frequency	Quarterly			
Number of months within the contract period for which service is required	24			

#### कुल राशि (सूत्र) | Total Amount (Formula):

( Consolidated Unit Price for AMC/CMC (Inclusive of GST) of product/equipment for the entire Contract Period\*Quantity of product/ equipment )

ऐडऑन के बिना कुल मूल्य  Total Value without Addons(INR)	698786			
कुल एडऑन मूल्य  Total Addon Value(INR)	0			
ऐडऑन सहित कुल मूल्य  Total Value Including Addons(INR)	698786			
अनुबंध की राशि Amount of Contract				
सभी शुल्क और करों सहित कुल अनुबंध मूल्य Total Contract Value Including All Duties and Taxes(INR)	698786			
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#### एसएलए विवरण | SLA Details

#### PREAMBLE:

- 1. Hiring of Customized AMC/CMC for Pre-owned Products contracts placed through GeM shall be governed by following set of Terms and Conditions:
  - i. General terms and conditions for Goods and Services;
  - ii. Service Specific STC of Hiring of AMC/CMC service for Other Products as defined in Service Catalogue which includes SLA for the Service or Service for a particular product;
  - iii. BID/Reverse Auction specific ATC
- 2. Operation of the above terms and conditions are in reverse order of precedence i.e. ATC supplement Service Specific STC and GTC, however Service Specific STC will prevails or supersede the GTC wherever there are any conflicting provisions.
- 3. The above set of conditions along with scope of supply including price as enumerated in the contract document shall be construed to be part of the contract.
- 4. This document represents a comprehensive Terms and Conditions governing the contract between the Buyer and Service Provider. The purpose of this document is to outline the scope of work, Stakeholder's obligation and terms and conditions of all services covered as mutually understood by the stakeholder

Agreement Overview: This Agreement represents the Special Terms and Conditions (STC) and the Service Level Agreement (SLA) between the Buyer and SPA providing the AMC/CMC services. The Service Provider would provide the required equipment (if any) and personnel (onsite or otherwise) as per the requirements of the buyer. This Agreement outlines the scope of work, Stakeholder's obligation and Terms and Conditions of all services covered as they are mutually understood by the stakeholders.

STC of this Service will be attached by the Buyer during Bid creation and that will become the part of the Contracts.

#### अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार|Additional Required Data/Document(s): Buyer

- 1. Scope of Work: click here
- 2. Special Terms and Conditions/Penalty/Payment Terms pertaining to the Bid/Contract : click here
- 3. Product/Equipment Details: click here

#### अतिरिक्त डेटा/दस्तावेज़ : विक्रैता|Additional Data/Document(s) : Seller

- 1. Certificate (Requested in ATC): click here
- 2. Audited Financial Statements/ Statutory Auditor's Certificate As Proof For Turnover/ Profit Requirements: <a href="click here">click here</a>
- 3. Registration Certificate: click here
- 4. Performance Certificate: click here
- 5. Details Of Centralized Call Centre/ Complaint Number. : click here
- 6. Human Resource Count : click here
- 7. User List Of The Quoted Items Supplied In In Govt. / Pvt. Institutions / Hospitals In India: <a href="click here">click here</a>
- $\textbf{8. Undertaking With Details Of Employees, Name, Qualification, Years Of Experience Etc.: } \underline{\textbf{click here}}\\$
- 9. Work Orders For Similar Experience In The Past Years :  $\underline{\text{click here}}$

#### ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक   Advisory Bank :	ICICI
ईपीबीजी प्रतिशत (%)   ePBG Percentage(%):	10.00

बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा |The bidder shall furnish ePBG as applicable as per bid's terms and conditions

# नियम और शर्तें|Terms and Conditions

### 1. General Terms and Conditions-

- 1.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable
- 2. Buyer Added Bid Specific Terms and Conditions-

#### 2.1 Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

# 2.2 Forms of EMD and PBG:

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

### Airport Director Amritsar Airport

payable at

Amritsar

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.



Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

#### 2.4 Service & Support.

Escalation Matrix For Service Support: Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

#### 2 E Conorio

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form / Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

Note: This is system generated file. No signature is required.