

## अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687748280732

अनुबंध तिथि | Contract Generated Date : 28-Mar-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2024/B/4767961](#)

## संगठन विवरण | Organisation Details

प्ररूप | Type : Central Government  
मंत्रालय | Ministry : Comptroller and Auditor General (CAG) of India  
विभाग | Department : Indian Audit and Accounts Department  
संगठन का नाम | Organisation Name : N/A  
कार्यालय क्षेत्र | Office Zone : AG AND E ASSAM

## खरीदार विवरण | Buyer Details

पद | Designation : Senior Accounts Officer  
संपर्क नंबर | Contact No. : 0361-2301322-  
ईमेल आईडी | Email ID : borod.asm.ae@cag.gov.in  
जीएसटीआईएन | GSTIN : -  
पता | Address : Oo the AG(A&E), Assam, Maidamgaon, Beltola, Guwahati, KAMRUP, ASSAM-781028, India

## वित्तीय स्वीकृति विवरण | Financial Approval Detail

आईएफडी सहमति | IFD Concurrence : Yes  
प्रशासनिक अनुमोदन का पदनाम | Designation of Administrative Approval: PRINCIPAL ACCOUNTANT GENERAL (A&E) ASSA M  
वित्तीय अनुमोदन का पदनाम | Designation of Financial Approval : PRINCIPAL ACCOUNTANT GENERAL (A&E) ASSA M

## भुगतान प्राधिकरण विवरण | Paying Authority Details

Role: BUYER  
भुगतान का तरीका | Payment Mode: Offline  
पद | Designation : Senior Accounts Officer  
ईमेल आईडी | Email ID : borod.asm.ae@cag.gov.in  
जीएसटीआईएन | GSTIN : -  
पता | Address : Oo the AG(A&E), Assam, Maidamgaon, Beltola, Guwahati, Kamrup, ASSAM-781028, India

## परेष्ठी विवरण | Consignee Details

क्र.सं.   S.No	परेष्ठी नाम & पता   Consignee Name & Address	सेवा विवरण   Service Description
1	संपर्क   Contact : 0361-2301322- ईमेल आईडी   Email ID : borod.asm.ae@cag.gov.in जीएसटीआईएन   GSTIN : - पता   Address : Oo the AG(A&E), Assam, Maidamgaon, Beltola, Guwahati, KAMRUP, ASSAM-781028, India	Custom Bid for Services - online ups 20 Kva 2nos
		Custom Bid for Services - online ups 10 Kva 6nos
		Custom Bid for Services - online ups 5 Kva 12nos
		Custom Bid for Services - online ups 3 Kva 7nos
		Custom Bid for Services - online ups 2 Kva 1nos

## सेवा प्रदाता विवरण | Service Provider Details

जेम विक्रेता आईडी | GeM Seller ID : 8AB3180000090681  
कंपनी का नाम | Company Name : DS SYSTEMS PRIVATE LIMITED  
संपर्क नंबर | Contact No. : 09999760622  
ईमेल आईडी | Email ID : sunilk.sharma@dssystems.in  
पता | Address : Odalbakra,Near Sabitri Bharali ME Schoo,Odalbakra, GUWAHATI,KAMRUP, ASSAM-781005, -  
एमएसएमई सत्यापिति | MSME verified : Yes  
एमएसएमई पंजीकरण संख्या | MSME Registration number : UDYAM-AS-03-0001213  
एमएसई सामाजिक श्रेणी | MSE Social Category : General  
एमएसई लिंग श्रेणी | MSE Gender : Male  
जीएसटीआईएन | GSTIN: 18AACCD8183C1Z0

\*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Buyer

## सेवा विवरण | Service Details

सेवा प्रारंभ दिनांक (नवीनतम) | Service Start Date (latest by): 04-Apr-2024

सेवा समाप्ति तिथि | Service End Date : 03-Apr-2025

श्रेणी नाम | Category Name : Custom Bid for Services

बिलिंग चक्र | Billing Cycle: monthly

विवरण   Description	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	online ups 20 Kva 2nos	1
Regulatory/ Statutory Compliance of Service	YES	40120
Compliance of Service to SOW, STC, SLA etc	YES	
कुल राशि (सूत्र)   Total Amount (Formula) : (1*Lumpsum Cost of Service in totality)		
ऐडजॉन के बिना कुल मूल्य   Total Value without Addons(INR)		40120
कुल ऐडजॉन मूल्य   Total Addon Value(INR)		0
ऐडजॉन सहित कुल मूल्य   Total Value Including Addons(INR)		40120

श्रेणी नाम | Category Name : Custom Bid for Services

बिलिंग चक्र | Billing Cycle: monthly

विवरण   Description		The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	online ups 10 Kva 6nos		
Regulatory/ Statutory Compliance of Service	YES	1	60180
Compliance of Service to SOW, STC, SLA etc	YES		
कुल राशि (सूत्र)   Total Amount (Formula) : (1*Lumpsum Cost of Service in totality)			
ऐडऑन के बिना कुल मूल्य   Total Value without Addons(INR)			60180
कुल ऐडऑन मूल्य   Total Addon Value(INR)			0
ऐडऑन सहित कुल मूल्य   Total Value Including Addons(INR)			60180

