

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687713001470

अनुबंध तिथि | Contract Generated Date : 24-Apr-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2024/B/4581306](#)

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
प्रकार Type : Central PSU मंत्रालय Ministry : Ministry of Power विभाग Department : NA संगठन का नाम Organisation Name : NTPC Limited कार्यालय क्षेत्र Office Zone : cg	पद Designation : Purchase CPG1 संपर्क नंबर Contact No. : - ईमेल आईडी Email ID : buyer724.nl.cg@gembuyer.in जीएसटीआईएन GSTIN : - पता Address : NTPC Ltd , Western Region-II Head Quarter , Plot No. -87, Sector-24, Atal Nagar, Nava Raipur , Raipur , Chhattisgarh, RAIPUR, CHHATTISGARH-492101, India

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval : GM वित्तीय अनुमोदन का पदनाम Designation of Financial Approval : AGM	Role: CONSIGNEE

परिषिती विवरण Consignee Details		
क्र.सं. S.No	परिषिती नाम & पता Consignee Name & Address	सेवा विवरण Service Description
1	संपर्क Contact : - ईमेल आईडी Email ID : buyer546.nl.cg@gembuyer.in जीएसटीआईएन GSTIN : - पता Address : Sipat Super Thermal Power Project, PO Ujwal Nagar, District Bilaspur, Chhattisgarh, BILASPUR, CHHATTISGARH-495555, India	Custom Bid for Services - JOB CONTRACT FOR ASSISTANCE AND UP KEEPING OF OPERATIONAL AREA OF ST1 2 UNIT SERVICE BUILDING NONONM AREA AT NTPC SIPAT

सेवा प्रदाता विवरण Service Provider Details
जेम विक्रेता आईडी GeM Seller ID : GCAU230008167427 कंपनी का नाम Company Name : A R SINGH CONSTRUCTION CO संपर्क नंबर Contact No. : 09452401171 ईमेल आईडी Email ID : arsingh1962@gmail.com पता Address : House no 166,Jairampur Madaripur,Unchahar,unchahar, Raebareli, UTTAR PRADESH-229404, - एमएसएमई सत्यापित MSME verified : Yes एमएसएमई पंजीकरण संख्या MSME Registration number : UDYAM-UP-62-0001450 एमएसएमई सामाजिक श्रेणी MSE Social Category : General एमएसएमई लिंग श्रेणी MSE Gender : Male जीएसटीआईएन GSTIN: 09AAGFA8836L1ZX (R)

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

सेवा विवरण | Service Details

सेवा प्रारंभ दिनांक (नवीनतम) Service Start Date (latest by): 16-May-2024	सेवा समाप्ति तिथि Service End Date : 15-May-2025
श्रेणी नाम Category Name : Custom Bid for Services	

विवरण Description		The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	JOB CONTRACT FOR ASSISTANCE AND UP KEEPING OF OPERATIONAL AREA OF ST1 2 UNIT SERVICE BUILDING NONONM AREA AT NTPC SIPAT	1	77200000
Regulatory/ Statutory Compliance of Service	YES		
Compliance of Service to SOW, STC, SLA etc	YES		
कुल राशि (सूत्र) Total Amount (Formula) : (1*Lumpsum Cost of Service in totality)			
ऐडऑन के बिना कुल मूल्य Total Value without Addons(INR)			77200000
कुल ऐडऑन मूल्य Total Addon Value(INR)			0
ऐडऑन सहित कुल मूल्य Total Value Including Addons(INR)			77200000
अनुबंध की राशि Amount of Contract			

एसएलए विवरण | SLA Details

Preface : Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section . The purpose of the agreement uploaded is to facilitate implementation of Services intended by the Buyer . Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal .

The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW) , stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.

Guiding Principle : The Services contracts placed shall be governed by following set of Terms and Conditions :

1. General Terms and Conditions for Goods and Services;
2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document ,

The above terms and conditions are in reverse order of precedence .Service specific STC supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.

Intended Objectives And Goals of SLA : The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:

1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties
2. Present a clear, concise and measurable description of service offered to the buyer
3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons
5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders.

Parties To The Agreement

The main stakeholders associated with this agreement are:

1. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed.
2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.

ADVISORY WITH RESPECT TO SCOPE OF SERVICE

Scope of Work (SOW) is the most important & crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to avoid ambiguity with respect to deliverable .

