

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687787076172

अनुबंध तिथि | Contract Generated Date : 29-Mar-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2023/B/3834174](#)

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
प्ररूप Type : Central Autonomous मंत्रालय Ministry : Ministry of Education विभाग Department : Department of Higher Education संगठन का नाम Organisation Name : Indian Institute of Technology (IIT) कार्यालय क्षेत्र Office Zone: Bombay	पद Designation : Project Staff 42 che संपर्क नंबर Contact No. : 022-25764746- ईमेल आईडी Email ID : buycon2170.iiti.mh@gembuyer.in जीएसटीआईएन GSTIN : - पता Address : Chemical Engineering ,IIT Bombay, Powai, Mumbai-400076, MUMBAI, MAHARASHTRA-400076, India

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval: Prof. Kannan Moudgalya वित्तीय अनुमोदन का पदनाम Designation of Financial Approval : Prof. Kannan Moudgalya	भुगतान का तरीका Role: PAO भुगतान का तरीका Payment Mode: Offline पद Designation : INCHARGE CASH SECTION ईमेल आईडी Email ID : buycon1134.iiti.mh@gembuyer.in जीएसटीआईएन GSTIN : 27AAAT1446A1Z7 पता Address: CASH SECTION ,IIT Bombay, Powai, Mumbai-400076, MUMBAI, MAHARASHTRA-400076, India

परोक्षिती विवरण Consignee Details		
क्र.सं. S.No	परोक्षिती नाम & पता Consignee Name & Address	सेवा विवरण Service Description
1	संपर्क Contact : 022-25764746- ईमेल आईडी Email ID : buycon2170.iiti.mh@gembuyer.in जीएसटीआईएन GSTIN : - पता Address : Chemical Engineering ,IIT Bombay, Powai, Mumbai-400076, MUMBAI, MAHARASHTRA-400076, India	Custom Bid for Services - Software based services for Health and Nutrition Project

सेवा प्रदाता विवरण Service Provider Details	
जेम विक्रेता आईडी GeM Seller ID :	1RLB230009338262
कंपनी का नाम Company Name :	FOURTH DIMENSION SOFTWARE SYSTEMS INDIA PRIVATE LIMITED
संपर्क नंबर Contact No. :	09841011941
ईमेल आईडी Email ID :	jagan@fourdtech.co.in
पता Address :	3rd FLOOR, NO.21, DIGNITY CENTRE, ABDUL RAZACK STREET, Saidapet, Chennai, Chennai, Tamil Nadu, 600015, CHENNAI, Chennai, TAMIL NADU-600015, -
एमएसएमई सत्यापित MSME verified :	Yes
एमएसएमई पंजीकरण संख्या MSME Registration number :	UDYAM-TN-02-0238520
एमएसएमई सामाजिक श्रेणी MSE Social Category :	General
एमएसएमई लिंग श्रेणी MSE Gender :	Male
जीएसटीआईएन GSTIN:	33AAACF9179L1Z7

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

सेवा विवरण Service Details
सेवा प्रारंभ दिनांक (नवीनतम) Service Start Date (latest by): 05-Apr-2024 सेवा समाप्ति तिथि Service End Date : 05-May-2024

श्रेणी नाम | Category Name : Custom Bid for Services

बिलिंग चक्र Billing Cycle: monthly		
विवरण Description	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	1	940106
Regulatory/ Statutory Compliance of Service	YES	
Compliance of Service to SOW, STC, SLA etc	YES	
कुल राशि (सूत्र) Total Amount (Formula) : (1*Lumpsum Cost of Service in totality)		
एडऑन के बिना कुल मूल्य Total Value without Addons(INR)		940106
कुल एडऑन मूल्य Total Addon Value(INR)		0
एडऑन सहित कुल मूल्य Total Value Including Addons(INR)		940106

अनुबंध की राशि | Amount of Contract

सभी शुल्क और करों सहित कुल अनुबंध मूल्य | Total Contract Value Including All Duties and Taxes (INR)

940106

मूल्य विभाजन की पेशकश की | Price Break up offered : [प्राइज ब्रेक अप ऑफ़र किए गए दस्तावेज़ लिंक](#) | Price Break up offered Document link

एसएलए विवरण | SLA Details

Preface : Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section . The purpose of the agreement uploaded is to facilitate implementation of Services intended by the Buyer . Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal .

