

## अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687783085827

अनुबंध तिथि | Contract Generated Date : 05-Apr-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2024/B/4723148](#)

संगठन विवरण   Organisation Details		खरीदार विवरण   Buyer Details	
प्रकार   Type :	Central PSU	पद   Designation :	MGR1
मंत्रालय   Ministry :	Ministry of Power	संपर्क नंबर   Contact No. :	-
विभाग   Department :	POWER GRID Corporation OF INDIA Limited	ईमेल आईडी   Email ID :	buycon321.pgcil.ch@gembuyer.in
संगठन का नाम   Organisation Name :	POWER GRID Corporation OF INDIA Limited	जीएसटीआईएन   GSTIN :	-
कार्यालय क्षेत्र   Office Zone:	Corporate Office Gurgaon	पता   Address :	POWER GRID CORPORATION OF INDIA LTD. Hallo Majra 220KV GIS SS, Hallo Majra Chandigarh-160002, CHANDIGARH, CHANDIGARH-160002, India

वित्तीय स्वीकृति विवरण   Financial Approval Detail		भुगतान प्राप्तिकरण विवरण   Paying Authority Details	
आईएफडी सहमति   IFD Concurrence :	No	Role:	PAO
प्रशासनिक अनुमोदन का पदनाम	Senior General Manager	भुगतान का तरीका	PGCIL
Designation of Administrative Approval:		Payment Mode:	
वित्तीय अनुमोदन का पदनाम	Senior General Manager	पद   Designation :	Executive Secretary1
Designation of Financial Approval :		ईमेल आईडी   Email ID :	pao57.pgcil.hr@gembuyer.in
		जीएसटीआईएन   GSTIN :	01AACP0252G1Z7
		पता   Address:	POWERGRID CORPORATION OF INDIA LIMITED, GRID BHAWAN, OB-26, RAIL HEAD COMPLEX, NEAR BAHU PLAZA, Jammu - 180012, JAMMU, JAMMU & KASHMIR-180012, India

परेषिती विवरण   Consignee Details		
क्र.सं.   S.No	परेषिती नाम & पता   Consignee Name & Address	सेवा विवरण   Service Description
1	संपर्क   Contact : 172-2465566- ईमेल आईडी   Email ID : con898.pgcil.ch@gembuyer.in जीएसटीआईएन   GSTIN : 04AACP0252G1Z1 पता   Address : Power Grid Corporation of India Limited 220/66 KV Sub Stataion, Hallo Majra, Chandigarh 160002, CHANDIGARH, CHANDIGARH-160002, India	Custom Bid for Services - Comprehensive AMC of Air conditioners installed in GIS multipurpose building

सेवा प्रदाता विवरण   Service Provider Details	
जेम विक्रेता आईडी   GeM Seller ID :	8503210002349270
कंपनी का नाम   Company Name :	PARAM AIRCON
संपर्क नंबर   Contact No. :	09216179971
ईमेल आईडी   Email ID :	paramjeet4240@gmail.com
पता   Address :	House No 11,Phase 1,Ram Darbar, CHANDIGARH, CHANDIGARH-160002, -
एमएसएमई सत्यापित   MSME verified :	Yes
एमएसएमई पंजीकरण संख्या   MSME Registration number :	UDYAM-CH-01-0010649
एमएसई सामाजिक श्रेणी   MSE Social Category :	General
एमएसई लिंग श्रेणी   MSE Gender :	Male
जीएसटीआईएन   GSTIN:	04ASSPP9535F1Z9

\*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

सेवा विवरण   Service Details					
सेवा प्रारंभ दिनांक (नवीनतम)   Service Start Date (latest by): 12-Apr-2024		सेवा समाप्ति तिथि   Service End Date : 11-Apr-2026			
श्रेणी नाम   Category Name : Custom Bid for Services					
बिलिंग चक्र   Billing Cycle: quarterly					
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Comprehensive AMC of Air conditioners installed in GIS multipurpose building	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality		
Regulatory/ Statutory Compliance of Service	YES	1	800000		
Compliance of Service to SOW, STC, SLA etc	YES				
कुल राशि (सूत्र)   Total Amount (Formula) : (1*Lumpsum Cost of Service in totality)					
ऐडजॉन के बिना कुल मूल्य   Total Value without Addons(INR)		800000			
कुल ऐडजॉन मूल्य   Total Addon Value(INR)		0			