For example , in case of Complex / Intricate Consulting Services , Some key guiding principles for drafting scope of work may be as under :

- "Detailed" specification of requirements is extremely critical – please ensure that even standard assumptions on scope of work are laid down and described .
- Make sure that specifications are endorsed by key stakeholders .
- Identify mandatory and non-mandatory requirements in scope of work . It should clearly provide the outcomes expected from solution/service delivery .
- The scope of work should mention what the outcome is based upon – time or material?
- A check should be made that the final specification of requirements :(a) addresses the targeted outcomes and business objectives . (b)meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables .
- The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it.
- The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises .
- Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPIIT"

Important Note : Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process complinace . Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority . Service Providers's response may be assessed atime of technical evaluation.

Price Variation Clause:

"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."

शुद्धिपत्र | Corrigendum

1. तक बढ़ाया गया | Extended Upto : 2024-03-04 09:00:00
2. GeM-Bidding-Corr-6002994-3.pdf : [यहां क्लिक करें | click here](#)

अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार | Additional Required Data/Document(s) : Buyer

1. Introduction about the project /services being proposed for procurement using custom bid functionality : [click here](#)
2. Instruction To Bidder : [click here](#)
3. Pre Qualification Criteria (PQC) etc if any required : [click here](#)
4. Scope of Work : [click here](#)
5. Payment Terms : [click here](#)
6. Service Level Agreement (SLA) : [click here](#)
7. Penalties : [click here](#)

8. Quantifiable Specification / Standards of The Service/ BOQ : [click here](#)
9. GEM Availability Report (GAR) : [click here](#)
10. Any other Documents As per Specific Requirement of Buyer -1 : [click here](#)
11. Any other Documents As per Specific Requirement of Buyer -2 : [click here](#)
12. Special Terms and Conditions (STC) of the Contract :[click here](#)

अतिरिक्त डेटा/दस्तावेज़ : विक्रेता | Additional Data/Document(s) : Seller

1. Certificate (Requested in ATC) : [click here](#)
2. Compliance Documents In Respect Of Pqc And Itb : [click here](#)
3. Compliance Documents In Respect Of Sow Etc :[click here](#)
4. Compliance Documents In Respect Of Resource Qualification , Profiles & Past Experience /expertise :[click here](#)
5. Compliance Documents In Respect Of Specification And Standard Of Services :[click here](#)
6. Compliance Document In Respect Of Approach & Methodology : [click here](#)
7. Compliance Document In Respect Of Registration And Certification Of Service Provider Entity :[click here](#)
8. Compliance Documents In Respect Of Project Experience Of Firms : [click here](#)
9. Any Other Documents As Per Bid (iii) : [click here](#)
10. Any Other Documents As Per Bid (ii) : [click here](#)
11. Compliance Document In Respect Of Certification Of Resources . : [click here](#)
12. Any Other Documents As Per Bid (i) : [click here](#)

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक Advisory Bank :	NA
ईपीबीजी प्रतिशत (%) ePBG Percentage(%):	NA

नियम और शर्तें | Terms and Conditions

1. General Terms and Conditions-

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

CORRIGENDUM-1 Issued, please read text based bottom of text based ATC

A. Bidders are requested to refer the. Additional Terms & Conditions (ATC) of this tender comprises the following documents.

Section	Documents	Placement at GEM Portal
I	Invitation for Bids (IFB)/Tender Enquiry/Notice Inviting Tender (NIT)	Pre-Qualification Criteria (PQC) etc if any required & Introduction About The Project /Services Being Proposed For Procurement Using Custom Bid Functionality
II	Instructions to Bidders (ITB)	Instruction To Bidder
III	General Conditions of Contract (GCC)	Service Level Agreement (SLA)
IV	Special Conditions of Contract (SCC)	Special Terms and Conditions (STC) of the Contract
V	Technical Specifications and Bid Drawings	Scope of Work
VI	Schedule of Quantities (SOQ) / Bill of Quantities (BOQ)	Quantifiable Specification / Standards of The Service/ BOQ
VII	Forms and Procedures (including contract agreement format)	Any other Documents As per Specific Requirement of Buyer -1
	Attachment-3	Any other Documents As per Specific Requirement of Buyer -2
	Debarment Policy	Penalties
	SCC Annexures	Payment terms
		GEM Report

B. IMPORTANT INFORMATION MAY BE NOTED (महत्वपूर्ण जानकारी)

BIDS are liable to be rejected on non- submission of following documents duly signed. (मिनि लिखित दस्तावेजों को जमा न करने पर BIDS को अस्वीकार कर दिया जाएगा)

i) BID Security /EMD or Valid UDYAM (संरक्षित) or EMD exemption certificate certificate -Attachment-1.

