

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687700418742

अनुबंध तिथि | Generated Date : 16-Mar-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2023/B/4303756](#)

| संगठन विवरण Organisation Details | खरीदार विवरण Buyer Details |
|--|--|
| प्ररूप Type : State Autonomous | पद Designation : Buyer |
| मंत्रालय Ministry : - | संपर्क नंबर Contact No. : 0120-2341736- |
| विभाग Department : Medical Education Department Uttar Pradesh | ईमेल आईडी Email ID : buyer3.gims.noida@gembuyer.in |
| संगठन का नाम Organisation Name : N/A | जीएसटीआईएन GSTIN : 09AADAM0695B2ZP |
| कार्यालय क्षेत्र Office Zone: Government Institute Of Medical Sciences Greater Noida | GOVERNMENT INSTITUTE OF MEDICAL SCIENCES, KASNA, GREATER NOIDA, GAUTAM BUDDH NAGAR, GAUTAM BUDDHA NAGAR, UTTAR PRADESH-201310, India |

| वित्तीय स्वीकृति विवरण Financial Approval Detail | भुगतान प्राधिकरण विवरण Paying Authority Details |
|---|--|
| आईएफडी सहमति IFD Concurrence : No | Role: PAO |
| प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval: DIRECTOR | भुगतान का तरीका Payment Mode: Offline |
| वित्तीय अनुमोदन का पदनाम Designation of Financial Approval: FO | पद Designation : Associate Professor |
| | ईमेल आईडी Email ID : pao1.gims.noida@gembuyer.in |
| | जीएसटीआईएन GSTIN : - |
| | GOVERNMENT INSTITUTE OF MEDICAL SCIENCES, KASNA, GREATER NOIDA, GAUTAM BUDDH NAGAR, GAUTAM BUDDHA NAGAR, UTTAR PRADESH-201310, India |

| विक्रेता विवरण Seller Details |
|---|
| जेम विक्रेता आईडी GeM Seller ID : GWXL220006467141 |
| कंपनी का नाम Company Name : TEESHYA HEALTHCARE PRIVATE LIMITED |
| संपर्क नंबर Contact No. : 07830391909 |
| ईमेल आईडी Email ID : Teeshyahealthcare@gmail.com |
| पता Address : SHOP NO. 110, HAPUR, HITKARI PLACE, MEERUT ROAD, Village/Town:- HAPUR, City:- HAPUR, HAPUR, UTTAR PRADESH-245101, India |
| एमएसएमई सत्यापित MSME verified : No |
| एमएसएमई पंजीकरण संख्या MSME Registration number : UDYAM-UP-76-0007985 |
| एमएसएमई सामाजिक श्रेणी MSE Social Category : OBC |
| एमएसएमई लिंग श्रेणी MSE Gender : Male |
| जीएसटीआईएन GSTIN: 09AAJCT4751D1Z8 |

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Buyer

वितरण निर्देश | Delivery Instructions : NA

| उत्पाद विवरण Product Details | | | | | | |
|--|---|-------------------------------|-------------|-------------------------------------|---|---|
| # | आइटम विवरण Item Description | आइटम विवरण Ordered Quantity | इकाई Unit | इकाई मूल्य (INR) Unit Price (INR) | कर विभाजन (INR) Tax Bifurcation (INR) | मूल्य (INR में सभी शुल्क और कर सहित) Price (Inclusive of all Duties and Taxes in INR) |
| 1 | उत्पाद का नाम Product Name : VA TECH CMOS Dental Radiovisiography (Rvg) Unit With Accessories ब्रांड Brand : VA TECH ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status: Catalogue not verified by OEM कैसे बेचा जा रहा है Selling As : Reseller not verified by OEM श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : Dental Radiovisiography (RVG) Unit with Accessories (Q3) मॉडल Model: Vatech RVG एचएसएन कोड HSN Code: HSN not specified by seller | 1 | pieces | 190,000 | NA | 190,000 |
| कुल ऑर्डर मूल्य Total Order Value (in INR) | | | | | | 190,000 |

| परोषिती विवरण Consignee Detail | | | | | | |
|----------------------------------|---------------------|--------------|--------------------|-------------------|---|--|
| क्र.सं. S.No | परोषिती Consignee | वस्तु Item | लॉट नंबर Lot No. | मात्रा Quantity | दिनांक के बाद डिलीवरी शुरू करना है Delivery Start After | वितरण पूरा कब तक करना है Delivery To Be Completed By |