ऐडजॉन सहित कुल मूल्य   Total Value Including Addons(INR)	800000
<b>अनुबंध की राशि  Amount of Contract</b>	
सभी शुल्क और करों सहित कुल अनुबंध मूल्य  Total Contract Value Including All Duties and Taxes(INR)	800000
<b>मूल्य विभाजन की पेशकश की  Price Break up offered : <a href="#">प्राइज ब्रेक अप ऑफर किए गए दस्तावेज लिंक  Price Break up offered Document link</a></b>	
<b>एसएलए विवरण  SLA Details</b>	
<p><b>Preface :</b> Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section . The purpose of the agreement uploaded is to facilitate implementation of Services intended by the Buyer . Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal .</p> <p>The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW) , stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.</p> <p><b>Guiding Principle :</b> The Services contracts placed shall be governed by following set of Terms and Conditions :</p> <ol style="list-style-type: none"> <li>1. General Terms and Conditions for Goods and Services;</li> <li>2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document ,</li> </ol> <p>The above terms and conditions are in reverse order of precedence .Service specific STC supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.</p> <p><b>Intended Objectives And Goals of SLA :</b> The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:</p> <ol style="list-style-type: none"> <li>1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties</li> <li>2. Present a clear, concise and measurable description of service offered to the buyer</li> <li>3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified</li> <li>4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons</li> <li>5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders.</li> </ol> <p><b>Parties To The Agreement</b></p> <p>The main stakeholders associated with this agreement are:</p> <ol style="list-style-type: none"> <li>1. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed.</li> <li>2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement</li> </ol> <p>The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.</p> <p><b>ADVISORY WITH RESPECT TO SCOPE OF SERVICE</b></p> <p>Scope of Work (SOW) is the most important &amp; crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to avoid ambiguity with respect to deliverable .</p> <p>For example , in case of Complex / Intricate Consulting Services , Some key guiding principles for drafting scope of work may be as under :</p> <ul style="list-style-type: none"> <li>• "Detailed" specification of requirements is extremely critical – please ensure that even standard assumptions on scope of work are laid down and described .</li> <li>• Make sure that specifications are endorsed by key stakeholders .</li> <li>• Identify mandatory and non-mandatory requirements in scope of work · It should clearly provide the outcomes expected from solution/service delivery .</li> <li>• The scope of work should mention what the outcome is based upon – time or material?</li> <li>• A check should be made that the final specification of requirements :(a) addresses the targeted outcomes and business objectives . (b)meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables .</li> <li>• The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it.</li> <li>• The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises .</li> <li>• Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPTT"</li> </ul> <p><b>Important Note :</b> Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process compliance . Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority . Service Providers's response may be assessed atime of technical evaluation.</p> <p><b>Price Variation Clause:</b></p> <p>"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."</p>	
<p><b>अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार Additional Required Data/Document(s) : Buyer</b></p> <ol style="list-style-type: none"> <li>1. Scope of Work :<a href="#">click here</a></li> <li>2. Project Experience and Qualifying Criteria Requirement :<a href="#">click here</a></li> <li>3. GEM Availability Report ( GAR) : <a href="#">click here</a></li> <li>4. Service Level Agreement (SLA) : <a href="#">click here</a></li> <li>5. Payment Terms :<a href="#">click here</a></li> </ol>	

## HP VRV & Window Air conditioners

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक   Advisory Bank :	State Bank of India
ईपीबीजी प्रतिशत (%)   ePBG Percentage(%):	5.00

बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईंटीवीजी प्रस्तुत करना होगा। | The bidder shall furnish ePBG as applicable as per bid's terms and conditions

## नियम और शर्तें | Terms and Conditions

## 1. General Terms and Conditions-

1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

## **2. Buyer Added Bid Specific Terms and Conditions-**

## 2.1 *Generic*

**OPTION CLAUSE:** The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

## *2.2 Service & Support:*

## **Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.**

### *2.3 Service & Support:*

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### **2.4 Buyer Added Bid Specific ATC:**

Buyer uploaded ATC document [Click here to view the file](#).

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

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