

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687713201064

अनुबंध तिथि | Contract Generated Date : 19-Feb-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2023/B/4342511](#)

संगठन विवरण Organisation Details		खरीदार विवरण Buyer Details
प्रकार Type :	Central PSU	पद Designation : SR MGR MATERIALS
मंत्रालय Ministry :	Ministry of Petroleum and Natural Gas	संपर्क नंबर Contact No. : 0824-2882228-
विभाग Department :	Materials Department	ईमेल आईडी Email ID : buyer37.mrpl.ka@gembuyer.in
संगठन का नाम Organisation Name :	Mangalore Refinery & Petrochemicals Limited	जीएसटीआईएन GSTIN : 29AAACM5132A1ZZ
कार्यालय क्षेत्र Office Zone:	Refinery Division-mangalore Refinery & Petrochemicals Ltd, Kuthethoor,mangalore-575030, Karnataka State	Mangalore Refinery & Petrochemicals Limited Kuthethoor PO, Via Katipalla , Mangaluru, DAKSHINA KANNADA, KARNATAKA-575030, India
पता Address :		

वित्तीय स्वीकृति विवरण Financial Approval Detail		भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrence :	No	Role: PAO
प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval:	CGM(MAT)	भुगतान का तरीका Payment Mode: Offline
वित्तीय अनुमोदन का पदनाम Designation of Financial Approval :	GM(FIN)	पद Designation : Senior manager Finance2 ईमेल आईडी Email ID : pao4.mrpl.ka@gembuyer.in जीएसटीआईएन GSTIN : -
		पता Address: Mangalore Refinery & Petrochemicals Limited Kuthethoor PO, Via Katipalla , Mangaluru, DAKSHINA KANNADA, KARNATAKA-575030, India

परेष्ठी विवरण Consignee Details		
क्र.सं. S.No	परेष्ठी नाम & पता Consignee Name & Address	सेवा विवरण Service Description
1	संपर्क Contact : 0824-2882149- ईमेल आईडी Email ID : buyer18.mrpl.maq@gembuyer.in जीएसटीआईएन GSTIN : - पता Address : Mangalore Refinery & Petrochemicals Limited Kuthethoor PO , Via Katipalla , Mangaluru, DAKSHINA KANNADA, KARNATAKA-575030, India	Event or Seminar or Workshop or Exhibition or Expo Management Service - National; ARC FOR CONDUCTING CORPORATE EVENTS AT MRPL as per specification SOR Items in Annexure1 complete items from SOR FOR ITEM NO 1 TO 111 Lumpsum Amount for Total estimated ..

सेवा प्रदाता विवरण Service Provider Details	
जेम विक्रेता आईडी GeM Seller ID :	8E3A210002494696
कंपनी का नाम Company Name :	M/S. MEDIA HOUSE
संपर्क नंबर Contact No. :	09845140402
ईमेल आईडी Email ID :	mediahousemlr@gmail.com
पता Address :	- Media House, 2nd Floor, New Berry Enclave, Dakshina Kannada, KARNATAKA-575004, -
एमएसएमई सत्यापित MSME verified :	Yes
एमएसएमई पंजीकरण संख्या MSME Registration number :	UDYAM-KR-11-0045211
एमएसई सामाजिक श्रेणी MSE Social Category :	General
एमएसई लिंग श्रेणी MSE Gender :	Male
जीएसटीआईएन GSTIN:	29AILPA7005L1Z5

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

सेवा विवरण Service Details	
सेवा प्रारंभ दिनांक (नवीनतम) Service Start Date (latest by): 22-Feb-2024	सेवा समाप्ति तिथि Service End Date : 22-Feb-2026
श्रेणी नाम Category Name : Event or Seminar or Workshop or Exhibition or Expo Management Service	
बिलिंग चक्र Billing Cycle: monthly	

विवरण Description		Number of event to be organized	Lumpsum cost for an event as per specification
Location of event	National		
District	NA		
pincode	NA		
Nature of events	ARC FOR CONDUCTING CORPORATE EVENTS AT MRPL as per specification SOR Items in Annexure1 complete items from SOR FOR ITEM NO 1 TO 111 Lumpsum Amount for Total estimated qty as per BOQ including GST to be quoted in GeM		
Category of work	as per specification		

required			
Event premises	Buyer premise	1	18290004
Duration of event	as per specification		
Coverage of the event	as per specification		
Boarding	as per specification, Not Required		
Inclusion for the event	as per specification		
Seating arrangement	as per specification		

कुल राशि(सूत्र) | Total Amount (Formula) :

(Number of event to be organized*Lumpsum cost for an event as per specification)

ऐडऑन के बिना कुल मूल्य Total Value without Addons(INR)	18290004
कुल ऐडऑन मूल्य Total Addon Value(INR)	0
ऐडऑन सहित कुल मूल्य Total Value Including Addons(INR)	18290004
अतिरिक्त जानकारियां Additional Details	
<ul style="list-style-type: none"> Estimated/ Indicative number of participants in the event : as per specification 	
अनुबंध की राशि Amount of Contract	
सभी शुल्क और करों सहित कुल अनुबंध मूल्य Total Contract Value Including All Duties and Taxes(INR)	18290004

एसएलए विवरण|SLA Details

1. Preamble

A. All the Event Management Service contracts placed through GeM shall be governed by following set of Terms and Conditions:

I. General terms and conditions for Goods and Services.

II. Service STC contained in this document.

III. BID / Reverse Auction specific ATC

B. The above terms and conditions are in reverse order of precedence i.e. ATC supersedes Service specific STC supersedes GTC, in case of any conflicting provisions.

