

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687754842144

अनुबंध तिथि | Contract Generated Date : 02-Apr-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2024/B/4444237](#)

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
प्ररूप Type : Central PSU मंत्रालय Ministry : Ministry of Petroleum and Natural Gas विभाग Department : INDIAN OIL CORPORATION LIMITED संगठन का नाम Organisation Name : INDIAN OIL Corporation Limited कार्यालय क्षेत्र Office Zone : IOCL- Paradip Refinery	पद Designation : Officer cont 2 संपर्क नंबर Contact No. : - ईमेल आईडी Email ID : buyer40.ipr.or@gembuyer.in जीएसटीआईएन GSTIN : - पता Address : IOCL Paradip Refinery ,Administrative Building, Post-Jhimani ,Via-Kujang Dist-Jagatsinghpur Odisha, JAGATSINGHAPUR, ODISHA-754141, India

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval: DGM Contracts वित्तीय अनुमोदन का पदनाम Designation of Financial Approval : AM-Finance	भुगतान का तरीका Role: PAO भुगतान का तरीका Payment Mode: Offline पद Designation : Accounts Officer ईमेल आईडी Email ID : pao2.ipr.or@gembuyer.in जीएसटीआईएन GSTIN : 21AAAC11681G1Z1 पता Address : IOCL Paradip Refinery ,Administrative Building, Post-Jhimani ,Via-Kujang Dist-Jagatsinghpur Odisha, Jagatsinghapur, ODISHA-754141, India

परोषिती विवरण Consignee Details		
क्र.सं. S.No	परोषिती नाम & पता Consignee Name & Address	सेवा विवरण Service Description
1	संपर्क Contact : 06722-255278- ईमेल आईडी Email ID : con1.ipr.or@gembuyer.in जीएसटीआईएन GSTIN : 21AAAC11681G1Z1 पता Address : IOCL Paradip Refinery ,Administrative Building, Post-Jhimani ,Via-Kujang Dist-Jagatsinghpur Odisha, JAGATSINGHAPUR, ODISHA-754141, India	Custom Bid for Services - PDM1C23313 Agency for Support Services for Rotary Equipment in IOCL Paradip Refinery Odisha Part A Units CPP Utilities Offsite New HGU KHDS Part B Units KTU12 Alkylation24 Butamer25 FCCLPG Treater 26 FCCLN Treater27 NHT..

सेवा प्रदाता विवरण Service Provider Details	
जेम विक्रेता आईडी GeM Seller ID : E6DB190000823567 कंपनी का नाम Company Name : SWAMINA INTERNATIONAL PVT LTD संपर्क नंबर Contact No. : 09433088186 ईमेल आईडी Email ID : swaminainternational@gmail.com पता Address : KRIPA BHAWAN,,SALT LAKE,,SECTOR-V, EP-BLOCK,,PLOT NO-Y20,, KOLKATA, WEST BENGAL-700091, - एमएसएमई पंजीकरण संख्या MSME Registration number : UDYAM-WB-14-0006191 एमएसई सामाजिक श्रेणी MSE Social Category : General एमएसई लिंग श्रेणी MSE Gender : Male जीएसटीआईएन GSTIN: 19AAECS52231Z7	

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

सेवा विवरण Service Details
सेवा प्रारंभ दिनांक (नवीनतम) Service Start Date (latest by): 09-Apr-2024 सेवा समाप्ति तिथि Service End Date : 08-Apr-2026
श्रेणी नाम Category Name : Custom Bid for Services

बिलिंग चक्र Billing Cycle: monthly	
विवरण Description	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.

Description /Nomenclature of Service Proposed for procurement using custom bid functionality PDM1C23313 Agency for Support Services for Rotary Equipment in IOCL Paradip Refinery Odisha Part A Units CPP Utilities Offsite New HGU KHDS Part B Units KTU12 Alkylation24 Butamer25 FCCLPG Treater 26 FCCLN Treater27 NHT40	1		Lumpsum Cost of Service in totality
Regulatory/ Statutory Compliance of Service	YES		
Compliance of Service to SOW, STC, SLA etc	YES		

कुल राशि (सूत्र) | Total Amount (Formula) :
(1*Lumpsum Cost of Service in totality)

अनुबंध की राशि | Amount of Contract

सभी शुल्क और करों सहित कुल अनुबंध मूल्य | Total Contract Value Including All Duties and Taxes (INR)

70,661,469.04

एसएलए विवरण | SLA Details

Preface : Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section . The purpose of the agreement uploaded is to facilitate implementation of Services intended by the Buyer . Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal .

The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW) , stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.

Guiding Principle : The Services contracts placed shall be governed by following set of Terms and Conditions :

1. General Terms and Conditions for Goods and Services;
2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document ,

The above terms and conditions are in reverse order of precedence .Service specific STC supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.

