

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687779029808

अनुबंध तिथि | Generated Date : 28-Mar-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2024/B/4640388](#)

अनुसूची नाम | Schedule Name: Schedule 1

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
प्रारूप Type : Central PSU मंत्रालय Ministry : Ministry of Power विभाग Department : NTPC SAIL Power Company Ltd संगठन का नाम Organisation Name : NTPC SAIL Power Company Ltd कार्यालय क्षेत्र Office Zone : NSPCL SSC Bhilai	पद Designation : Mgr SSC 7 संपर्क नंबर Contact No. : 0788-2442088- ईमेल आईडी Email ID : buyer7.nspcl.cg@gembuyer.in जीएसटीआईएन GSTIN : - पता Address : NSPCL Expansion Site PP3 Near Purena Village Bhilai (East), DURG, CHHATTISGARH-490021, India

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval: AGM (SSC-C&M) वित्तीय अनुमोदन का पदनाम Designation of Financial Approval : AGM (SSC-C&M)	Role: PAO भुगतान का तरीका Payment Mode: Offline पद Designation : Sr Mgr Fin ईमेल आईडी Email ID : pao2.nspcl.cg@gembuyer.in जीएसटीआईएन GSTIN : 22AABCN5467A1ZX पता Address: NSPCL Expansion Site PP3 Near Purena Village Bhilai (East), Durg, CHHATTISGARH-490021, India

विक्रेता विवरण Seller Details
जेम विक्रेता आईडी GeM Seller ID : 83C6180000099704 कंपनी का नाम Company Name : MADHU ENTERPRISES संपर्क नंबर Contact No. : 09981166336 ईमेल आईडी Email ID : rajub.shinde@yahoo.co.in पता Address : HOUSE NO. D-03,raju bhaurao shinde,akrti vihar amlidih,raipur, RAIPUR, CHHATTISGARH-492001, - एमएसएमई सत्यापित MSME verified : No एमएसएमई पंजीकरण संख्या MSME Registration number : UDYAM-CG-14-0011539 एमएसई सामाजिक श्रेणी MSE Social Category : OBC एमएसई लिंग श्रेणी MSE Gender : Male जीएसटीआईएन GSTIN: 22AETPS5461C1ZD

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Buyer

वितरण निर्देश | Delivery Instructions : AMC of 04 years for all 14 machines shall come in to force after written confirmation from NSPCL post completion of Standard Warranty on same rate, terms & conditions of GeM Contract

उत्पाद विवरण Product Details						
#	आइटम विवरण Item Description	आइटम विवरण Ordered Quantity	इकाई Unit	इकाई मूल्य (INR) Unit Price (INR)	कर विभाजन (INR) Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित) Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम Product Name : TOSHIBA Multifunction Machines Mfm, On Site OEM Warranty 1 Year ब्रांड Brand : TOSHIBA ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : Multifunction Machines MFM (Q2) मॉडल Model: Toshiba e-Studio 3528A with RADF, Duplex, Network, WTY 1 year एचएसएन कोड HSN Code: 8443	14	pieces	151,000	NA	2,114,000
कुल ऑर्डर मूल्य Total Order Value (in INR)						2,114,000

परोक्षिती विवरण Consignee Detail						
क्र.सं. S.No	परोक्षिती Consignee	वस्तु Item	लॉट नंबर Lot No.	मात्रा Quantity	दिनांक के बाद डिलीवरी शुरू करना है Delivery Start After	वितरण पूरा कब तक करना है Delivery To Be Completed By

1	पद Designation :- ईमेल आईडी Email ID : con5.nspcl.up@gembuyer.in संपर्क Contact : -9425553779- जीएसटीआईएन GSTIN : - पता Address : NSPCL PP-II, Inside Bhilai Steel Plant, P. O. Bhilai (East) Bhilai, DURG, CHHATTISGARH-490021, India	TOSHIBA Multifunction Machines Mfm, On Site OEM Warranty 1 Year	-	3	28-Mar-2024	27-May-2024
2	पद Designation :- ईमेल आईडी Email ID : con4.nspcl.cg@gembuyer.in संपर्क Contact : 0788-2282418- जीएसटीआईएन GSTIN : - पता Address : NSPCL Expansion Site PP3 Near Purena Village Bhilai (East), DURG, CHHATTISGARH-490021, India	TOSHIBA Multifunction Machines Mfm, On Site OEM Warranty 1 Year	-	11	28-Mar-2024	27-May-2024