C. This document represents a Special Terms and Conditions ("STC") the Service Level Agreement (SLA) governing the contract between the Buyer and Service Provider. The purpose of this document is to outline the scope of work, Stakeholder's obligation and terms and conditions of all services covered as mutually understood by the

2. Objectives and Goal

The objective of this document is to ensure that all the contractual terms and conditions are in place to ensure consistent delivery of services to buyer by service provider. The goals of this agreement are to:

- Provide clear reference to service ownership, accountability, roles and responsibilities of both parties
- Present a clear, concise and measurable description of services offered to the buyer
- Establish terms and conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
- To ensure that both the parties understand the consequences in case of termination of services due to any of the stated reasons

The document will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same.

3. Stakeholders

The main stakeholders associated with this agreement are:

a. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed

b. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller/supplier/ bidder/contractor, any authorized agents, assignees, successors and nominees as per the context and as described in the agreement

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses payment terms and penalties in case of non-adherence to the defined terms and conditions.

4. Service Scope

4.1 Introduction –

Event management is the process of using business management and organizational skills to envision, plan and execute social and business events. Various phases of event management include initiation, planning, implementation, the event, and closure.

4.2 Scope of Work –

I. Event management service covers a wide range of activities/specifications with varying requirements under conceptualizing and planning, venue development, hospitality, marketing and promotion etc.

II. Provision to upload scope of work will be provided to the buyer in order to detail out specifications required for the event.

5. Service Provider's Obligations

1. Service Provider shall be responsible for planning and execution of the services as expected and agreed to meet the requirements.

2. It shall be the responsibility of the Service Provider(s) to arrange for manpower, material and necessary expertise for executing the work

3. The Service Provider would provide the deliverables in the committed time frames.

4. The Service Provider(s) shall be responsible to hand over the site thoroughly neat and clean to the land-owning agency by the last evening/end of the event.

5. Removal of garbage from the site and its disposal shall be the responsibility of the Service Provider.

6. In case of an onground event, the Service Provider shall be required to tie up with the Buyer Organisation, Local Police, Traffic Police etc, if required so that the work is executed smoothly. All the permission/Licenses along with the expenditure involved in getting these Permissions/Licenses from Fire Service, Excise Department, ET, FSSAI, Taxation department, Labour Department, Licensing Branch, Police, Traffic Police, Health Department etc. shall be the responsibility of the Service Provider.

7. The Service Provider shall ensure that if required for the event, all the relevant licenses / registrations / permissions which may be required for providing the services are valid during the entire period of the contract; failure of which shall attract the appropriate penalties and shall be recovered from the Service Provider. The documents relevant in this regard shall be provided by the Service Provider to the Buyer on demand

8. In case of an on ground event, it shall be the responsibility of the selected Service Provider to arrange for sufficient number of dustbins, fire extinguishers, chairs, tables, canopies, public address system and sound system for cultural items during the event, control rooms with adequate support staff, supervisors, waterproofing of stalls, arrangement to close the stall from front side, round the clock fool proof security with required gadgets, cleanliness, etc.

9. The Buyer will in no way be responsible for the violation of any rules and/or infringement of any other laws for the time being in force, either by the Service Provider or its employees. The Service Provider as well as its employees shall comply with the relevant rules and regulations applicable and as may be enforced and complied from time to time, for which the Buyer's department would not be liable or responsible in any manner. The onus of compliance to all applicable laws/acts/rules shall only rest with the Service Provider.

10. The service provider must take approvals from buyer in case of any change in event specifications.

11. The selected Service Provider shall also arrange for Fire Tenders and Ambulance with Doctor/Nursing Staff to be stationed at the venue during the course of the event.

12. All the electrical cables and wires shall be properly insulated. There shall not be any loose wires. Genset installation for the event would be the responsibility of the selected Service Provider with the required permission.

13. All electrical installations shall be in accordance with the provision of the Regulations for Licensing and Controlling Places of Public Amusement (other than Cinemas) and the performances of Public Amusement, 1980 and other relevant and applicable laws.

