

## अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687704422555

मूल अनुबंध क्रमांक | Original Contract No : GEMC-511687768612601

अनुबंध तिथि | Generated Date : 16-Mar-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2023/B/4340348](#)

## संगठन विवरण | Organisation Details

प्रारूप | Type : State Government  
मंत्रालय | Ministry : -  
विभाग | Department : School Education Department Uttarakhand  
संगठन का नाम | Organisation Name : State School Education Portal  
कार्यालय क्षेत्र | Office Zone: GOPESHWAR

## खरीदार विवरण | Buyer Details

पद | Designation : Chief Assistant  
संपर्क नंबर | Contact No. : 99972-38560-  
ईमेल आईडी | Email ID : buycon1.ssep.ua@gembuyer.in  
जीएसटीआईएन | GSTIN : 05MRTF00153G1DX  
पता | Address : Shiksha Sankul Bhawan Chief Education Office Chamoli  
Gopeshwar,  
CHAMOLI, UTTARAKHAND-246401, India

## वित्तीय स्वीकृति विवरण | Financial Approval Detail

आईएफडी सहमति | IFD Concurrence : No  
प्रशासनिक अनुमोदन का पदनाम | Designation of Administrative Approval: CEO Chamoli  
वित्तीय अनुमोदन का पदनाम | Designation of Financial Approval: CEO Chamoli

## भुगतान प्राधिकरण विवरण | Paying Authority Details

Role: BUYER  
भुगतान का तरीका | Payment Mode: Offline  
पद | Designation : Chief Assistant  
ईमेल आईडी | Email ID : buycon1.ssep.ua@gembuyer.in  
जीएसटीआईएन | GSTIN : 05MRTF00153G1DX  
पता | Address : Shiksha Sankul Bhawan Chief Education Office Chamoli  
Gopeshwar,  
Chamoli, UTTARAKHAND-246401, India

## विक्रेता विवरण | Seller Details

जेम विक्रेता आईडी | GeM Seller ID : CA17180000107830  
कंपनी का नाम | Company Name : excel computer service  
संपर्क नंबर | Contact No. : 09997892564  
ईमेल आईडी | Email ID : vikrambartwalbst@gmail.com  
पता | Address : BUS STATION, GOPESHWAR, GOPESHWAR, GOPESHWAR, Chamoli, Uttarakhand, 246424, excel computer service Bus station Gopeshwar disst. Chamoli, BUS STATION, GOPESHWAR, GOPESHWAR, GOPESHWAR, GOPESHWAR, Chamoli, Uttarakhand, 246424, CHAMOLI, UTTARAKHAND-246401, -  
एमएसएमई पंजीकरण संख्या | MSME Registration number : UDYAM-UK-03-0003349  
एमएसई सामाजिक श्रेणी | MSE Social Category : General  
एमएसई लिंग श्रेणी | MSE Gender : Female  
जीएसटीआईएन | GSTIN: 05BIVPB3420R1ZW

\*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Buyer

वितरण निर्देश | Delivery Instructions : null

## उत्पाद विवरण | Product Details

#	आइटम विवरण   Item Description	आइटम विवरण   Ordered Quantity	इकाई   Unit	इकाई मूल्य (INR)   Unit Price (INR)	कर विभाजन (INR)   Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित)   Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम   Product Name : SMART CLASS EQUIPMENT WITH DIGITAL CONTENTS SOFTWARE ब्रांड   Brand : ZEBRONICS ब्रांड प्रकार   Brand Type : Unbranded कैटलॉग की स्थिति   Catalogue Status: Catalogue not verified by OEM कैसे बेचा जा रहा है   Selling As : Reseller not verified by OEM श्रेणी का नाम और चतुर्थांश   Category Name & Quadrant : BOQ (Q3) मॉडल   Model: I 3 एचएसएन कोड   HSN Code: 8471	2	pieces	95,000	NA	190,000
2	उत्पाद का नाम   Product Name : Smart speaker ब्रांड   Brand : EKWXA ब्रांड प्रकार   Brand Type : Unbranded कैटलॉग की स्थिति   Catalogue Status: Catalogue not verified by OEM कैसे बेचा जा रहा है   Selling As : Reseller not verified by OEM श्रेणी का नाम और चतुर्थांश   Category Name & Quadrant : BOQ (Q3) मॉडल   Model: ECO DOT 3Rd GEN एचएसएन कोड   HSN Code: 8518	2	pieces	2,000	NA	4,000
	उत्पाद का नाम   Product Name : wireless Mic					