The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW) , stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.

Guiding Principle : The Services contracts placed shall be governed by following set of Terms and Conditions :

1. General Terms and Conditions for Goods and Services;
2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document ,

The above terms and conditions are in reverse order of precedence .Service specific STC supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.

Intended Objectives And Goals of SLA : The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:

1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties
2. Present a clear, concise and measurable description of service offered to the buyer
3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons
5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders.

Parties To The Agreement

The main stakeholders associated with this agreement are:

1. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed.
2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.

ADVISORY WITH RESPECT TO SCOPE OF SERVICE

Scope of Work (SOW) is the most important & crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to avoid ambiguity with respect to deliverable .

For example , in case of Complex / Intricate Consulting Services , Some key guiding principles for drafting scope of work may be as under :

- "Detailed" specification of requirements is extremely critical – please ensure that even standard assumptions on scope of work are laid down and described .
- Make sure that specifications are endorsed by key stakeholders .
- Identify mandatory and non-mandatory requirements in scope of work . It should clearly provide the outcomes expected from solution/service delivery .
- The scope of work should mention what the outcome is based upon – time or material?
- A check should be made that the final specification of requirements :(a) addresses the targeted outcomes and business objectives . (b)meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables .
- The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it.
- The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises .
- Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPIIT"

Important Note : Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process complinace . Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority . Service Providers's response may be assessed atime of technical evaluation.

Price Variation Clause:

"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."

अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार | Additional Required Data/Document(s) : Buyer

1. Introduction about the project /services being proposed for procurement using custom bid functionality : [click here](#)
2. Scope of Work : [click here](#)
3. Service Level Agreement (SLA) : [click here](#)
4. Payment Terms : [click here](#)
5. Pre Qualification Criteria (PQC) etc if any required : [click here](#)
6. Special Terms and Conditions (STC) of the Contract : [click here](#)
7. GEM Availability Report (GAR) : [click here](#)

सलाहकार बैंक | Advisory Bank :

State Bank of India

अतिरिक्त डेटा/दस्तावेज़ : विक्रेता Additional Data/Document(s) : Seller ईपीबीजी प्रतिशत (%) ePBG Percentage(%):	3.00
<p>1. Certificate (Requested in ATC) : click here बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा The bidder shall furnish ePBG as applicable as per bid's terms and conditions</p> <p>2. Compliance Documents In Respect Of Sow Etc : click here</p>	
ईपीबीजी विवरण ePBG Detail	
<h2>नियम और शर्तें Terms and Conditions</h2> <h3>1. General Terms and Conditions-</h3> <p>1.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.</p> <p>1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable</p> <h3>2. Buyer Added Bid Specific Terms and Conditions-</h3> <h4>2.1 Generic</h4> <p>OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration</p> <h4>2.2 Service & Support:</h4> <p>AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.</p> <h4>2.3 Generic</h4> <p>Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address</p> <p>Prof. Kannan Moudgalya, 2nd Floor, Automation Lab, Chemical Engg. Dept., IIT Bombay, Powai, Mumbai - 400076, Maharashtra</p> <h4>2.4 Generic</h4> <p>Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.</p> <h4>2.5 Certificates:</h4> <p>Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.</p> <h4>2.6 Generic</h4> <p>Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.</p> <h4>2.7 Buyer Added Bid Specific ATC:</h4> <p>Buyer uploaded ATC document Click here to view the file.</p> <h4>2.8 Service & Support:</h4> <p>Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.</p> <h4>2.9 Service & Support:</h4> <p>Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.</p> <h4>2.10 Generic</h4> <p>Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid</p> <h4>2.11 Buyer Added Bid Specific SLA:</h4> <p>Text Clause(s)</p> <p>For technical queries you may kindly contact Mr. Sunil Shetye (sunilshetye72@gmail.com). Contact - 9930204003</p> <h4>2.12 Past Project Experience:</h4> <p>Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.</p> <h4>2.13 Forms of EMD and PBG:</h4> <p>Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of</p> <p>The Registrar, IIT Bombay payable at Mumbai</p> <p>. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the Buyer within 15 days of award of contract.</p> <h4>2.14 Generic</h4> <p>1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.</p> <p>2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.</p> <p>3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.</p>	

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

Note: This is system generated file. No signature is required.