6. Buyer's Obligations

1. The Buyer shall facilitate the selected Service Provider in getting permissions/Licenses if needed.
2. If the event is being held at the buyer's location, the buyer must ensure that the site is handed over to the service provider well ahead of time.
3. The Buyer shall notify the Service Provider of any dishonest, wrongful or negligent acts or omissions of the Service Provider's employees or agents in connection with the Services as soon as possible after the Buyer becomes aware of the same.
4. The Buyer shall undertake monitoring of the project and coordinate with the service provider for the completion of the project.
5. The Buyer shall have the right to call for information, sketches, designs etc. and/or any other detail if necessary, to enable them to understand the project progress and the service provider shall supply all the needed information at the request of the buyer

2. Price Variation Clause:

"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."

7. Other Terms and Conditions

1. The timeliness & schedules for each delivery or completion of service shall be strictly adhered to and shall be deemed to be the essence of the contract. For reasons other than those beyond Service Provider's control and is not as per specification agreed to or if the time schedule is not adhered to and the said service is delayed during delivery inter alia, the Buyer shall have all the rights to exercise and invoke relevant penalty regarding Termination on account of Default.
2. The Service provider will submit weekly/fortnightly/monthly as specified by buyer progress report of the work carried out in the Project/ Assignment
3. No medical facilities or reimbursement or any sort of medical claims thereof in respect of employees provided by the Service Provider will be entertained by the Buyer.
4. The Buyer shall have the right, within reason, to have any personnel removed who is considered to be undesirable with proper reasoning and similarly the Service Provider reserves the right to remove any personnel with prior intimation to the Buyer. However, the Services of the Service Provider should not be impacted due to such change.
5. In case of using sub-contractors, the service provider shall ensure that the Sub-Contractor appointed is competent, professional and possesses the requisite qualifications and experience appropriate to the tasks they will perform.
6. The service provider should be able to execute order at short notices and if required even on holidays.
7. The Buyer shall not be held responsible for any financial loss or any injury to any person deployed by the Service Provider during their performing the functions/duties, or for payment towards any compensation.

8. Payment Terms

- i. The Payment Procedure shall be as specified in the General Terms and Conditions of GeM and the Payment Schedule will be as defined by the buyer.
- ii. The payment will be made to the service provider as defined by the buyer on submission of the bill by the service provider and after deducting penalty amount, if any.

9. Formula Used -

9.1 Total -

$$\text{Total Price} = A \times B$$

Where,

A = Price Quoted by the service provider (to be quoted by the service provider) for each type of event

B = Number of type of events for which event management service is required (to be quoted by the buyer). This should be kept 1 for a single type of event for which buyer will quote.

10. Breach of Contract and Penalties

(i) Breach of SLA is defined as performance lower than requisite performance in this agreement.

(ii) Penalties will be levied on the service provider, for the violation of Service Level Agreement of the contract as mentioned below:

Sr. No	Particulars	Financial Implications
1	Delay in carrying out event as Per Schedule e.g. delay of an event by few hours or arrangements for the event not done for the day/time decided by the buyer	Buyer can use the clause of Failure to Deliver Service and forfeit PBG for such cases (buyer can check 24 Hours prior to the Scheduled Event)
2	Non-delivery of any milestone/deliverable as per scope of work. e.g. – non-delivery of the seating arrangement as per the requirement of the buyer	1 st instance – 0.05% of the contract value 2 nd instance – 0.1% of contract 3 rd instance – 0.2% of contract
3	Non deployment of total manpower mentioned in the contract as per week of delay in deployment of manpower the Schedule	0.5% of overall contract value for every or every day of the event/duration of event
	If the employee of service provider is found responsible for	1 st instance – 0.05% of contract

4 Sr. No	disobedience/ misconduct or has misbehaved in any manner or Particulars any violent behaviour etc. with the employees of buyer organisation or other employees of service provider	2 nd instance – 0.1% of contract Financial Implications 3 rd instance – 0.2% of contract
5	If cumulative penalties reach 10% of the contract value	Termination of contract

शुद्धिपत्र |Corrigendum

1. GeM-Bidding-Corr-5741947-1.pdf :[यहां क्लिक करें। click here](#)

2. तक बढ़ाया गया | Extended Upto : 2024-01-08 15:00:00

अतिरिक्त डेटा/दस्तावेज़ : विक्रेता | Additional Data/Document(s) : Seller

1. Certificate (Requested in ATC) : [click here](#)

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक Advisory Bank :	State Bank of India
ईपीबीजी प्रतिशत (%) ePBG Percentage(%):	1.50
बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा The bidder shall furnish ePBG as applicable as per bid's terms and conditions	

नियम और शर्तें | Terms and Conditions

1. General Terms and Conditions-

1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2.2 Buyer Added Bid Specific Scope Of Work(SOW):

File Attachment [Click here to view the file.](#)

2.3 Buyer Added Bid Specific SLA:

File Attachment [Click here to view the file.](#)

2.4 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

Sucesful bidder needs to submit SDBG (3% of annual value) for 27 months .

2.5 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file.](#)

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

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