3	ब्रांड   Brand : AIRTREE ब्रांड प्रकार   Brand Type : Unbranded कैटलॉग की स्थिति   Catalogue Status: Catalogue not verified by OEM कैसे बेचा जा रहा है   Selling As : Reseller not verified by OEM श्रेणी का नाम और चतुर्थश   Category Name & Quadrant : BOQ (Q3) मॉडल   Model: K35 एचएसएन कोड   HSN Code: 85255050	2	pieces	6,000	NA	12,000
	उत्पाद का नाम   Product Name : Webcam Full HD ब्रांड   Brand : LOGITECH ब्रांड प्रकार   Brand Type : Unbranded कैटलॉग की स्थिति   Catalogue Status: Catalogue not verified by OEM कैसे बेचा जा रहा है   Selling As : Reseller not verified by OEM श्रेणी का नाम और चतुर्थश   Category Name & Quadrant : BOQ (Q3) मॉडल   Model: C270 एचएसएन कोड   HSN Code: 8525	2	pieces	4,000	NA	8,000
	उत्पाद का नाम   Product Name : Inverter ब्रांड   Brand : MICROTEC ब्रांड प्रकार   Brand Type : Unbranded कैटलॉग की स्थिति   Catalogue Status: Catalogue not verified by OEM कैसे बेचा जा रहा है   Selling As : Reseller not verified by OEM श्रेणी का नाम और चतुर्थश   Category Name & Quadrant : BOQ (Q3) मॉडल   Model: 900 एचएसएन कोड   HSN Code: 85044010	2	pieces	25,000	NA	50,000
	उत्पाद का नाम   Product Name : Green Board ब्रांड   Brand : VIJAI SHROO ब्रांड प्रकार   Brand Type : Unbranded कैटलॉग की स्थिति   Catalogue Status: Catalogue not verified by OEM कैसे बेचा जा रहा है   Selling As : Reseller not verified by OEM श्रेणी का नाम और चतुर्थश   Category Name & Quadrant : BOQ (Q3) मॉडल   Model: 3*4 एचएसएन कोड   HSN Code: 4411	2	pieces	5,000	NA	10,000
	उत्पाद का नाम   Product Name : Smart Class Speaker ब्रांड   Brand : zebronics ब्रांड प्रकार   Brand Type : Unbranded कैटलॉग की स्थिति   Catalogue Status: Catalogue not verified by OEM कैसे बेचा जा रहा है   Selling As : Reseller not verified by OEM श्रेणी का नाम और चतुर्थश   Category Name & Quadrant : BOQ (Q3) मॉडल   Model: ZEB 4.1 एचएसएन कोड   HSN Code: 85182200	2	pieces	6,000	NA	12,000
कुल ऑर्डर मूल्य   Total Order Value (in INR)						286,000
परिषीती विवरण   Consignee Detail						
क्र.सं.   S.No	परिषीती   Consignee	वस्तु   Item	लॉट नंबर   Lot No.	मात्रा   Quantity	दिनांक के बाद डिलीवरी शुरू करना है   Delivery Start After	वितरण पूरा कब तक करना है   Delivery To Be Completed By
1	पद   Designation : - ईमेल आईडी   Email ID : buycon1.ssep.ua@gembuyer.in संपर्क   Contact : 99972-38560- जीएसटीआईएन   GSTIN : 05MRTF00153G1DX पता   Address : Shiksha Sankul Bhawan Chief Education Office Chamoli Gopeshwar, CHAMOLI, UTTARAKHAND-246401, India	SMART CLASS EQUIPMENT WITH DIGITAL CONTENTS SOFTWARE	-	2	16-Mar-2024	27-May-2024
		Smart speaker	-	2	16-Mar-2024	27-May-2024
		wireless Mic	-	2	16-Mar-2024	27-May-2024
		Webcam Full HD	-	2	16-Mar-2024	27-May-2024
		Inverter	-	2	16-Mar-2024	27-May-2024
		Green Board	-	2	16-Mar-2024	27-May-2024
		Smart Class Speaker	-	2	16-Mar-2024	27-May-2024
विनिर्देश   Specification1						
<a href="#">विशिष्टता दस्तावेज़   Specification Document</a>						
<a href="#">क्रेता बीओक्यू दस्तावेज़   Buyer BOQ Document</a>						
<a href="#">बीओक्यू विशिष्टता और सहायक दस्तावेज़ का अनुपालन   Compliance of BOQ Specification And Supporting Document</a>						
टिप्पणी   Note:: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.						

