

## अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687703687782

अनुबंध तिथि | Contract Generated Date : 01-Jun-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2024/B/4904815](#)

संगठन विवरण   Organisation Details		खरीदार विवरण   Buyer Details	
प्ररूप   Type :	Central Government	पद   Designation :	Consignee3
मंत्रालय   Ministry :	Ministry of Textiles	संपर्क नंबर   Contact No. :	3482-224716-215
विभाग   Department :	NA	ईमेल आईडी   Email ID :	chandanpal.csb@nic.in
संगठन का नाम   Organisation Name :	Central Silk Board	जीएसटीआईएन   GSTIN :	-
कार्यालय क्षेत्र   Office Zone:	Central Sericultural Research And Training Institute, Berhampore (w.b.)	पता   Address :	Central Sericultural Research and Training Institute &#x28;CSRTI&#x29; Berhampore, MURSHIDABAD, WEST BENGAL-742101, India
<b>वित्तीय स्वीकृति विवरण   Financial Approval Detail</b>		<b>भुगतान प्राधिकरण विवरण   Paying Authority Details</b>	
आईएफडी सहमति   IFD Concurrence :	No	Role:	PAO
प्रशासनिक अनुमोदन का पदनाम   Designation of Administrative Approval:	DIRECTOR	भुगतान का तरीका   Payment Mode:	Offline
वित्तीय अनुमोदन का पदनाम   Designation of Financial Approval :	DIRECTOR	पद   Designation :	PAOcsrti
		ईमेल आईडी   Email ID :	pooja.makwana@nic.in
		जीएसटीआईएन   GSTIN :	-
		पता   Address:	Central Sericultural Research and Training Institute, Berhampore, MURSHIDABAD, WEST BENGAL-742101, India
<b>परेषिती विवरण   Consignee Details</b>			
क्र.सं.   S.No	परेषिती नाम & पता   Consignee Name & Address	सेवा विवरण   Service Description	
1	संपर्क   Contact : 3482-224716-215 ईमेल आईडी   Email ID : chandanpal.csb@nic.in जीएसटीआईएन   GSTIN : - पता   Address : Central Sericultural Research and Training Institute &#x28;CSRTI&#x29; Berhampore, MURSHIDABAD, WEST BENGAL-742101, India	Repair and Overhauling Service - double door refrigerator; LG; Yes; Buyer Premises	
<b>सेवा प्रदाता विवरण   Service Provider Details</b>			
जेम विक्रेता आईडी   GeM Seller ID :	O1Y4210002292683		
कंपनी का नाम   Company Name :	Happy Enterprise		
संपर्क नंबर   Contact No. :	07797774757		
ईमेल आईडी   Email ID :	happyenterprise.nb@gmail.com		
पता   Address :	GROUND FLOOR,NABAGRAM,NABAGRAM,NABAGRAM, Murshidabad, WEST BENGAL-742184, -		
एमएसएमई सत्यापित   MSME verified :	Yes		
एमएसएमई पंजीकरण संख्या   MSME Registration number :	UDYAM-WB-13-0002410		
एमएसई सामाजिक श्रेणी   MSE Social Category :	OBC		
एमएसई लिंग श्रेणी   MSE Gender :	Male		
जीएसटीआईएन   GSTIN:	NA		
<b>*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा   GST / Tax invoice to be raised in the name of - Consignee</b>			
<b>सेवा विवरण   Service Details</b>			
सेवा प्रारंभ दिनांक (नवीनतम)   Service Start Date (latest by): 03-Jun-2024		सेवा समाप्ति तिथि   Service End Date : 13-Jun-2024	
<b>श्रेणी नाम   Category Name : Repair and Overhauling Service</b>			
<b>बिलिंग चक्र   Billing Cycle: weekly</b>			
विवरण   Description		Number of Products to be Repaired	Total Lumpsum Price
Product Brand	LG	2	5150
Place of Repair/Maintenance	Buyer Premises		
Product Category	double door refrigerator		
Spares Required	Yes		
<b>कुल राशि (सूत्र)   Total Amount (Formula) : (Total Lumpsum Price*1)</b>			
ऐडऑन के बिना कुल मूल्य   Total Value without Addons(INR)			5150
कुल ऐडऑन मूल्य   Total Addon Value(INR)			0
ऐडऑन सहित कुल मूल्य   Total Value Including Addons(INR)			5150

अतिरिक्त जानकारी|Additional Details

- Product Details : LG- double door refrigerator

अनुबंध की राशि|Amount of Contract

सभी शुल्क और करों सहित कुल अनुबंध मूल्य Total Contract Value Including All Duties and Taxes(INR)	5150
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एसएलए विवरण|SLA Details

Special Terms and Conditions

Repair & Overhauling Service

1. Preamble

1. Repair & Overhauling Service contracts placed through GeM shall be governed by following set of Terms and Conditions:

- General terms and conditions for Goods and Services.
- Service STC contained in this document.
- BID / Reverse Auction specific ATC

The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede Service specific STC which shall supersede GTC, in case of any conflicting provisions.

