

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687789949562

अनुबंध तिथि | Contract Generated Date : 22-Apr-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2024/B/4763700](#)

संगठन विवरण Organisation Details प्ररूप Type : State Government मंत्रालय Ministry : - विभाग Department : Infrastructure and Industrial Development Department संगठन का नाम Organisation Name : Printing and Stationary Department Government of Uttar Pradesh कार्यालय क्षेत्र Office Zone: Allahabad		खरीदार विवरण Buyer Details पद Designation : Deputy Director Lko संपर्क नंबर Contact No. : 0522-2662058- ईमेल आईडी Email ID : punit.tiwari82@up.gov.in जीएसटीआईएन GSTIN : 09AAAGR0758K1ZX पता Address : Government Press Aishbagh Mill Road Lucknow, LUCKNOW, UTTAR PRADESH-226004, India	
वित्तीय स्वीकृति विवरण Financial Approval Detail आईएफडी सहमति IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval: Joint Director वित्तीय अनुमोदन का पदनाम Designation of Financial Approval : Joint Director		भुगतान प्राधिकरण विवरण Paying Authority Details Role: PAO भुगतान का तरीका Payment Mode: Offline पद Designation : Deputy Director ईमेल आईडी Email ID : ddps.ra-up@gov.in जीएसटीआईएन GSTIN : 09AAAGR0758K1ZX पता Address: Government Press Aishbagh Mill Road Lucknow, Lucknow, UTTAR PRADESH-226004, India	
परेषिती विवरण Consignee Details			
क्र.सं. S.No	परेषिती नाम & पता Consignee Name & Address	सेवा विवरण Service Description	
1	संपर्क Contact : 0522-2662058- ईमेल आईडी Email ID : punit.tiwari82@up.gov.in जीएसटीआईएन GSTIN : 09AAAGR0758K1ZX पता Address : Government Press Aishbagh Mill Road Lucknow, LUCKNOW, UTTAR PRADESH-226004, India	Repair and Overhauling Service - HMT SOM136 PRINTING MACHINE REPAIRING WITH SPARE PARTS; NA; Yes; Buyer Premises	
सेवा प्रदाता विवरण Service Provider Details जेम विक्रेता आईडी GeM Seller ID : 16D8180000368041 कंपनी का नाम Company Name : M/S PERFECT ENTERPRISES संपर्क नंबर Contact No. : 09415544334 ईमेल आईडी Email ID : ravi.khosla@yahoo.co.in पता Address : A 144,RAJAI PURAM,RAJAI PURAM, Lucknow, UTTAR PRADESH-226017, - एमएसएमई पंजीकरण संख्या MSME Registration number : - जीएसटीआईएन GSTIN: 09ASFPK8127K1ZC (B) , (R)			
*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा GST / Tax invoice to be raised in the name of - Buyer			
सेवा विवरण Service Details			
सेवा प्रारंभ दिनांक (नवीनतम) Service Start Date (latest by): 23-Apr-2024		सेवा समाप्ति तिथि Service End Date : 25-Apr-2024	
श्रेणी नाम Category Name : Repair and Overhauling Service			
बिलिंग चक्र Billing Cycle: monthly			
विवरण Description		Number of Products to be Repaired	Total Lumpsum Price
Product Brand	NA	1	99710
Place of Repair/Maintenance	Buyer Premises		
Product Category	HMT SOM136 PRINTING MACHINE REPAIRING WITH SPARE PARTS		
Spares Required	Yes		
कुल राशि (सूत्र) Total Amount (Formula) : (Total Lumpsum Price*1)			
ऐडऑन के बिना कुल मूल्य Total Value without Addons(INR)			99710
कुल ऐडऑन मूल्य Total Addon Value(INR)			0
ऐडऑन सहित कुल मूल्य Total Value Including Addons(INR)			99710
अतिरिक्त जानकारी Additional Details			
• Product Details : HMT SOM-136 PRINTING MACHINE REPAIRING WITH SPARE PARTS (AS PER TERM & CONDITION)			

अनुबंध की राशि | Amount of Contract

सभी शुल्क और करों सहित कुल अनुबंध मूल्य | Total Contract Value Including All Duties and Taxes(INR)

99710

एसएलए विवरण | SLA Details

Special Terms and Conditions

Repair & Overhauling Service

1. Preamble

1. Repair & Overhauling Service contracts placed through GeM shall be governed by following set of Terms and Conditions:

- General terms and conditions for Goods and Services.
- Service STC contained in this document.
- BID / Reverse Auction specific ATC

The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede Service specific STC which shall supersede GTC, in case of any conflicting provisions.

