

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687716338232

अनुबंध तिथि | Contract Generated Date : 22-May-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2023/B/4349091](#)

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
प्ररूप Type : Central PSU मंत्रालय Ministry : Ministry of Petroleum and Natural Gas विभाग Department : GAIL India Limited संगठन का नाम Organisation Name : GAIL India Limited कार्यालय क्षेत्र Office Zone: NOIDA	पद Designation : Purchaser9 संपर्क नंबर Contact No. : 120-2446400-11708 ईमेल आईडी Email ID : buycon270.gil.up@gembuyer.in जीएसटीआईएन GSTIN : 09AAACG1209J1ZU पता Address : B - 35 & 36, Jubilee Tower, Gail (India) Limited, Sector - 1, Noida, GAUTAM BUDDHA NAGAR, UTTAR PRADESH-201301, India

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval: CM (GAILTEL) वित्तीय अनुमोदन का पदनाम Designation of Financial Approval : MANAGER(F&A)	भुगतान का तरीका Role: PAO भुगतान का तरीका Payment Mode: GAIL पद Designation : PAO ईमेल आईडी Email ID : pao7.gil.up@gembuyer.in जीएसटीआईएन GSTIN : - पता Address: B - 35 & 36, Jubilee Tower, Gail (India) Limited, Sector - 1, Noida, Gautam Buddha nagar, UTTAR PRADESH-201301, India

परोक्षिती विवरण Consignee Details		
क्र.सं. S.No	परोक्षिती नाम & पता Consignee Name & Address	सेवा विवरण Service Description
1	संपर्क Contact : 120-2224400-11138 ईमेल आईडी Email ID : buycon398.gil.up@gembuyer.in जीएसटीआईएन GSTIN : - पता Address : B - 35 & 36, Jubilee Tower, Gail (India) Limited, Sector - 1, Noida, GAUTAM BUDDHA NAGAR, UTTAR PRADESH-201301, India	Custom Bid for Services - HIRING OF ONPREMISES 24X7 SUPPORT SERVICES FOR CYBER SECURITY OF SCADA SYSTEM AT GAIL NOIDA

सेवा प्रदाता विवरण Service Provider Details	
जेम विक्रेता आईडी GeM Seller ID :	1B81180000091086
कंपनी का नाम Company Name :	INSPIRA ENTERPRISE INDIA LIMITED
संपर्क नंबर Contact No. :	09910094290
ईमेल आईडी Email ID :	sajid.khan@inspiraenterprise.com
पता Address :	23, LEVEL 2,,KALPATARU SQUARE,,KONDIVITA LANE, OFF ANDHERI-KURLA RD,ANDHERI-EAST, MUMBAI, MAHARASHTRA-400059, -
एमएसएमई पंजीकरण संख्या MSME Registration number :	-
जीएसटीआईएन GSTIN:	27AABCI9669R1ZH (B) , 06AABCI9669R1ZL (B) , 19AABCI9669R1ZE (B) , 18AABCI9669R1ZG (B) , 32AABCI9669R1ZQ (B) , 19AABCI9669R1ZE (B) , 29AABCI9669R1ZD (B) , 21AABCI9669R1ZT (B) , 03AABCI9669R1ZR (B) , 09AABCI9669R1ZF (B) , 23AABCI9669R1ZP (B) , 27AABCI9669R1ZH (R) , 07AABCI9669R1ZJ (B) , 01AABCI9669R1ZV (B)

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Buyer

सेवा विवरण Service Details	
सेवा प्रारंभ तिथि (नवीनतम) Service Start Date (latest by): 29-May-2024	सेवा समाप्ति तिथि Service End Date : 28-May-2026
श्रेणी नाम Category Name : Custom Bid for Services	

बिलिंग चक्र Billing Cycle: monthly		
विवरण Description	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Lumpsum Cost of Service in totality

Description /Nomenclature of Service Proposed for procurement using custom bid functionality HIRING OF ONPREMISES 24X7 SUPPORT SERVICES FOR CYBER SECURITY OF SCADA SYSTEM AT GAIL NOIDA	1	13216000
Regulatory/ Statutory Compliance of Service	YES	
Compliance of Service to SOW, STC, SLA etc	YES	

कुल राशि (सूत्र) Total Amount (Formula) : (1*Lumpsum Cost of Service in totality)	
ऐडऑन के बिना कुल मूल्य Total Value without Addons(INR)	13216000
कुल ऐडऑन मूल्य Total Addon Value(INR)	0