This document represents a Special Terms and Conditions ("STC") the Service Level Agreement (SLA) governing the contract between the Buyer and Service Provider. The purpose of this document is to outline the scope of work, Stakeholder's obligation and terms and conditions of all services covered as mutually understood by the stakeholders.

2. Objectives and Goal

The objective of this document is to ensure that all the contractual terms and conditions are in place to ensure consistent delivery of services to buyer by service provider. The goals of this agreement are to:

- Provide clear reference to service ownership, accountability, roles and responsibilities of both parties
- Present a clear, concise and measurable description of services offered to the buyer
- Establish terms and conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
- To ensure that both the parties understand the consequences in case of termination of services due to any of the stated reasons

The document will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same.

3. Stakeholders

The main stakeholders associated with this agreement are:

- (i) **Buyer** : Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed as per the contractual terms.
- (ii) **Service Provider** : Service provider is responsible to provide all the required services in timely manner and to the satisfaction of buyer or its authorized representative. Service provider may also include seller supplier/ bidder/contractor, any authorized agents, permitted assignees, successors and nominees as per the context and as described in the agreement.

4. Service Scope

Repair and Overhauling Service can be used for repair and maintenance of product/equipment/ machinery.

Considering the wide range of domain and specifications required for Repairs & Overhauling of different product/equipment/machinery, buyers has been provided with a provision to upload the SoW as per their specific requirements.

5. Terms & Conditions –

Buyer Obligation

- The service provider and/or his authorized representative shall be provided access at reasonable hours to the premises for inspection of the product/equipment/machinery to be repaired/overhauled.
- The timely payment shall be made by the buyer as per the payment schedule as defined by the buyer in the tender/bid.

Service Provider Obligation

- The product/equipment/machinery to be repaired/overhauled may be inspected by the Service Provider or his authorized representative before submitting the offer against the bid.

6. Payment Terms

- The Payment shall be made as specified in the General Terms and Conditions of GeM/defined by the buyer on submission of the bill by the service provider after applicable deductions.

7. Incidental/ Unforeseen Expenses (if applicable) –

It is possible that in Repair & Overhauling Services, a situation may arise wherein the actual supplies or services may vary from the estimated scope of work indicated in the bid/contract due to unforeseen reasons. The payment for such extra repair/overhauling services will have to be mutually agreed between the Buyer and the Service Provider. The Buyer shall take the approval of the competent authority before authorizing the Service Provider to take up such extra work. The quantum of variation should not exceed 10% of the contract value. The additional payment for the extra work shall also be made through online invoicing on GeM mentioning the applicable reasons.

शुद्धिपत्र|Corrigendum

1. तक बढ़ाया गया|Extended Upto : 2024-05-24 09:00:00

अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार|Additional Required Data/Document(s) : Buyer

1. Product Details : [click here](#)
2. Scope of Work : [click here](#)
3. Terms and Conditions pertaining to the Bid/Contract : [click here](#)

अतिरिक्त डेटा/दस्तावेज़ : विक्रेता|Additional Data/Document(s) : Seller

1. Certificate (Requested in ATC) : [click here](#)
2. Any Other Document Upload As Per The Buyer's Requirement : [click here](#)
3. Document Upload As Per The Buyer's Requirement : [click here](#)

## ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक   Advisory Bank :	NA
ईपीबीजी प्रतिशत (%)   ePBG Percentage(%):	NA

## नियम और शर्तें | Terms and Conditions

### 1. General Terms and Conditions-

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

### 2. Buyer Added Bid Specific Terms and Conditions-

#### 2.1 Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

#### 2.2 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

Bidder have to verify the machines before quoting the bid and quote the bid accordingly. Self declaration certificate should be enclosed with bid documents regarding verification s of machines. If any bidder fails to fulfill the criteria, his bid will treat as cancelled. Scope of Supply should be submitted with bid documents.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

Note: This is system generated file. No signature is required.