श्रेणी नाम | Category Name : Custom Bid for Services

बिलिंग चक्र | Billing Cycle: monthly

विवरण   Description		The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	online ups 5 Kva 12nos		
Regulatory/ Statutory Compliance of Service	YES	1	70800
Compliance of Service to SOW, STC, SLA etc	YES		
कुल राशि (सूत्र)   Total Amount (Formula) : (1*Lumpsum Cost of Service in totality)			
ऐडऑन के बिना कुल मूल्य   Total Value without Addons(INR)			70800
कुल ऐडऑन मूल्य   Total Addon Value(INR)			0
ऐडऑन सहित कुल मूल्य   Total Value Including Addons(INR)			70800

श्रेणी नाम | Category Name : Custom Bid for Services

बिलिंग चक्र | Billing Cycle: monthly

विवरण   Description		The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	online ups 3 Kva 7nos		
Regulatory/ Statutory Compliance of Service	YES	1	26845
Compliance of Service to SOW, STC, SLA etc	YES		
कुल राशि (सूत्र)   Total Amount (Formula) : (1*Lumpsum Cost of Service in totality)			
ऐडऑन के बिना कुल मूल्य   Total Value without Addons(INR)			26845
कुल ऐडऑन मूल्य   Total Addon Value(INR)			0
ऐडऑन सहित कुल मूल्य   Total Value Including Addons(INR)			26845

श्रेणी नाम | Category Name : Custom Bid for Services

बिलिंग चक्र | Billing Cycle: monthly

विवरण   Description		The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	online ups 2 Kva 1nos		
Regulatory/ Statutory Compliance of Service	YES	1	2950
Compliance of Service to SOW, STC, SLA etc	YES		
कुल राशि (सूत्र)   Total Amount (Formula) : (1*Lumpsum Cost of Service in totality)			
ऐडऑन के बिना कुल मूल्य   Total Value without Addons(INR)			2950
कुल ऐडऑन मूल्य   Total Addon Value(INR)			0
ऐडऑन सहित कुल मूल्य   Total Value Including Addons(INR)			2950

अनुबंध की राशि | Amount of Contract

सभी शुल्क और करों सहित कुल अनुबंध मूल्य   Total Contract Value Including All Duties and Taxes(INR)	200895
मूल्य विभाजन की पेशकश की   Price Break up offered : <a href="#">प्राइज ब्रेक अप ऑफर किए गए दस्तावेज लिंक</a>   <a href="#">Price Break up offered Document link</a>	

