

## अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687755122174

अनुबंध तिथि | Generated Date : 16-Mar-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2023/B/3682473](#)

संगठन विवरण   Organisation Details	खरीदार विवरण   Buyer Details
प्रकार   Type : Central Autonomous मंत्रालय   Ministry : Ministry of Health and Family Welfare विभाग   Department : Department of Health and Family Welfare संगठन का नाम   Organisation Name : Jawaharlal Institute of Postgraduate Medical Education and Research (JIPMER) कार्यालय क्षेत्र   Office Zone: Jawaharlal Institute of Postgraduate Medical Education and Research	पद   Designation : Orthopaedics Buyer संपर्क नंबर   Contact No. : 0413-2296309- ईमेल आईडी   Email ID : gopisankar.g.jir@nic.in जीएसटीआईएन   GSTIN : 34AAAJJ0846M1Z4 पता   Address : Jawaharlal Institute of Postgraduate Medical Education and Research, Dhanvantari Nagar, Puducherry, PONDICHERRY, PUDUCHERRY-605006, India

वित्तीय स्वीकृति विवरण   Financial Approval Detail	भुगतान प्राधिकरण विवरण   Paying Authority Details
आईएफडी सहमति   IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम   Designation of Administrative Approval: THE DIRECTOR, JIPMER वित्तीय अनुमोदन का पदनाम   Designation of Financial Approval : THE DIRECTOR, JIPMER	Role: PAO भुगतान का तरीका   Payment Mode: GPA - Challan पद   Designation : PAO ईमेल आईडी   Email ID : baskar.r@nic.in जीएसटीआईएन   GSTIN : - पता   Address: Jawaharlal Institute of Postgraduate Medical Education and Research, Dhanvantari Nagar, Puducherry, PONDICHERRY NORTH, PUDUCHERRY-605006, India

विक्रेता विवरण   Seller Details
जेम विक्रेता आईडी   GeM Seller ID : 5CDD190000882988 कंपनी का नाम   Company Name : MEDI BIOTEK (INDIA) PRIVATE LIMITED संपर्क नंबर   Contact No. : 09840081997 ईमेल आईडी   Email ID : medibiotek@gmail.com पता   Address : NO 4/29, PORTION C, LETANGS ROAD, VEPERY, Chennai, TAMIL NADU-600007, - एमएसएमई सत्यापित   MSME verified : No एमएसएमई पंजीकरण संख्या   MSME Registration number : UDYAM-TN-02-0010505 एमएसई सामाजिक श्रेणी   MSE Social Category : General एमएसई लिंग श्रेणी   MSE Gender : Male जीएसटीआईएन   GSTIN: 33AAGCM9846B1ZH

\*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Buyer

वितरण निर्देश | Delivery Instructions : NA

उत्पाद विवरण   Product Details						
#	आइटम विवरण   Item Description	आइटम विवरण   Ordered Quantity	इकाई   Unit	इकाई मूल्य (INR)   Unit Price (INR)	कर विभाजन (INR)   Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित)   Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम   Product Name : CONMED Orthopedic Battery Operated Drill System ब्रांड   Brand : CONMED ब्रांड प्रकार   Brand Type : Registered Brand कैटलॉग की स्थिति   Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है   Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्थांश   Category Name & Quadrant : Orthopedic Battery Operated Drill System (Q3) मॉडल   Model: HALL 50 एचएसएन कोड   HSN Code: HSN not specified by seller	1	pieces	2,650,000	NA	2,650,000
कुल ऑर्डर मूल्य   Total Order Value (in INR)						2,650,000

परोक्षी विवरण   Consignee Detail						
क्र.सं.   S.No	परोक्षी   Consignee	वस्तु   Item	लॉट नंबर   Lot No.	मात्रा   Quantity	दिनांक के बाद डिलीवरी शुरू करना है   Delivery Start After	वितरण पूरा कब तक करना है   Delivery To Be Completed By

1	<p>पद   Designation :-  ईमेल आईडी   Email ID : pasupathy.p.jir@nic.in  संपर्क   Contact : 0413-2296302-  जीएसटीआईएन   GSTIN :-  पता   Address : Jawaharlal Institute of Postgraduate Medical Education and Research, Dhanvantari Nagar, Puducherry, PONDICHERRY, PUDUCHERRY-605006, India</p>	CONMED Orthopedic Battery Operated Drill System	-	1	16-Mar-2024	15-Apr-2024
---	---	---	---	---	-------------	-------------