**टिप्पणी | Note::** Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

## विनिर्देश | Specification2

विशिष्टता दस्तावेज़ | Specification Document

ક્રેતા બીઓક્વુ દસ્તાવેજ | Buyer BOQ Document

**बीओक्यू विशिष्टता और सहायक दस्तावेज का अनुपालन | Compliance of BOQ Specification And Supporting Document**

**टिप्पणी | Note::** Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

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## विनिर्देश | Specification3

विशिष्टता दस्तावेज़ | Specification Document

[ક્રેતા બીઓક્વુ દસ્તાવેજ | Buyer BOQ Document](#)

**बीओक्यू विशिष्टता और सहायक दस्तावेज का अनुपालन | Compliance of BOQ Specification And Supporting Document**

**टिप्पणी | Note::** Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

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## विनिर्देश | Specification4

विशिष्टता दस्तावेज़ | Specification Document

[ક્રેતા બીઓવ્યુ દસ્તાવેજ | Buyer BOQ Document](#)

बीओक्यू विशिष्टता और सहायक दस्तावेज का अनुपालन | Compliance of BOQ Specification And Supporting Document

**टिप्पणी | Note::** Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

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## विनिर्देश | Specification5

विशिष्टता दस्तावेज | Specification Document

क्रेता बीओव्यू दस्तावेज | Buyer BOQ Document

बीओक्यू विशिष्टता और सहायक दस्तावेज का अनुपालन | Compliance of BOQ Specification And Supporting Document

**टिप्पणी | Note::** Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

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**विनिर्देश | Specification6**

[विशिष्टता दस्तावेज़ | Specification Document](#)

[क्रेता बीओक्यू दस्तावेज़ | Buyer BOQ Document](#)

[बीओक्यू विशिष्टता और सहायक दस्तावेज़ का अनुपालन | Compliance of BOQ Specification And Supporting Document](#)

**टिप्पणी | Note::** Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

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**विनिर्देश | Specification7**

[विशिष्टता दस्तावेज़ | Specification Document](#)

[क्रेता बीओक्यू दस्तावेज़ | Buyer BOQ Document](#)

[बीओक्यू विशिष्टता और सहायक दस्तावेज़ का अनुपालन | Compliance of BOQ Specification And Supporting Document](#)

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**ईपीबीजी विवरण | ePBG Detail**

सलाहकार बैंक   Advisory Bank :	State Bank of India
ईपीबीजी प्रतिशत (%)   ePBG Percentage(%):	2.00
बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा   The bidder shall furnish ePBG as applicable as per bid's terms and conditions	

**नियम और शर्तें | Terms and Conditions**

**1. General Terms and Conditions-**

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

**2. Buyer Added Bid Specific Terms and Conditions-**

- 2.1 *Generic*  
OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- 2.2 *Generic*  
Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
- 2.3 *Generic*  
Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
- 2.4 *Generic*  
Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- 2.5 *Generic*

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

Consignee address Uploaded (Uploaded ATC Document)

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.   
.