संस्कारक विवरण   Advisory Bank	NA	
संस्कारक विवरण   SLA Details	NA	
<b>प्रतिशत प्रक्रिया (%)   ePBG Percentage(%):</b>		
<p><b>Preface :</b> Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section . The purpose of the agreement uploaded is to facilitate implementation of Services intended by the Buyer . Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal .</p> <p>The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW) , stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.</p> <p><b>Guiding Principle :</b> The Services contracts placed shall be governed by following set of Terms and Conditions :</p> <ol style="list-style-type: none"> <li>1. General Terms and Conditions for Goods and Services;</li> <li>2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document ,</li> </ol> <p>The above terms and conditions are in reverse order of precedence .Service specific STC supersedes GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.</p> <p><b>Intended Objectives And Goals of SLA :</b> The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:</p> <ol style="list-style-type: none"> <li>1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties</li> <li>2. Present a clear, concise and measurable description of service offered to the buyer</li> <li>3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified</li> <li>4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons</li> <li>5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders.</li> </ol> <p><b>Parties To The Agreement</b></p> <p>The main stakeholders associated with this agreement are:</p> <ol style="list-style-type: none"> <li>1. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed.</li> <li>2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement</li> </ol> <p>The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.</p> <p><b>ADVISORY WITH RESPECT TO SCOPE OF SERVICE</b></p> <p>Scope of Work (SOW) is the most important &amp; crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to avoid ambiguity with respect to deliverable .</p> <p>For example , in case of Complex / Intricate Consulting Services , Some key guiding principles for drafting scope of work may be as under :</p> <ul style="list-style-type: none"> <li>• "Detailed" specification of requirements is extremely critical - please ensure that even standard assumptions on scope of work are laid down and described .</li> <li>• Make sure that specifications are endorsed by key stakeholders .</li> <li>• Identify mandatory and non-mandatory requirements in scope of work . It should clearly provide the outcomes expected from solution/service delivery .</li> <li>• The scope of work should mention what the outcome is based upon - time or material?</li> <li>• A check should be made that the final specification of requirements :(a) addresses the targeted outcomes and business objectives . (b)meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables .</li> <li>• The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it.</li> <li>• The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises .</li> <li>• Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPIIT"</li> </ul> <p><b>Important Note :</b> Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process complinace . Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority . Service Providers's response may be assessed atime of technical evaluation.</p> <p><b>Price Variation Clause:</b></p> <p>"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."</p> <tr> <td colspan="2"> <p><b>शुद्धिपत्र  Corrigendum</b></p> <p>1. तक बढ़ाया गया Extended Upto : 2024-03-25 10:00:00</p> <p><b>अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार Additional Required Data/Document(s) : Buyer</b></p> <ol style="list-style-type: none"> <li>1. Instruction To Bidder : <a href="#">click here</a></li> <li>2. Special Terms and Conditions (STC) of the Contract : <a href="#">click here</a></li> <li>3. Pre Qualification Criteria ( PQC ) etc if any required : <a href="#">click here</a></li> <li>4. Scope of Work : <a href="#">click here</a></li> <li>5. Service Level Agreement (SLA) : <a href="#">click here</a></li> <li>6. GEM Availability Report ( GAR ) : <a href="#">click here</a></li> <li>7. Penalties : <a href="#">click here</a></li> <li>8. Payment Terms : <a href="#">click here</a></li> <li>9. Project Experience and Qualifying Criteria Requirement : <a href="#">click here</a></li> </ol> </td></tr>	<p><b>शुद्धिपत्र  Corrigendum</b></p> <p>1. तक बढ़ाया गया Extended Upto : 2024-03-25 10:00:00</p> <p><b>अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार Additional Required Data/Document(s) : Buyer</b></p> <ol style="list-style-type: none"> <li>1. Instruction To Bidder : <a href="#">click here</a></li> <li>2. Special Terms and Conditions (STC) of the Contract : <a href="#">click here</a></li> <li>3. Pre Qualification Criteria ( PQC ) etc if any required : <a href="#">click here</a></li> <li>4. Scope of Work : <a href="#">click here</a></li> <li>5. Service Level Agreement (SLA) : <a href="#">click here</a></li> <li>6. GEM Availability Report ( GAR ) : <a href="#">click here</a></li> <li>7. Penalties : <a href="#">click here</a></li> <li>8. Payment Terms : <a href="#">click here</a></li> <li>9. Project Experience and Qualifying Criteria Requirement : <a href="#">click here</a></li> </ol>	
<p><b>शुद्धिपत्र  Corrigendum</b></p> <p>1. तक बढ़ाया गया Extended Upto : 2024-03-25 10:00:00</p> <p><b>अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार Additional Required Data/Document(s) : Buyer</b></p> <ol style="list-style-type: none"> <li>1. Instruction To Bidder : <a href="#">click here</a></li> <li>2. Special Terms and Conditions (STC) of the Contract : <a href="#">click here</a></li> <li>3. Pre Qualification Criteria ( PQC ) etc if any required : <a href="#">click here</a></li> <li>4. Scope of Work : <a href="#">click here</a></li> <li>5. Service Level Agreement (SLA) : <a href="#">click here</a></li> <li>6. GEM Availability Report ( GAR ) : <a href="#">click here</a></li> <li>7. Penalties : <a href="#">click here</a></li> <li>8. Payment Terms : <a href="#">click here</a></li> <li>9. Project Experience and Qualifying Criteria Requirement : <a href="#">click here</a></li> </ol>		

10. Buyer's Competent Authority Approval : [click here](#)
11. Any other Documents As per Specific Requirement of Buyer -1 : [click here](#)

अतिरिक्त डेटा/दस्तावेज़ : विकला | Additional Data/Document(s) : Seller

1. Certificate (Requested in ATC) : [click here](#)
2. Compliance Documents In Respect Of Pqc And Itb : [click here](#)
3. Compliance Documents In Respect Of Sow Etc [click here](#)
4. Compliance Documents In Respect Of Specification And Standard Of Services : [click here](#)
5. Compliance Document In Respect Of Approach & Methodology : [click here](#)
6. Compliance Document In Respect Of Registration And Certification Of Service Provider Entity : [click here](#)
7. Compliance Documents In Respect Of Resource Qualification , Profiles & Past Experience /expertise : [click here](#)
8. Compliance Document In Respect Of Certification Of Resources : [click here](#)
9. Any Other Documents As Per Bid (i) : [click here](#)
10. Any Other Documents As Per Bid (ii) : [click here](#)
11. Compliance Documents In Respect Of Project Experience Of Firms : [click here](#)
12. Any Other Documents As Per Bid (iii) : [click here](#)

ईपीबीजी विवरण | ePBG Detail

## नियम और शर्तें| Terms and Conditions

### 1. General Terms and Conditions-

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

### 2. Buyer Added Bid Specific Terms and Conditions-

#### 2.1 Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

#### 2.2 Generic

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

#### 2.3 Service & Support:

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

#### 2.4 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 2.5 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

#### 2.6 Certificates:

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

#### 2.7 Payment:

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

#### 2.8 Past Project Experience:

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

#### 2.9 Forms of EMD and PBG:

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

PAY AND ACCOUNTS OFFICER O/o THE PAG (A&E) ASSAM

payable at

SBI DISPUR

. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

#### 2.10 Forms of EMD and PBG:

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

PAY AND ACCOUNTS OFFICER O/o THE PAG(A&E) ASSAM

payable at

SBI DISPUR

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

#### 2.11 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file.](#)

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

Note: This is system generated file. No signature is required.