### Product Specification for CONMED Orthopedic Battery Operated Drill System

विनिर्देश   Specification	उप-विनिर्देश   Sub-Spec	मूल्य   Value
GENERAL FEATURES	Product name	Orthopedic Battery Operated Drill System
	Scope of Supply	2) Drill and Reamer Hand piece, Drilling and Reaming Attachments, Batteries, Battery Charger and sterilization case
HANDPIECE FOR DRILLING & REAMING	Type of handpiece	Modular
	Handpiece should allow quick and easy change from drilling function to reaming function	Yes
	Trigger Type	Dual
	Handpiece should have ergonomic pistol grip design for maximum comfort and control	Yes
	Streamlined design for optimum visibility of the surgical site	Yes
	Switch for handpiece modes and safe mode	Yes
	Should be totally sealed to allow use in washer sanitizer	Yes
	Modes available	Oscillation, Forward and Reverse Mode
	Drill Speed	1200 rpm or better
	Ream Speed	250 rpm or better
	Handpiece should have provision of variable speed control	Yes
	Drill Torque	40 in. lbs or better
	Ream Torque	145 in. lbs or better
	Appropriate adaptors for drilling, reaming, pin placement and wire placement to be provided	Yes
	Weight of handpiece with battery	1269 gram
	DRILLING AND REAMING ATTACHMENTS	All the attachments should be compatible with the handpiece
Hudson reamer attachment to be provided		Yes
AO reamer attachment to be provided		Yes
AO type drill attachment with quick coupling to be provided		Yes
Jacobs Chuck with minimum 6 mm opening to be provided		Yes
Keyless chuck to be provided		Yes
Wire driver attachment to be provided		Yes
Pin driver attachment to be provided		Yes
DHS reamer attachment with quick coupling to be provided		Yes
OSCILLATING/SAGITAL SAW HAND PIECE	Ergonomic pistol grip design for maximum comfort and control	Yes
	Switch for hand piece modes and safe mode	Yes
	Should be totally sealed to allow use in washer Sanitizer	Yes
	Blade mount should be adjustable to different angles with 360 degree rotation	Yes
	Should have tool less mounting of accessories for all blades or attachments	Yes
	Saw Speed	10000 cpm or more
	Cutting Arc	Between 4 to 5 degree
	Weight of hand piece with battery	1520 gram
	Saw noise level (Decibel)	85
	Autoclavable Hand Piece	Yes
Special blades each for TKR and THR to be provided (Nos)	5	

RECIPROCATING SAW HAND PIECE	Ergonomic pistol grip design for maximum comfort and Control	Yes
	Switch for hand-piece modes and safe mode	Yes
	Should be totally Sealed to allow use in washer sanitizer	Yes
	Should have tool less mounting of Accessories for all blades or Attachments	Yes
	Reciprocating Saw Speed	10000 cpm or more
	Weight of hand piece with the battery	1563 gram
	Noise level of Saw (Decibel)	85
	Autoclavable hand piece	Yes
	Reciprocating saw blades to be provided (Nos)	5
BATTERY SPECIFICATIONS	Type of Battery	Lithium ion Battery
	Number of batteries to be provided	4
	Minimum run time of batteries	15 minutes or more
	Battery Voltage	Between 9 to 15 Volt DC
	Autoclavable outer housing for batteries to be provided (Nos)	2
	Transfer shroud for Battery to be provided (Nos)	2
BATTERY CHARGER SPECIFICATIONS	Input Voltage	220-240 volts
	Should be easy to use and intuitive interface	Yes
	Fully automatic charging process	Yes
	Number of batteries that can be charged simultaneously at a time	4 or more
	Capability to identify the worn out battery	Yes
	Indicator to provide battery status for charging	Yes
ACCESSORIES	Sterilization case from the same manufacturer to accommodate all the items for autoclave to be provided	Yes
CERTIFICATIONS & REPORTS	Availability of performance certificate from at least 2 users preferably from Govt Institute which is to be provided to the buyer on demand	Yes
	Product certification	EU-CE (From Notified Body),US-FDA,BIS
	Four digit number of notified body If product is EU-CE certified	MDR736992R000
	Manufacturer's Certification	ISO 13485 : Latest & ISO 9001 : Latest
	Submission of all the certifications to the buyer along with supplies	Yes
WARRANTY	Warranty (Option of comprehensive warranty is available through bidding only, which if opted will supersede normal warranty in the catalogue)	5 year
TRAINING	Training of users to be provided	Yes
	Supplier to perform safety and operation checks before handover	Yes
	Contact details of manufacturer, supplier and local service agent to be provided	Yes
DOCUMENTATION	User/Technical/Maintenance manuals in English/Hindi to be supplied	Yes
	Certificate of calibration to be provided if any	Yes