Product Specification for TOSHIBA Multifunction Machines Mfm, On Site OEM Warranty 1 Year

विनिर्देश Specification	उप-विनिर्देश Sub-Spec	मूल्य Value
Ungrouped	Type of Machine	Multifunction Machine
	Print Technology	Laser
	Type of Printing	Mono
	Cartridge Technology	Separate Drum and Toner (Dual Component)
	Developer Unit	Yes
	Platen/Flatbed Size	A3
	Paper Size (Original/Image)	A3/A3
	RAM size (MB)	4096
	Hard Disk Capacity(GB)	128
	Minimum Speed per Minute as per ISO/IEC 24734 in A4 Size-Mono	35
	Minimum Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour	0
	Minimum Speed per Minute as per ISO/IEC 24734 in A3 Size-Mono	25
	Minimum Speed per Minute as per ISO/IEC 24734 in A3 Size-Colour	0
	Scanning Feature Availability	Yes
	Duplexing Feature Availability	Yes
	Faxing Feature Availability	No
	Speed of Fax, If Fax Feature is available	NA
	Networking Feature Availability	Yes
	If yes, Type of Network Interface	Ethernet 10/100/1000
	Wi-Fi Availability	No
	If yes,Wi-Fi Type	NA
	Original Document Feeder Type	DADF/RADF
	Feeder Capacity (Number)	100
	Number of Main Paper Tray	2
	Each Main Paper Tray Capacity (Number)	550
	Bypass Facility	Yes
	If Yes, Bypass Tray Capacity	100
Yield of the cartridge/Ink Tank/Ink Pack supplied with Machine as per ISO/IEC: 19798/2007(E) for Cyan colour (Number of prints)	0	
Yield of the cartridge/Ink Tank/Ink Pack supplied with Machine as per ISO/IEC: 19798/2007(E) for Yellow colour (Number of prints)	0	
Yield of the cartridge/Ink Tank/Ink Pack supplied with Machine as per ISO/IEC: 19798/2007(E) for Magenta colour (Number of prints)	0	
Yield of the cartridge/Ink Tank/Ink Pack supplied with Machine as per ISO/IEC: 19752/2004(E) for Black (Number of prints)	43900	
Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology - Cyan (Number of Prints)	0	
Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology - Yellow (Number of Prints)	0	

Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology - Magenta (Number of Prints)	0
Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology - Black (Number of Prints)	125000
Duty Cycle (No of Prints/month)	125000
Minimum Operating Temperature (Degree C)	10
Maximum Operating Temperature (Degree C)	30
Minimum Operating Humidity (%RH)	20
Maximum Operating Humidity (%RH)	85
BIS Registration under CRS of Meity	Yes
BIS Registration Number	R-4078832
Other Certifications Available	UL,CE,RoHS
Dimension (mm x mm x mm)	585 x 586 x 787
Weight (Kg)	57
On Site OEM Warranty (Year)	1

व्यापक रखरखाव के लिए शुल्क | Comprehensive maintenance charges for TOSHIBA Multifunction Machines Mfm, On Site OEM Warranty 1 Year

सेवा वर्ष Service Year	सीएमसी प्रतिशत CMC Percentage	कर द्विभाजन Tax Bifurcation
CMC charges for 1 st year after warranty period in % of cost of equipment	4%	NA
CMC charges for 2 nd year after warranty period in % of cost of equipment	4%	
CMC charges for 3 rd year after warranty period in % of cost of equipment	4%	
CMC charges for 4 th year after warranty period in % of cost of equipment	4%	

