

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687734290302

अनुबंध तिथि | Generated Date : 12-Mar-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2023/B/3921084](#)

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
प्रकार Type : State Government मंत्रालय Ministry : - विभाग Department : Police Department Andaman & Nicobar संगठन का नाम Organisation Name : N/A कार्यालय क्षेत्र Office Zone : Police Head Quarter	पद Designation : IC Quarter Master Store CID संपर्क नंबर Contact No. : 03192-242198- ईमेल आईडी Email ID : satyan81@and.nic.in जीएसटीआईएन GSTIN : 35CALS47275E1DZ पता Address : SP CID Office, Aberdeen Bazaar, Port Blair, South Andaman, SOUTH ANDAMAN, ANDAMAN & NICOBAR-744101, India

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrence : Yes प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval : Deputy Secretary (Home) A&N Administration वित्तीय अनुमोदन का पदनाम Designation of Financial Approval : Deputy Secretary (Home) A&N Administration	Role: BUYER भुगतान का तरीका Payment Mode: Offline पद Designation : IC Quarter Master Store CID ईमेल आईडी Email ID : satyan81@and.nic.in जीएसटीआईएन GSTIN : 35CALS47275E1DZ पता Address : SP CID Office, Aberdeen Bazaar, Port Blair, South Andaman, South Andaman, ANDAMAN & NICOBAR-744101, India

विक्रेता विवरण Seller Details
जेम विक्रेता आईडी GeM Seller ID : 028A190000885296 कंपनी का नाम Company Name : DUGONG INTERNATIONAL PRIVATE LIMITED संपर्क नंबर Contact No. : 07987325663 ईमेल आईडी Email ID : Dugongpvttd@gmail.com पता Address : 26/13, Deepak Building, Nehru Place, South Delhi, DELHI-110019, - एमएसएमई पंजीकरण संख्या MSME Registration number : UDYAM-DL-03-0021382 एमएसई सामाजिक श्रेणी MSE Social Category : General एमएसई लिंग श्रेणी MSE Gender : Male जीएसटीआईएन GSTIN : 07AAHCD3260F1ZW

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

वितरण निर्देश | Delivery Instructions : NA

उत्पाद विवरण Product Details						
#	आइटम विवरण Item Description	आइटम विवरण Ordered Quantity	इकाई Unit	इकाई मूल्य (INR) Unit Price (INR)	कर विभाजन (INR) Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित) Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम Product Name : DUGONG Intel Core i7 12700 16 GB/ 0 GB HDD/ Windows 10 Professional ब्रांड Brand : DUGONG ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status : OEM verified catalogue कैसे बेचा जा रहा है Selling As : OEM श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : Desktop Computers (Q2) मॉडल Model : BQ27 एचएसएन कोड HSN Code : 84715000	4	pieces	53,936	NA	215,744
कुल ऑर्डर मूल्य Total Order Value (in INR)						215,744

परोक्षी विवरण Consignee Detail						
क्र.सं. S.No	परोक्षी Consignee	वस्तु Item	लॉट नंबर Lot No.	मात्रा Quantity	दैनिक के बाद डिलीवरी शुरू करना है Delivery Start After	वितरण पूरा कब तक करना है Delivery To Be Completed By
	पद Designation :- ईमेल आईडी Email ID : satyan81@and.nic.in संपर्क Contact : 03192-242198-	DUGONG Intel Core i7 12700 16 GB/ 0 GB HDD/				

1	जीएसटीआईएन GSTIN : 35CALS47275E1DZ पता Address : SP CID Office, Aberdeen Bazaar, Port Blair, South Andaman, SOUTH ANDAMAN, ANDAMAN & NICOBAR-744101, India	Windows 10 Professional	-	4	12-Mar-2024	26-Apr-2024
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Product Specification for DUGONG Intel Core i7 12700 16 GB/ 0 GB HDD/ Windows 10 Professional