**व्यापक रखरखाव के लिए शुल्क | Comprehensive maintenance charges for CONMED Orthopedic Battery Operated Drill System**

सेवा वर्ष   Service Year	सीएमसी प्रतिशत   CMC Percentage	कर द्विभाजन   Tax Bifurcation
CMC charges for 1 st year after warranty period in % of cost of equipment	5%	NA
CMC charges for 2 nd year after warranty period in % of cost of equipment	5%	
CMC charges for 3 rd year after warranty period in % of cost of equipment	5%	
CMC charges for 4 th year after warranty period in % of cost of equipment	5%	
CMC charges for 5 th year after warranty period in % of cost of equipment	5%	

**खरीदार परिभाषित अतिरिक्त विशेषता के लिए | Buyer Defined Additional Specification for CONMED Orthopedic Battery Operated Drill System**

विनिर्देश   Specification	मूल्य   Value
DRILL AND REAMER HAND PIECE	Drill/Reamer should possible in the same hand piece. Pressure sensitive variable drilling/reaming speed
SAW HAND PIECE	Oscillating Saw Attachment Saw blades should be supplied in sterile pack
BATTERY	No memory effect. Weight less than 500 gms. Should have more than 1000 charging cycles.

CHARGER

Should have four charging sockets. Should able to refresh batteries. Should display charging status of batteries.

**शुद्धिपत्र | Corrigendum**

1. तक बढ़ाया गया | Extended Upto : 2023-08-01 16:00:00
2. तक बढ़ाया गया | Extended Upto : 2023-08-10 15:00:00

**सीएमसी के लिए अतिरिक्त खंड | Additional Clauses for CMC**

- 1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC. Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- 2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- 3.GST shall be included in the CMC Charges quoted.
- 4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula. A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.
- 5.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.
- 6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available. Under this option up to 10 years can be chosen for CMC charges beyond warranty period.
- 7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.
- 8.The CMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.
  - 8.1.Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:
    - CMC charges for 1st year after warranty period- Percentage to be indicated- A1
    - CMC charges for 2nd year after warranty period- Percentage to be indicated- A2
    - CMC charges for 3rd year after warranty period - Percentage to be indicated- A3
    - CMC charges for 4th year after warranty period - Percentage to be indicated- A4
    - CMC charges for 5th year after warranty period - Percentage to be indicated- A5
 Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.
  - 8.2.The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.
  - 8.3.In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables
    - (i) Number of years for which CMC required.
    - (ii) Number of years of product warranty
 The formula for calculating total cost including CMC charges shall be as under:  
 Total Cost for evaluation=  
 $C + C * \{(A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) + (A5/100)/(1.10^{n+4})\}$  and so on  
 C - Cost for equipment quoted and n shall be number of years of product warranty specified.  
 If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall depend on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.
  - 8.4.CMC charges offered for each subsequent year should be same or higher than preceding year.
  - 8.5.The CMC charges shall be offered within range of 3 to 10% of cost of equipment.
- 9.Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.
- 10.Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.
- 11.In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.
- 12.The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

**ईपीबीजी विवरण | ePBG Detail**

सलाहकार बैंक | Advisory Bank :

State Bank of India

ईपीबीजी प्रतिशत (%) | ePBG Percentage(%) :

3.00

बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा | The bidder shall furnish ePBG as applicable as per bid's terms and conditions

**नियम और शर्तें | Terms and Conditions****1. General Terms and Conditions-**

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and

Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

## 2. Buyer Added Bid Specific Terms and Conditions-

2.1 Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.

2.2 If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.

2.3 Make in india specific authorisation certificate needs to be enclosed.

### 2.4 Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

DEPARTMENT OF ORTHOPAEDICS,  
PMRC BLOCK, GROUND FLOOR,  
JIPMER HOSPITAL,  
DHANVANTRI NAGAR, GORIMEDU  
PUDUCHERRY - 605 006

### 2.5 Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

### 2.6 Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 7 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

### 2.7 Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

### 2.8 Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

### 2.9 Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

### 2.10 Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

### 2.11 Generic

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

### 2.12 Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

### 2.13 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

#### BUYER ADDED DETAILED SPECIFICATIONS FOR DRILL & SAW

1. The system is intended for heavy duty applications of drilling, reaming and cutting human bones.
2. The system should have a completely cordless battery operation
3. The system should include 2 hand pieces. 1 with drilling/ reaming function and 1 with saw function
4. The system should include battery casings which are autoclavable and which house the unsterile batteries and connect to the hand piece.
5. The battery reamer/hand piece should have the following specifications
  - Fully Cannulated with 4.0 mm diameter
  - Drilling Speed from 0-1000 rpm
  - Reaming Speed from 0-350 rpm
  - Torque up to 15 Nm
  - Weight including Batteries should not exceed 1.7 Kg
  - Should allow for Clockwise/Counter-clockwise operation
  - Operating voltage of around 14.8 V
  - The power output should be a minimum of 190 watts
6. The battery casing should
  - Hold the 14.8 V battery to establish connection with the handpiece
  - Have a locking mechanism to prevent the battery from falling
  - BE fully Autoclavable
7. The system should include a drill chuck with key which