ऐडऑन सहित कुल मूल्य Total Value Including Addons(INR)				13216000
कर द्विभाजन Tax Bifurcation				
विशिष्ट Particular	जीएसटी GST (18%)	जीएसटी उपकर 1 GST Cess 1 (0%)	जीएसटी पर इनपुट टैक्स क्रेडिट (आईटीसी) Input Tax Credit (ITC) on GST (100%)	जीएसटी उपकर पर आईटीसी 1 ITC on GST Cess 1 (0%)
Custom Bid for Services	2016000	0	2016000	0
अनुबंध की राशि Amount of Contract				
सभी शुल्क और करों सहित कुल अनुबंध मूल्य Total Contract Value Including All Duties and Taxes(INR)				13216000
एसएलए विवरण SLA Details				
<p>Preface : Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section . The purpose of the agreement uploaded is to facilitate implementation of Services intended by the Buyer . Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal .</p> <p>The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW) , stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.</p> <p>Guiding Principle : The Services contracts placed shall be governed by following set of Terms and Conditions :</p> <ol style="list-style-type: none"> 1. General Terms and Conditions for Goods and Services; 2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document , <p>The above terms and conditions are in reverse order of precedence .Service specific STC supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.</p> <p>Intended Objectives And Goals of SLA : The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:</p> <ol style="list-style-type: none"> 1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties 2. Present a clear, concise and measurable description of service offered to the buyer 3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified 4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons 5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders. <p>Parties To The Agreement</p> <p>The main stakeholders associated with this agreement are:</p> <ol style="list-style-type: none"> 1. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed. 2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement <p>The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.</p> <p>ADVISORY WITH RESPECT TO SCOPE OF SERVICE</p> <p>Scope of Work (SOW) is the most important & crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to avoid ambiguity with respect to deliverable .</p> <p>For example , in case of Complex / Intricate Consulting Services , Some key guiding principles for drafting scope of work may be as under :</p> <ul style="list-style-type: none"> ● "Detailed" specification of requirements is extremely critical – please ensure that even standard assumptions on scope of work are laid down and described . ● Make sure that specifications are endorsed by key stakeholders . ● Identify mandatory and non-mandatory requirements in scope of work . It should clearly provide the outcomes expected from solution/service delivery . ● The scope of work should mention what the outcome is based upon – time or material? ● A check should be made that the final specification of requirements :(a) addresses the targeted outcomes and business objectives . (b)meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables . ● The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it. ● The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises . ● Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPIIT" <p>Important Note : Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process complinace . Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority . Service Providers's response may be assessed atime of technical evaluation.</p> <p>Price Variation Clause:</p> <p>"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."</p>				
शुद्धिपत्र Corrigendum				
1. GeM-Bidding-Corr-5749042-1.pdf यहां क्लिक करें click here				

मूल्य विभाजन एक्सल फ़ाइल विवरण | Additional Required Data/Document(s) Buyer: [SOR](#)

1. Scope of Work : [click here](#)
2. Service Level Agreement (SLA) : [click here](#)
3. Payment Terms : [click here](#)
4. GEM Availability Report (GAR) : [click here](#)

अतिरिक्त डेटा/दस्तावेज़ : विक्रेता | Additional Data/Document(s) : Seller

1. Compliance Documents In Respect Of Resource Qualification , Profiles & Past Experience /expertise : [click here](#)
2. Compliance Documents In Respect Of Sow Etc : [click here](#)
3. Certificate (Requested in ATC) : [click here](#)
4. Compliance Documents In Respect Of Specification And Standard Of Services : [click here](#)
5. Compliance Documents In Respect Of Pqc And Itb : [click here](#)

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक Advisory Bank :	State Bank of India
ईपीबीजी प्रतिशत (%) ePBG Percentage(%):	5.00

बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा | The bidder shall furnish ePBG as applicable as per bid's terms and conditions

आरसीएम/एफसीएम के संबंध में सामान्य खंड | General Clauses w.r.t RCM/FCM

1. Where ever RCM is applicable, for sellers (Regular GST registered seller who opted out of FCM as per notifications of GST like GTA , unregistered seller), Buyer have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this contract. Seller will invoice buyer with Zero GST and GST cess.
2. For Registered sellers as per FCM, rates will be inclusive of prescribed rate of GST and GST cess. ITC available to buyer as shown in the bid document have been applied while evaluating the bids. Seller has liability of paying the GST and GST cess to the govt and same will be charged from buyer while invoice.
3. For Registered sellers who opted for RCM while quoting for specified category under section 9(3) like GTA rates will be exclusive of GST and GST cess. GST and GST cess as indicated by the buyer in the bid document payment of GST and GST Cess will be the liability of buyer.
4. For Unregistered sellers Liability of payment of GST and GST cess is in Buyers scope. GST and GST cess as indicated by the buyer in the bid document will be the liability of buyer . Unregistered seller will invoice buyer with zero GST and Zero GST cess.
5. For sellers under Composition Scheme: There is no liability of payment of GST and GST cess in Buyers cope. Seller will invoice Zero GST and GST cess in the invoice to buyer.

नियम और शर्तें | Terms and Conditions

1. General Terms and Conditions-

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file](#) .

2.2 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

CORRIGENDUM 1 ISSUED FOR PRE BID REPLIES.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

Note: This is system generated file. No signature is required.