| 1 | <p>पद Designation :- ईमेल आईडी Email ID : buyer3.gims.noida@gembuyer.in संपर्क Contact : 0120-2341736- जीएसटीआईएन GSTIN : 09AADAM0695B2ZP पता Address : GOVERNMENT INSTITUTE OF MEDICAL SCIENCES, KASNA, GREATER NOIDA, GAUTAM BUDDH NAGAR, GAUTAM BUDDHA NAGAR, UTTAR PRADESH-201310, India</p> | VA TECH CMOS Dental Radiovisiography (Rvg) Unit With Accessories | - | 1 | 16-Mar-2024 | 15-Apr-2024 |
|---|--|--|---|---|-------------|-------------|
| Product Specification for VA TECH CMOS Dental Radiovisiography (Rvg) Unit With Accessories | | | | | | |
| विनिर्देश Specification | उप-विनिर्देश Sub-Spec | | | मूल्य Value | | |
| Performance Parameters | Purpose | | | Radiovisiography (RVG) is a digital imaging system utilizing an intra-oral sensor in place of radiographic film | | |
| | Quantity of sensors provided | | | One (Adult Size) | | |
| | Size of the Adult sensor in mm x mm with tolerance +/- 2mm | | | 43mm x 31mm | | |
| | Size of the pediatric sensor in mm x mm with tolerance (+/- 2mm) | | | 16mm x 24mm | | |
| | Sensor technology | | | CMOS | | |
| | Sensor Corners | | | Rounded | | |
| | Sensor Edges | | | Tapered | | |
| | Sensor active area (Adult Sensor) in sq mm | | | 600-700 sq mm | | |
| | Sensor active area (Pediatric Sensor) in sq mm | | | 400-500 sq mm | | |
| | Sensor thickness in mm | | | 5mm -7mm | | |
| | Sensor connects directly to USB port without any interface | | | Yes | | |
| | Sensor cable length (metres) | | | 3m - 3.5m | | |
| | Sensor cable flexible and maneuverable | | | Yes | | |
| | Ergonomic design | | | Yes | | |
| | Supplied with a sensor positioning and holding device | | | Yes | | |
| | Resolution (Authentic test reports from NABL/ILAC/REPUTED GOVT LABS to support resolution claim are available and will be provided to buyer on demand) in lp/mm | | | 25-30 | | |
| | Phantom test reports to support resolution claim are available and will be provided to buyer on demand | | | Yes | | |
| | Sensor (including joint and part of cable length) is water and dust resistant as per IP Code (Authentic test reports from NABL/ILAC/REPUTED GOVT LABS to support resolution claim are available and will be provided to buyer on demand) | | | IP68 | | |
| | Ability to synchronize with desktop/ windows software | | | Yes | | |
| | Supplied with a robust software package with support and updates | | | Yes | | |
| | No of years for which software updates supplied | | | 10 | | |
| | Warranty in years | | | 5 | | |
| Software Features | Software Support for multiple database archive and has easy Patient search by date / assigned No / name / or other such criteria | | | Yes | | |
| | Updated system diagnostic utilities | | | Yes | | |
| | Feature to retrieve data/images which are accidentally deleted | | | Yes | | |
| | Ability to email examinations / image directly from software and to read from email | | | Yes | | |
| | Feature of automatic report templates in pdf format | | | Yes | | |
| | Software has facility to acquire images from intraoral camera which may be of a different manufacturer | | | Yes | | |
| Imaging Software Features | Multiple exposure features for faster and easier exposure | | | Yes | | |
| | Automatic acquisition and save mode | | | Yes | | |
| | Sharpening / cleaning / improving features | | | Yes | | |
| | Single click enhancement for under/over exposed images | | | Yes | | |
| | Support for multiple database archive | | | Yes | | |
| | Patient search by date / assigned No / name / or other such criteria | | | Yes | | |
| | Updated system diagnostic utilities for Imaging Software | | | Yes | | |
| | Localized enhance feature | | | Yes | | |
| | Ability to email examinations / image directly from software and to read from email | | | Yes | | |

| | | |
|----------------|--|-------------------------|
| | Feature of automatic report templates in pdf format for imaging softwares | Yes |
| | Feature of image calibration by measuring point to point distance | Yes |
| | Manual luminosity, brightness and contrast correction | Yes |
| | Number of years of experience in manufacturing RVG sensors (documentary proof will be provided to the buyer) on demand | more than 3 |
| Accessories | Sleeves for sensor protection | 1000 |
| | Glossy paper for printing | 300 sheets |
| | Positioners | 1 |
| | USB Cables in m | 3 |
| Certifications | Product/ model Certification | European CE |
| | Certification details such as Certificate No and Date | CE-4188 22 january 2019 |
| | OEM shall be holding ISO Certification | Yes |
| | ISO certification date and number and if not available put NA | 19AAAC1041Q 12/11/2019 |
| | Product instruction mannual (Original brochure) to be supplied | Yes |
| | Technical demonstration and training to be arranged at buyer's premises after delivery | yes |
| | OEM and supplier certificate that equipment is original and new and not a refurbished / reconditioned product to be provided at time of supplies | Yes |
| | Seller agrees to enter in to Comprehensive Maintenance Contract (CMC) with the Buyer at the expiry of warranty period | Yes (for 5 years) |
| | The equipment might be required to be installed at remote/ field location , OEM authorized service centers will provide prompt Installation, user training, service on-site as and when required | No |