- Should have a minimum cannulation of 3.2mm
  - Should accommodate drill bits of size 0.5 to 7.5 mm diameter
  - Should have a maximum speed of 1000 rpm
  - Should have a maximum torque of 6 NM/53.104 lbs in
8. The system should include a quick coupling attachment for drill bits which should
- Have a minimum cannulation of 2.0 mm
  - Have a maximum speed of 1000 rpm
  - Have a maximum torque of 6 NM/53.10 lbs in
9. The system should include a quick coupling attachment for reamers which should have a
- minimum cannulation of 4.0 mm
  - maximum speed of 350 rpm
  - Maximum torque of 15 NM/132.62lbs in
10. The system should have a quick coupling attachment for Kirschner wires which should
- Accommodate k wires of diameters 1.0 to 4.0 mm
  - Have a maximum speed of 1000 rpm
11. The Saw hand piece should have the following specifications
- Variable frequency of 0 to 12,000 osc/min.
  - Saw Blade deflection 4-5 degrees
  - Keyless fixation of Saw Blades
  - Saw blade should be fixable in 45° increments
  - Weight including Batteries should not exceed 1.7 Kg
  - The power output should be a minimum of 190 watts
  - The operating voltage should be around 14.8V
12. The system should be supplied with compatible saw blades
- Saw Blade for Joint replacement Surgery Length 81 to 116 mm, Usable L 60 to 95 mm, Width 12.5 to 25 mm, Thickness 0.89 to 1.47 mm – 10 nos
  - Saw Blade for General Traumatology Length 46 to 90 mm, Usable Length 25 to 69 mm, Width 10 to 50 mm, Thickness 0.4 to 1.2 mm- 10 nos
  - Blades should have large teeth engineered to provide a fast and stable cut.
  - The blade should have longitudinal grooves and holes to aid in the ejection of debris
13. The system should include compatible batteries – 4 nos. with the following specifications
- Unstreile batteries
  - Should operate at 14.8 V and 1.5Ah
  - Should be made of Lithium ion
  - Should not have memory effect
  - Should be of long life span and should have atleast 1000 charging cycles
14. The system should include a compatible battery charger with the following specifications
- Should have 4 charging bays
  - Should be compatible with Lithium ion batteries
  - Should display the charging status of the batteries
  - Should have option to refreshing batteries
  - Should have an operational range of 220-240 V
15. The system should include a suitable graphic case for sterilization and transportation.
16. The above specifications may be considered final in case of discrepancy with the preset specification parameters

Certificates in respect of **BIS, Electrical Certifications like IEC-60601-1(Electrical Safety), IEC 60601-1-2 (Electromagnetic Compatibility)** should be submitted along with the Bid itself.

For EMD Payment:

Go to <https://jipmer.edu.in/>

2. Select Online Payment Option.

3. Redirect to SBI Collect window

4. Make the Payment

5. Upload the SBI Collect receipt in GeM Portal under Additional Document (1 or 2 or 3). For any further enquiry/details, kindly call JIPMER purchase Section - 0413 – 2296047.

**Mandatory Documents should be submitted**

1. Boucher for the equipment along with exact Image of item with Technical Compliance report.
2. Specific separate declaration in respect of compliance of Warranty clause and CAMC clause.
3. GFR 144(Xi) declaration in the format available in the format given in this file.
4. MII with local content percentage Certificate as per the format in the format given in this file.
5. Video Demo for the Item supplied should be give after opening of the Bid.

**2.14 Certificates:**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

**2.15 Certificates:**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

**2.16 Warranty:**

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 10 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

all accessories and should be 10% of the equipment cost. Performance Bank Guarantee applicable for CAMC should be 3% of the Total CAMC Charges.

(Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 3% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

**2.17 Warranty:**

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

**2.18 Warranty:**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

**2.19 Warranty:**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 7 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

**2.20 Buyer Added Bid Specific ATC:**

Buyer uploaded ATC document [Click here to view the file](#).

**2.21 Certificates:**

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.