विनिर्देश Specification	उप-विनिर्देश Sub-Spec	मूल्य Value
Processor	Processor Make	Intel
	Processor Generation	12
	Number of Cores per Processor	12
	Processor Base Frequency (GHz)	2.1
	Processor Description	Intel Core i7
	Processor Number	Intel Core i7 12700
	Out of Band Management	NA
	Cache (MB)	25
Motherboard	Chipset Series	Intel Q Series
	Chipset Number	Intel Q670
	Expansion Slots (PCIe x 1) (Number)	0
	Expansion Slots (PCIe x 4) (Number)	0
	Expansion Slots (PCIe x 16) (Number)	0
	Expansion Slots (PCI) (Number)	0
	Expansion Slots (M Dot 2)	0
Graphics	Graphics Type	Integrated
	Graphic Card Description	INTEL
	Size of Memory in Case of Dedicated Graphic Card (GB)	0
	Size of VRAM in case of Integrated Graphics (MB)	0
Operating System	Operating System (Factory Pre-Loaded)	Windows 10 Professional
	Recovery Image Media	NA
	OS Certification	NA
Memory	Type of RAM	DDR4
	RAM Size (GB)	16
	RAM Speed (MHz)	2666
	Total Numbers of DIMM Slots Available	4
	Number of DIMM Slots populated	4
	RAM Expandability up to(using spare DIMM Slots in GB)	128
Storage	Total Number of Internal Bays available	1
	Number of 2 point 5 inches internal Bays	1
	Number of 3 point 5 inches Internal Bays	0
	Number of 2 point 5 Inches Internal Bays Populated	1
	Number of 3 point 5 Inches Internal Bays Populated	0
	Type of Drives used to populate the Internal Bays	SSD
	Number of Internal Bays populated with HDD	0
	Capacity of each HDD (GB)	NA
	Total HDD Capacity (GB)	0
	Number of Internal Bays populated with SSD	1
	Capacity of each SSD (GB)	512
	Total SSD Capacity (GB)	512
	Number of Internal Bays populated with SSHD	0
	Capacity of each SSHD (GB)	NA
	Total SSHD Capacity in addition to 8 GB Flash (GB)	0

	Number of Internal Bays populated with SSED	0
	Capacity of each SSED (GB)	0
	Total SSED Capacity (GB)	0
	Optane Memory (GB)	0
Cabinet	Cabinet Form Factor	Tower (13.1 to 26 Litres)
	Cabinet Volume (Litres)	13.3
	External Bays (Number)	0
	Optical Drive	N/A
	Internal Speaker	No
	Audio-in	No
	Audio-out	No
	Headphone out	No
	Microphone-in	No
Connectivity	Wireless Connectivity	No
	If Yes, Type of Wireless Connectivity	NA
	Number of Ethernet Ports	1
	Type of Ethernet Ports	10/100/1000 on board Integrated Gigabit Port
	Bluetooth Connectivity	No
	If Yes, Version of Bluetooth Available	0
Ports	Number of USB Version 2 Point 0 Ports	2
	Number of USB Version 3 point 0 / 3 point 1, Gen 1 Ports	2
	Number of USB Version 3 point 1, Gen 2 Ports	0
	Number of USB Type C Ports	0
	Number of Serial Ports	0
	Number of Parallel Ports	0
	Number of VGA Ports	0
	Number of HDMI Ports	1
Number of DP Ports	0	
Monitor	Model of the Monitor	DUGONG
	Monitor Technology	IPS
	LED Backlit Monitor Size (INCHES)	21.5
	Monitor Resolution (PIXELS)	1920x1080
	TCO Certification for Monitor	NA
	Number of VGA Ports in the Monitor	0
	Number of HDMI Ports in the Monitor	1
	Number of Display Ports in the Monitor	0
	Availability of Webcam integrated with Monitor	No
	If Yes, Resolution of Webcam	NA
	Availability of Speakers integrated with Monitor	No
	If Yes, Number of Speakers available	0
Power	Power Supply Capacity (Watt)	350
	Minimum Power Efficiency Range (%)	85 - 89
Certification	ROHS Compliance	Yes
	BEE / Energy Star for the given Model	No
Input Devices	Mouse Connectivity	Wired
	Type of Mouse	Optical Scroll
	Keyboard Connectivity	Wired
	Type of Keyboard	Standard

Operating Conditions	Minimum Operating Temperature	10 degree Celsius
	Maximum Operating Temperature	40 degree Celsius
	Minimum Operating Humidity (%RH)	10
	Maximum Operating Humidity (%RH)	90
Warranty	On Site OEM Warranty (Year)	5

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक Advisory Bank :	NA
ईपीबीजी प्रतिशत (%) ePBG Percentage(%):	NA

नियम और शर्तें | Terms and Conditions

1. Special terms and conditions- Version:3 effective from 28-10-2023

1.1 *Local content means the amount of value added in India which shall, unless otherwise Prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value and percent.*

'Class-I local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content equal to or more than 50% as defined under this Order

'Class-II local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content more than 20% but less than 50%, as defined under this Order.