टिप्पणी | Note:: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

| व्यापक रखरखाव के लिए शुल्क Comprehensive maintenance charges for VA TECH CMOS Dental Radiovisiography (Rvg) Unit With Accessories | | | | |
|---|--|--|-------------------------------|--|
| सेवा वर्ष Service Year | | सीएमसी प्रतिशत CMC Percentage | कर द्विभाजन Tax Bifurcation | |
| CMC charges for 1 st year after warranty period in % of cost of equipment | | 3% | NA | |
| CMC charges for 2 nd year after warranty period in % of cost of equipment | | 3% | | |
| CMC charges for 3 rd year after warranty period in % of cost of equipment | | 3% | | |
| CMC charges for 4 th year after warranty period in % of cost of equipment | | 3% | | |
| CMC charges for 5 th year after warranty period in % of cost of equipment | | 3% | | |
| खरीदार परिभाषित अतिरिक्त विशिष्टता के लिए Buyer Defined Additional Specification for VA TECH CMOS Dental Radiovisiography (Rvg) Unit With Accessories | | | | |
| विनिर्देश Specification | | मूल्य Value | | |
| ATC | | 1. The specifications uploaded as ATC is scanned copy were received from Uttar Pradesh Government. 2. The scanned specification cannot be changed. 3. The price should be quoted as per uploaded scanned detailed specifications. 4. The technical compliance, certifications, terms and conditions, etc present in the ATC has to be complied for technical qualification evaluation. | | |
| सीएमसी के लिए अतिरिक्त खंड Additional Clauses for CMC | | | | |
| <p>1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC.Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.</p> <p>2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.</p> <p>3.GST shall be included in the CMC Charges quoted.</p> <p>4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula.A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.</p> <p>5.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.</p> <p>6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available.Under this option up to 10 years can be chosen for CMC charges beyond warranty period.</p> <p>7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.</p> <p>8.The CMC functionality shall be available in bid only and no direct RA shall be applicable.In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC</p> | | | | |

charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1.Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

CMC charges for 1st year after warranty period- Percentage to be indicated- A1
CMC charges for 2nd year after warranty period- Percentage to be indicated- A2
CMC charges for 3rd year after warranty period – Percentage to be indicated- A3
CMC charges for 4th year after warranty period – Percentage to be indicated- A4
CMC charges for 5th year after warranty period – Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2.The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3.In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables

(i) Number of years for which CMC required.

(ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

$C + C * \{(A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) + (A5/100)/(1.10^{n+4})\}$ and so on

C – Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall depend on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4.CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5.The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9.Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10.Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11.In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12.The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

ईपीबीजी विवरण | ePBG Detail

| | |
|---|----|
| सलाहकार बैंक Advisory Bank : | NA |
| ईपीबीजी प्रतिशत (%) ePBG Percentage(%): | NA |

नियम और शर्तें | Terms and Conditions

1. Special terms and conditions- Version:2 effective from 21-10-2022

- 1.1
- All Provisions of Drugs and Cosmetics Act, 1940 and Rules made there under as amended till date will always be applicable. This will include all notifications issued by Central Drugs Standard Control Organisation (CDSCO), Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
 - The sellers are registered on GeM based on self-declaration of valid Drug License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of drug license, product certification, manufacturer certification/licenses, test reports etc.
 - The price offered by the seller shall not, in any case exceed the DPCO controlled price, if any, fixed by the Central/State Government, the Maximum Retail Price (MRP) and the selling price. The seller must reduce the prices if there is any reduction in DPCO ceiling price, if any.
 - Comprehensive warranty: Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.
 - Service centres: Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled. Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.
 - Source of supply: It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
 - Packing and Marking: Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. .The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination,. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.
 - Spare Parts: Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are

available. OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.

9. Installation, Training, Manuals: Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations, training and manuals the same shall also be applicable.
10. Electrical safety checking: Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee. They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent. In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
11. Software: All software updates should be provided free of cost during warranty period.
12. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions ("GTC"), whenever there are any conflicting provisions.

2. General Terms and Conditions-

2.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

3. Buyer Added Bid Specific Terms and Conditions-

3.1 Generic.

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

3.2 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file](#).

3.3 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

3.4 Certificates:

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

3.5 Certificates:

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

3.6 Certificates:

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

3.7 Certificates:

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

3.8 Service & Support:

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

3.9 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

3.10 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

3.11 Warranty:

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

3.12 Warranty:

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Quarterly after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

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(Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 3% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

3.13 Past Project Experience:

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

3.14 *Generic*

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

3.15 *Generic*

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

3.16 *Generic*

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

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