#### 2.6 Generic:

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

#### 2.7 Generic:

Experience Criteria: The Bidder or its OEM (themselves or through reseller(s)) should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

#### 2.8 Generic:

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

#### 2.9 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Only supply of Goods

#### 2.10 Turnover:

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

#### 2.11 Turnover:

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

#### 2.12 Service & Support:

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

#### 2.13 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 2.14 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

#### 2.15 Inspection:

Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance: Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC):

-

Post Receipt Inspection at consignee site before acceptance of stores:

Shall be done at actual delivery

#### 2.16 Warranty:

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

#### 2.17 Warranty:

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

#### 2.18 Warranty:

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

#### 2.19 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

**1- To be eligible for award of contract, Bidder / OEM must possess following Certificates on the date of bid opening (to be uploaded with bid): ISO 9001:2015,**

**2-The Damaged or defected items should be replaced by the seller at the place of delivery within 10 days failing which a penalty of 0.5% of unit price of the product shall be charged for each day of delay from the seller which will not exceed 10% of the total contract value.**

**3- All The Quality Certificates of the supplied material as per norms given in the document specifications attached, must be uploaded with the bid documents**

**4- Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.**

**5-Bid ATC Compliance Undertaking must be uploaded with bid document.**

**6- Installation of the product in the respective schools by the bidder shall be included in the offered price by the bidder.**

**7- The item mentioned in the supply list at serial no-i i.e. digital content and resources must be specified clearly in the bid document.**

**8- IF the bidder has been awarded any bid from any buyer of Uttarakhand then self declaration of satisfactory supply or satisfactory compliance certificate from the buyer for the same order must be uploaded with the bid document.**

**9-MSME or Start up certificate for the relevant category only would be considered if the bidder. Is not the OEM of the product then EMD must be uploaded with the bid.**

**10- Legal jurisdiction will be of Gopeshwar Chamoli,**

**11-Bidder Should be the Authorized Service Partner of OEM.**

**12-Technical Compliance to Specifications on their letter head.**

**13-Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents and also available on the OEM Website. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.**

**14-Upload Manufacturer authorization: MAF/OEM Authorization Certificate must be bid specific while submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid. In case the MAF or OEM Authorization for IFPD and MFP is not attached the bid is liable for rejection**

**15-The bidder & OEM should: Not be insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of the foregoing reasons.**

**16-Dedicated /toll Free Telephone No. for Service Support: BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support in working condition.**

**17-Escalation Matrix for Service Support: Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support. Bidder / OEM must have active service center / local service executive in consignee state, details to be furnished on bidder letterhead.**

**18-Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.**

**19-Bidder financial standing: The bidder should not be under liquidation; court receivership or similar proceedings should not be bankrupt. Bidder to upload undertaking to this effect with bid.**

**20-Net Worth: Net worth is the difference between the assets and liabilities of a firm/company/agency. The Bidder should have a positive Net Worth as of date and the relevant certificates by the Chartered Accountant/Statutory Auditors should be enclosed.**

**21-OEM should have centralized call Centre for service call logging.**

**22-Bidders should quote rates on FOR/Free Delivery at the sites specified in the Bid, inclusive of all charges which include cost of packing, forwarding, transit insurance and freight by Rail/Road/Post etc. as the case may be.**

**23-In case of any dispute or difference arising out of or in connection with the tender conditions/order and Contract, the Institute and the Supplier will address the dispute / difference for a mutual resolution and failing which, the matter shall be referred for arbitration to a sole Arbitrator to be appointed by the Institute. The Arbitration shall be held in accordance with the provisions of the Arbitration and Conciliation Act, 1996 and the venue of arbitration shall be at Gopeshwar Chamoli only. The resolution of the Arbitrator shall be final and binding on both the parties.**

2.20 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file](#).

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.