SI.No. SPECIAL TERMS AND CONDITIONS FOR DESKTOP COMPUTERS

1 OPERATING SYSTEM

- (i) There is no requirement that the OEM of the Desktop computer systems should be a device partner of Microsoft and hold a Microsoft Authorization form
- (ii) Microsoft OS may be sourced directly from Microsoft by the OEMs holding device partner status and those not holding device partner status may source from authorized distributors i.e., M/s. Ingram or M/s. Redington and their authorized channel partners.
- (iii) Buyers may ensure that MAF shall not be made a mandatory requirement in bids.
- (iv) If the supplies are made as per brands of OEMs who are global device partners, then the serial no of the machine supplied can be used to check the details of the product from the website of the OEM.
- (v) In the case of local device partners of Microsoft OS details such as digital key no., should be produced with supplies and the buyer may verify from Microsoft.

(vi) In case of other OEMs who are sourcing from authorized National distributors of Microsoft Reddington or Ingram copy of the Invoice which contains the relevant serial no of Windows OS shall be submitted along with supplies and the buyer/consignee can verify the same from the OS server website or by telephone, or both

(vii) In case the product offered is with DOS or Linux Operating system such verification of OS shall not be applicable

2 REQUIREMENT OF OEM LOGO

(i) Buyers are advised to note that the incorporation of the condition stipulating the OEM logo on the motherboard is restrictive and may not be incorporated in the bids

3 CHANGING OR ALTERING THE CONFIGURATION

(i) The seller must refrain from changing or altering the configuration of the factory pre-loaded machine. The machine should be delivered to the purchaser in its original, factory-approved configuration.

4 WARRANTY

(i) The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms

(ii) The warranty certificate should be verifiable through the OEM website/Customer care center. Buyer/consignee may ensure that as soon as supplies are received, they log to the OEM website/call center and verify the warranty certificate.

5 CHECKPOINTS DURING ACCEPTANCE OF SUPPLIES

(i) Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the consignee may inspect the system condition and verify that it complies with the agreed specifications and configurations and to ensure that there is no scope for the supply of refurbished products.

(ii) In the case of a large number of units procured or complex installations buyer may opt for bidding and accordingly stipulate conditions regarding installation, inspection by consignees/inspection agency specifying verification of configuration, warranty applicability, checking for refurbished /altered configurations, and checking other relevant details through OEMs website.

(iv) At the time of receiving supplies, the consignee may ensure the following to ensure that any discrepancies are there in supplies can be flagged and reflected and taken into account while generating CRAC. (i) Packing should be checked properly

(ii) Warranty certificate from OEM should be insisted and checked.

(iii) Instruction manuals, and OS installed should be checked

(iv) The machine serial no should also be checked.

(v) The above points are for guidance and the buyer/consignee may take steps considered suitable by them for checking at the consignee end before acceptance of the systems

6 COMPLIANCE OF EXTENDED PRODUCER'S RESPONSIBILITY

(i) With effect from 01.04.23 as per E-waste rules 2022 EPR registration is mandatory for manufacturing entities shall ensure compliance.

7 MANDATORY / STATUTORY REQUIREMENTS AS APPLICABLE

(ii) OEMs shall have to ensure the mandatory/statutory requirements such as BIS-CRS, ISI Mark, Eco Mark, etc., as per the Government of India Notification issued from time to time for hardware components including monitor, keyboard, mouse, etc., as applicable.

2. General Terms and Conditions-

2.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

3. Buyer Added Bid Specific Terms and Conditions-

3.1 *Generic*

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

3.2 *Generic*

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

i) The Seller fails to comply with any material term of the Contract.

ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.

iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.

iv) The Seller becomes bankrupt or goes into liquidation.

v) The Seller makes a general assignment for the benefit of creditors.

vi) A receiver is appointed for any substantial property owned by the Seller.

vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

3.3 *OEM*

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

3.4 *Service & Support*

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

3.5 *Warranty*

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

3.6 Warranty:

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

3.7 Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3.8 Past Project Experience:

The Bidder / OEM (themselves or through reseller(s)), should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