This document represents a Special Terms and Conditions ("STC") the Service Level Agreement (SLA) governing the contract between the Buyer and Service Provider. The purpose of this document is to outline the scope of work, Stakeholder's obligation and terms and conditions of all services covered as mutually understood by the stakeholders.

2. Objectives and Goal

The objective of this document is to ensure that all the contractual terms and conditions are in place to ensure consistent delivery of services to buyer by service provider. The goals of this agreement are to:

- Provide clear reference to service ownership, accountability, roles and responsibilities of both parties
- Present a clear, concise and measurable description of services offered to the buyer
- Establish terms and conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
- To ensure that both the parties understand the consequences in case of termination of services due to any of the stated reasons

The document will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same.

3. Stakeholders

The main stakeholders associated with this agreement are:

(i) **Buyer** : Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed as per the contractual terms.

(ii) **Service Provider** : Service provider is responsible to provide all the required services in timely manner and to the satisfaction of buyer or its authorized representative. Service provider may also include seller supplier/ bidder/contractor, any authorized agents, permitted assignees, successors and nominees as per the context and as described in the agreement.

4. Service Scope

Repair and Overhauling Service can be used for repair and maintenance of product/equipment/ machinery.

Considering the wide range of domain and specifications required for Repairs & Overhauling of different product/equipment/machinery, buyers has been provided with a provision to upload the SoW as per their specific requirements.

5. Terms & Conditions –

Buyer Obligation

- The service provider and/or his authorized representative shall be provided access at reasonable hours to the premises for inspection of the product/equipment/machinery to be repaired/overhauled.
- The timely payment shall be made by the buyer as per the payment schedule as defined by the buyer in the tender/bid.

Service Provider Obligation

- The product/equipment/machinery to be repaired/overhauled may be inspected by the Service Provider or his authorized representative before submitting the offer against the bid.

6. Payment Terms

- The Payment shall be made as specified in the General Terms and Conditions of GeM/defined by the buyer on submission of the bill by the service provider after applicable deductions.

7. Incidental/ Unforeseen Expenses (if applicable) –

It is possible that in Repair & Overhauling Services, a situation may arise wherein the actual supplies or services may vary from the estimated scope of work indicated in the bid/contract due to unforeseen reasons. The payment for such extra repair/overhauling services will have to be mutually agreed between the Buyer and the Service Provider. The Buyer shall take the approval of the competent authority before authorizing the Service Provider to take up such extra work. The quantum of variation should not exceed 10% of the contract value. The additional payment for the extra work shall also be made through online invoicing on GeM mentioning the applicable reasons.

अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार | Additional Required Data/Document(s) : Buyer

1. Payment Terms : [click here](#)
2. Product Details : [click here](#)
3. Scope of Work : [click here](#)
4. Terms and Conditions pertaining to the Bid/Contract : [click here](#)
5. Penalty Terms : [click here](#)
6. Financial Break up Format : [click here](#)
7. List of Spare Parts : [click here](#)

अतिरिक्त डेटा/दस्तावेज़ : विक्रेता | Additional Data/Document(s) : Seller

1. Certificate (Requested in ATC) : [click here](#)
2. Any Other Document Upload As Per The Buyer's Requirement : [click here](#)

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक | Advisory Bank :

NA

ईपीबीजी प्रतिशत (%) | ePBG Percentage(%):

NA

नियम और शर्तें | Terms and Conditions

1. General Terms and Conditions-

1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Generic:

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2.2 Generic:

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

2.3 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

2.4 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

Note: This is system generated file. No signature is required.