सीएमसी के लिए अतिरिक्त खंड | Additional Clauses for CMC

- 1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC.Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- 2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- 3.GST shall be included in the CMC Charges quoted.
- 4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula.A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.
- 5.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.
- 6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available.Under this option up to 10 years can be chosen for CMC charges beyond warranty period.
- 7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.
- 8.The CMC functionality shall be available in bid only and no direct RA shall be applicable.In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1.Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

- CMC charges for 1st year after warranty period- Percentage to be indicated- A1
- CMC charges for 2nd year after warranty period- Percentage to be indicated- A2
- CMC charges for 3rd year after warranty period - Percentage to be indicated- A3
- CMC charges for 4th year after warranty period - Percentage to be indicated- A4
- CMC charges for 5th year after warranty period - Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2.The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3.In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below includingCMC and then show the inter-se-ranking of the bidders. The following are the variables

- (i) Number of years for which CMC required.
- (ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

$C + C * \left\{ \frac{A1}{100} / (1.10^n) + \frac{A2}{100} / (1.10^{n+1}) + \frac{A3}{100} / (1.10^{n+2}) + \frac{A4}{100} / (1.10^{n+3}) + \frac{A5}{100} / (1.10^{n+4}) \right\}$ and so on

C - Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1,A2, A3, A4& A5shall depend on how many years CMC selected. For 3 yearCMC, only A1,A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4.CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5.The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9.Since CMC charges are to be paid only later for each year during CMC period,applicable performance guarantee amount after placement of contract shall be based on the cost

of equipment excluding the cost of CMC Charges.

10. Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11. In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12. The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक Advisory Bank :	NA
ईपीबीजी प्रतिशत (%) ePBG Percentage(%):	NA

नियम और शर्तें | Terms and Conditions

1. General Terms and Conditions-

1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2.2 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

2.3 Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

2.4 Generic

Bidder shall submit the following documents along with their bid for Vendor Code Creation:

- Copy of PAN Card.
- Copy of GSTIN.
- Copy of Cancelled Cheque.
- Copy of EFT Mandate duly certified by Bank.

2.5 Generic

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

2.6 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

Schedule-1

DIGITAL COPIERS Material Code M2808209904

Location: NSPCL Bhilai

1. INSTALLATION OF EQUIPMENTS: The bidder shall be fully responsible for unpacking, uncrating, installation and commissioning of the equipment for which the Owner shall provide the required space at his premises. The bidder shall have to arrange on his own all equipments and tools required for maintenance of equipment supplied and make his own transport arrangements. *Voltage stabilizer, if required shall be in the scope of bidder for which no additional payment will be made.*

2. SPECIFICATIONS: OEM Product brochure showing all important technical specifications to be furnished.

3. DOCUMENTATION: The documentation in original shall include the [following](#):- User & reference Manuals. One copy of the documentation shall be furnished for each machine.

4. INSPECTION AND TESTING

On completion of installation of the equipment by the bidder equipment shall be thoroughly inspected by the Owner for the correctness and the completeness of the installation and acceptability. The availability tests shall include all reasonable exercises which copier/printer can be expected to perform in actual usage. If any portion of the machine is not functioning satisfactorily NSPCL have the right to reject the machine and ask for its replacement, if so deemed necessary.

5. ON SITE WARRANTY: The equipment shall be warranted for Trouble free operation for a period of Minimum one year after installation, commissioning and handing over to the User. *Warranty Certificate confirming 1-year warranty shall be submitted.*

It will be the responsibility of the bidder to maintain the machine, to provide all supplies of spares (except consumables) during warranty.

arranty period. In case the supplier fails to provide availability during warranty period, and/or fails to provide related services, the warranty period shall be extended on a pro rata basis depending on the down time.

6. ANNUAL MAINTENANCE CONTRACT (AMC)

The Bidder shall quote for comprehensive Annual Maintenance Contract (AMC) charges for a period of FOUR years after initial warranty period of one year. The AMC charges quoted by the Bidder shall include the cost of all supplies of spares (except consumables, such as toner, drum etc.), services, preventive maintenance every quarterly. The AMC charges for FOUR years quoted by the Bidder shall be taken into consideration for total cost evaluation. As warranty + AMC period will be Five Years, bidders offering warranty more than one year shall quote AMC charges only for remaining period only i.e. if a bidder is offering machine with three years warranty need to quote AMC charges only for remaining two years.