Intended Objectives And Goals of SLA : The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:

1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties
2. Present a clear, concise and measurable description of service offered to the buyer
3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons
5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders.

Parties To The Agreement

The main stakeholders associated with this agreement are:

1. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed.
2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.

ADVISORY WITH RESPECT TO SCOPE OF SERVICE

Scope of Work (SOW) is the most important & crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to avoid ambiguity with respect to deliverable .

For example , in case of Complex / Intricate Consulting Services , Some key guiding principles for drafting scope of work may be as under :

- "Detailed" specification of requirements is extremely critical – please ensure that even standard assumptions on scope of work are laid down and described .
- Make sure that specifications are endorsed by key stakeholders .
- Identify mandatory and non-mandatory requirements in scope of work . It should clearly provide the outcomes expected from solution/service delivery .
- The scope of work should mention what the outcome is based upon – time or material?
- A check should be made that the final specification of requirements :(a) addresses the targeted outcomes and business objectives . (b)meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables .
- The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it.
- The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises .
- Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPIIT"

Important Note : Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process complinace . Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority . Service Providers's response may be assessed atime of technical evaluation.

Price Variation Clause:

"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."

शुद्धिपत्र | Corrigendum

1. तक बढ़ाया गया | Extended Upto : 2024-01-20 17:00:00
2. GeM-Bidding-Corr-5853090-3.pdf : [यहां क्लिक करें | click here](#)

अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार | Additional Required Data/Document(s) : Buyer

1. Instruction To Bidder : [click here](#)
2. Pre Qualification Criteria (PQC) etc if any required : [click here](#)
3. Scope of Work : [click here](#)
4. Special Terms and Conditions (STC) of the Contract : [click here](#)
5. Quantifiable Specification / Standards of The Service/ BOQ : [click here](#)

6. GEM Availability Report (GAR) : [click here](#)
7. Service Level Agreement (SLA) : [click here](#)
8. Payment Terms : [click here](#)
9. Penalties : [click here](#)
10. Any other Documents As per Specific Requirement of Buyer -1 : [click here](#)
11. Any other Documents As per Specific Requirement of Buyer -2 : [click here](#)
12. Project Experience and Qualifying Criteria Requirement : [click here](#)

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक Advisory Bank :	ICICI
ईपीबीजी प्रतिशत (%) ePBG Percentage(%):	10.00
बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा The bidder shall furnish ePBG as applicable as per bid's terms and conditions	

नियम और शर्तें | Terms and Conditions

1. General Terms and Conditions-

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Purchase Preference (Centre):

Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 100% of total value.

2.2 Purchase Preference (Centre):

Preference to Make In India products (For bids less than 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

2.3 Past Project Experience:

Commercial Experience Criteria for Service Contracts:

For experience, the single work executed by the bidder, as main or subcontractor, during any of the last five years ending on last day of the month immediately previous to the month in which the last date of bid submission (in case of extended bid submission date, original bid submission date shall be considered) falls should be considered as detailed below:

(a) Three similar successfully completed works

"Maintenance / Overhauling of Rotary equipment's job in Petroleum Refinery/ Petrochemical Plants / Hydrocarbon fertilizers / Hydrocarbon Industry. Or Installation & commissioning / commissioning assistance of Rotary equipment(s) Petroleum Refinery/ Petrochemical Plants / Hydrocarbon fertilizers / Hydrocarbon Industry." each costing not less than the amount equal to Rs 10377637.24

OR

(b) Two similar successfully completed works

"Maintenance / Overhauling of Rotary equipment's job in Petroleum Refinery/ Petrochemical Plants / Hydrocarbon fertilizers / Hydrocarbon Industry. Or Installation & commissioning / commissioning assistance of Rotary equipment(s) Petroleum Refinery/ Petrochemical Plants / Hydrocarbon fertilizers / Hydrocarbon Industry." each costing not less than the amount equal to Rs 13836849.66

OR

(c) One similar successfully completed work

"Maintenance / Overhauling of Rotary equipment's job in Petroleum Refinery/ Petrochemical Plants / Hydrocarbon fertilizers / Hydrocarbon Industry. Or Installation & commissioning / commissioning assistance of Rotary equipment(s) Petroleum Refinery/ Petrochemical Plants / Hydrocarbon fertilizers / Hydrocarbon Industry." costing not less than the amount equal to Rs 17296062.07

Single/ Two/ Three Completed work order value as indicated above should be exclusive of GST.

2.4 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file](#).

अनुबंध के अनुसार कार्य का संशोधित दायरा | Revised Scope of Work as per contract

[Click here](#) to download revised scope of work as per contract.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

Note: This is system generated file. No signature is required.