C. Bidders are required to submit the documents (dully filled) as mentioned in the CHECKLIST at GeM portal. Formats of these documents can be referred from Section-VII, "Forms and Procedures".

D. Important Point for EMD & PBG

(1) The format of the Bank Guarantee shall be in accordance with the form of Bank Guarantee towards Bid Security/EMD/Performance security/*Security for the Deed of Joint Undertaking (if applicable)/*Advance payment (if applicable) included in the Employer's Bidding Documents only. In addition, the format of the Insurance Surety Bond shall also be in accordance with the form of Insurance Surety Bond towards Bid security/Performance security/*Security for the Deed of Joint Undertaking (if applicable) included in the Employer's Bidding Documents only. Any bid not accompanied by an acceptable bid security in a separate sealed envelope shall be rejected by the Employer as being non-responsive. Hard copy of EMD BG shall reach to following address within 10 days from Bid opening on GeM Portal:

Address

Dy. Manager(CPG-1, C&M)

CPG1, 3rd Floor

NTPC Limited,

CPG-1, Plot No. -87, Sector-24, Atal Nagar,

Nava Raipur, Raipur, Chhattisgarh, 492001

In case Hard copy of BG is not received within the stipulated time, Bid is liable to be rejected.

The BG towards EMD shall remain valid for a period of forty-five (45) days beyond the original Bid validity period or beyond any extension in the period of Bid validity subsequently requested.

(2) While issuing the physical BGs, the Bidder's Bank shall also send electronic message through secure SFMS (in case of BGs issued from within India) or SWIFT (in case of BGs issued from outside India) to Employer's Beneficiary Bank whose details are provided herein below:

(i) Bank Name: ICICI Bank Limited

(ii) Branch: CONNAUGHT PLACE BRANCH

(iii) Bank Address: 9A, PHELPS BUILDING, INNER CIRCLE, NEW DELHI- 110001

(iv) IFSC Code: ICIC0000007

BG issuing/amending bank must send the BG advice in the form of message format via SFMS (Structured Financial Messaging System) as provided by RBI.

The format of the message for confirmation of the BG shall be as below:

BG advising message	IFN 760COV/IFN 767COV via SFMS
Field Number	7037
Particulars (to be mentioned in Row 1)	NTPCBG (unique identifier)

(3) EMD exemption: Micro and Small Enterprises (MSEs) having UDYAM Registration, for goods produced and services rendered, shall be exempted from paying Earnest Money Deposit. Such registered bidders will have to submit UDYAM Registration Certificate, as a proof of being MSE on GeM Portal.

(4) To avail MSE benefit in respect of EMD exemption and purchase preference, Bidder should be a manufacturer of offered product. Traders are excluded from purview of MSE benefit.

(5) Exemption in prior experience & turnover for MSEs & Start ups is NOT APPLICABLE in this tender

PBG: Performance bank guarantee /Security depository : 10% of Contract value (Please refer GCC Clause: 19)

Note: ePBG detail indicated as "NO" to be ignored.

**E. For Qualifying Requirements,
Please Refer NIT Clause 3.0:**

F. Check List

S I. N o .	FORMS & PROCEDURE (Section VII)	Document Required	Action required
1	Attachment 1:	Bid Security / EMD (as per ITB Clause No. 14.0) (i) Bank Guarantee/Insurance Surety Bond, strictly in the format provided in the tender document, Amount as per NIT, validity as per tender document. OR (ii) MSE (UDYAM only) certificate towards exemption of Bid Security / EMD (As applicable).	To be uploaded online & Original BG/ISB to be submitted physically. OR MSE (UDYAM only) certificate towards exemption of Bid Security / EMD (As applicable) to be uploaded online
2	Attachment 2:	Authority to Sign the bid	To be uploaded online
3	Attachment 3:	Bidder qualification	To be uploaded online
3	Attachment 6:	General Declaration of Bidder	To be uploaded online
4	Attachment 7:	Electronic Fund Transfer (EFT) Authorization Form	IF NTPC vendor code not allotted.
5	Attachment 8:	Details of PF, ESI, PAN and GSTIN Regn	To be uploaded online duly filled
6	Attachment 9 , Attachment-13& other attachments of ATC	Signed copy of ATC	To be uploaded online
7		Schedule of Quantities & Prices i.e. Financial Bid (Price Bid)	To be filled online on GeM portal

CORRIGENDUM-1:

"PBG (Including security deposit as per GCC Cl. 19.0) shall be 5% of Contract value. Rest all other terms & conditions shall remain same."

2.2 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file](#).

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

Note: This is system generated file. No signature is required.