3.9 Financial Criteria:

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

3.10 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

- 1) The Original Equipment Manufacturer (OEM) should have been indulged in manufacturing of desktop computers at least for a period of the last 10 years.
- 2) Liquidated Damages: If the Seller/Service Provider fails to deliver any or all of the Goods/Services within the original/re-fixed delivery period(s) specified in the contract, the Buyer will be entitled to deduct/recover the Liquidated Damages for the delay, unless covered under Force Majeure conditions aforesaid, @ 0.5% of the contract value of delayed quantity per week or part of the week of delayed period as pre-estimated damages not exceeding 10% of the contract value of delayed quantity without any controversy/dispute of any sort whatsoever.
- 3) Force Majeure Conditions: If at any time during the continuance of the Contract, the performance in whole or in part by either party of any obligation under this Contract shall be prevented or delayed by the reasons of any war, hostility, acts of the public enemy, epidemics, civil commotion, sabotage, fires, floods, explosion, quarantine restrictions, strikes, lockouts or act of God (but not including negligence or wrongdoing, predictable /seasonal rain) provided notice of happening of such event duly evidenced with documents is given by one party to the other within 10 days from the date of occurrence thereof, neither party shall be by reasons of such event, be entitled to terminate the Contract nor shall either party have any claim for damages against the other in respect of such non-performance or the delay in performance, and deliveries under the contract shall be resumed as soon as practicable after such event has come to an end or ceased to exist, and the decision of the Buyer as to whether the deliveries have been so resumed or not, shall be final and conclusive. Provide d further that if the performance in whole or part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 90 days, either party may at its option terminate the contract provided also that the Buyer shall be at liberty to take over from the Seller at a price to be fixed by Buyer, which shall be final, all unused, undamaged and accepted material, bought out components and Goods in course of manufacture in the possession of the Seller at the time of such termination or such portion thereof as the Buyer may deem fit excepting such materials, bought out components and Goods as the Seller may with the concurrence of the Buyer elect to retain.
- 4) ARBITRATION: In the case of dispute or difference arising between the seller and buyer relating to any matter connected with this contract, the same shall be settled through amicable negotiations between a maximum of two officers nominated by buyer and 02 employees nominated by the Seller, failing which, the dispute shall be submitted to Arbitration in accordance with the provisions of the Arbitration and Conciliation Act, and the Arbitrator's decision shall be final & binding. The language of Arbitration shall be English. The venue of the conciliation and arbitration proceedings shall be in Port Blair, A&N Islands, India.
- 5) Inspection Clause:
 - (a) Inspection by Consignee.
 - (b) Genuineness of operating system (Microsoft certification) will be checked through online.
 - (c) Machine serial numbers of the delivered product will be checked in their respective OEMs website to ensure the warranty of the product and genuineness of the product. (d) If tampering of product or replacing the original parts of OEM, product will be rejected.
- (6) Warranty: (a) Minimum Five years comprehensive onsite warranty or more from the date of acceptance of material by consignee (CRAC).
(b) Hardware support should be 8X5X365 basis Response - Within 24 Hours from call logged. Resolution - Within 48 Hours from call logged.
- (c) In case time taken to resolve repair/replace/damage of the product is more than 72 Hours, standby product has to be provided by the seller during onsite warranty to avoid hampering of work.
- 7) Certification Required : To avoid pirated or cracked version and to ensure genuine operating system, window certification is required. Certificate of Authenticity (COA), a proof of license label or edge-to-edge hologram is required.
- 8) Availability of Service Center : Bidder/OEM must have at least 05 years established functional service center at Port Blair, Andaman & Nicobar Islands. The bidder/OEM has to submit documentary evidence (Address proof) of established functional service center located at Port Blair.
- 9.) **Past Project Experience:- Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc. Proof for Past Experience and Project Experience clause : For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc.**

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e.

current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; i.e. 1,13,883/-**
or (ii) Two orders of at least 20% each of estimated bid value; i.e.65,076/-
or (iii) Three orders of at least 15% each of estimated bid value i.e.48,807/-

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

2. Signing and accepting Terms & Condition:- Participated bidders should submit duly signing and accepting certificate that he/she accept all terms and condition asking in the bid, if he fails to submit any of the above documents even after seeking clarification period of 02 days, the bidder is liable to be marked as disqualified.

3.11 Certificates:

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

3.12 Turnover:

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3.13 Turnover:

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

3.14 Past Project Experience:

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

3.15 Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 7 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

3.16 Generic

Non return of Hard Disk: As per Buyer organization's Security Policy,Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

3.17 Generic

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

3.18 Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

3.19 Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

3.20 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Only supply of Goods

3.21 Warranty:

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 5 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.