The services under AMC and warranty shall consist of the following (But shall not be limited to): -

- a. Corrective maintenance service.
- b. Replacement of defective parts of all types including Display parts, Sprockets, Plastic Parts etc. except consumables.
- c. Preventive maintenance

Regular preventive maintenance with a frequency of not less than once per quarter shall be provided by the bidder during the original warranty period as well as extended warranty/AMC period. For the purpose of smooth delivery of Warranty/AMC support services, supplier shall have a logbook for each machine supplied and a record of all the service calls (preventive as well as break-down calls) shall be maintained. The same shall be used to support the claim of the supplier pertaining to satisfactory delivery of services and contract performance. At the end of the warranty/ support period; the Log book shall be returned to engineer-in charge by the supplier.

d. Response time: Within 24 hours from receipt of the complaint

e. 1) Resolution Time: Within 5 days from the day responding to the complaint, for spares costing less than or equal to 10,000.

2) Resolution Time: Within 20 days from the day responding to the complaint, for spares costing more than 10,000.

f. 1) Failing of sr.no. e. may result in deduction of Rs.100 per day from RA Bill.

2) Failing of sr.no. f. may result in deduction of Rs.300 per day from RA bill till the date when machine starts working smoothly and up to satisfaction level.

7. PBG: 5% of PO value valid for 05 years + 03 months claim period

8. RELEASE OF PAYMENTS.

Supply Payments: -

50% of supply Payment along with GST shall be released after receipt and acceptance of material at NSPCL after inspection.

45 % of supply Payment along with GST shall be released successful installation and commissioning at NSPCL Bhilai as per instruction of EIC.

5 % of supply payment shall be released after 5 years i.e. completion of warranty + AMC period or after receipt of PBG @5% of PO value (Supply Part) as per NSPCL policy.

AMC Payments: - The total AMC value for 04 years after warranty shall be released on completion of each quarter during the AMC period subject to satisfactory certification of Engineer in charge

Schedule-2

Photocopier Machine (M2808200003)

Location: NSPCL Rourkela

Terms and Conditions

1. Inspection clause: Inspection shall be done at respective NSPCL Stores upon receipt of material based on documents submitted by vendor.

2. Guarantee/warranty Clause: All items should be guaranteed against poor workmanship/ manufacturing defect for a period of 5 years from the date of supply/ use, whichever is earlier. **Offers having Guarantee / Warranty less than 5 years shall be rejected.**

3. PBG Clause: 5% of PO Value.

4. Documents required with Bid for Bid evaluation:

a. Vendors are requested to submit Techno-commercial offer along with endorsed "tender document and SPC".

b. Vendor shall give Specifications of the offered material, point wise to required technical Specification for technical scrutiny of offer.

5. Documents required along with material Supply: Guarantee/ warranty certificate

6. Payment Terms:

a) 95% Payment shall be released after receiving and successfully installation of machine at site.

b) balance 5% Payment shall be released on submission of PBG having validity of entire Warranty period + 3 months claim period or 5% amount will be kept as CPG for five years against 5 year comprehensive OEM warranty of machines .

7. Delivery period and Schedule: Delivery should be completed preferably within 3 months from receipt of PO. However, the vendor must endeavour to supply material at the earliest.

8. Installation of the photocopier has to be done by agency.

Note:

1. Bid Evaluation Criteria: Bid evaluation shall be on Itemwise.

2. Vendor shall seek clarifications, if any, prior to bid submission.

3. Additional Specifications, Buyer Added Bid Specific Terms & Conditions, Attachments (if any) along with Tender specifications shall be deemed unconditionally accepted by bidders, unless there are specific representation/s and clarification/s prior to bid submission

in GeM portal.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.