# अनुबंध|Contract



अनुबंध क्रमांक|Contract No: GEMC-511687730670358 अनुबंध तिथि|Contract Generated Date : 11-Jun-2024

बोली/आरए/पीबीपी संख्या|Bid/RA/PBP No.: <u>GEM/2024/B/5005457</u>

# अनुसूची नाम|Schedule Name:Schedule 3

संगठन विवरण|Organisation Details

प्ररूप|Type : Central Government मंत्रालय|Ministry : Ministry of Communications विभाग|Department : Department of Posts संगठन का नाम|Organisation Name : Department of Posts कार्यालय क्षेत्र|Office Zone: India Post Payments Bank

खरीदार विवरण|Buyer Details

पद | Designation : HO ASST MANAGER संपर्क नंबर | Contact No. : 011-23362148-

ईमेल आईडी|Email ID : buycon2.dp.dl@gembuyer.in

जीएसटीआईएन|GSTIN: 07AAECI2377M2Z6

INDIA POST PAYMENTS BANK LTD, 2ND FLOOR SPEED POST

पता|Address : CENTRE, BHAI VEER SINGH MARG, NEW DELHI. DELHI-110001. India

वित्तीय स्वीकृति विवरण|Financial Approval Detail

आईएफडी सहमति|IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम| MD CEO

Designation of Administrative Approval: क्तिीय अनुमोदन का पदनाम।

Designation of Financial Approval :

भुगतान प्राधिकरण विवरण|Paying Authority Details

Role: BUYER भुगतान का तरीका| Payment Mode: Offline

पता|Address:

पद|Designation: HO ASST MANAGER ईमेल आईडी|Email ID: buycon2.dp.dl@gembuyer.in

जीएसटीआईएन|GSTIN : 07AAECI2377M2Z6

INDIA POST PAYMENTS BANK LTD, 2ND FLOOR SPEED POST

CENTRE, BHAI VEER SINGH MARG, CENTRAL DELHI, DELHI-110001, India

# परेषिती विवरण|Consignee Details

क्र.सं. S.No	परेषिती नाम & पता Consignee Name & Address	सेवा विवरण Service Description
1	संपर्क Contact: 011-23362148- ईमेल आईडी Email ID: buycon2.dp.dl@gembuyer.in जीएसटीआईएन GSTIN: 07AAECI2377M2Z6 पता Address: INDIA POST PAYMENTS BANK LTD, 2ND FLOOR SPEED POST CENTRE, BHAI VEER SINGH MARG, NEW DELHI, DELHI-110001, India	Liability Insurance Service - Indemnity insurance, Bankers Blanket Indemnity

# सेवा प्रदाता विवरण|Service Provider Details

जेम विक्रैता आईडी|GeM Seller ID : WE40210002052681

कंपनी का नाम|Company Name : UNITED INDIA INSURANCE COMPANY LIMITED

संपर्क नंबर|Contact No. : 04428575267 ईमेल आईडी|Email ID : cmd@uiic.co.in

पता| Address : 19 , 4TH LANE, UTHAMAR GANDHI SALAI,NALANDA,NUNGAMBAKKAM HIGH ROAD,NUNGAMBAKKAM, Chennai, TAMIL NADU-600034, -

MD CEO

एमएसएमई पंजीकरण संख्या|MSME Registration number : -

जीएसटीआईएन|GSTIN: 33AAACU5552C1ZQ (R)

\*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा|GST / Tax invoice to be raised in the name of - Consignee

## सेवा विवरण|Service Details

सेवा प्रारंभ दिनांक (नवीनतम) |Service Start Date (latest by): 16-Jun-2024

सेवा समाप्ति तिथि| Service End Date: 16-Jun-2025

## श्रेणी नाम|Category Name: Liability Insurance Service

## बिलिंग चक्र | Billing Cycle: yearly

विवरण Description	Quantity (Please input as 1 )	Total Premium ( in INR)	
Type of Insurance	Indemnity insurance, Bankers Blanket Indemnity		2464046,000
AOA:AOY Limit Ratio	As per RFP Scope		
Premium Payment Options	Single Premium	ı	2161846.000
General Insurance List of Insurer from where insurance to be taken(can indicate multiple service providers)	Open to all eligible Insurance providers		

# कुल राशि (सूत्र) |Total Amount (Formula) :

(Total Premium ( in INR))

(.ea.i.eiiiaii(ii.ziiiy)				
ऐडऑन के बिना कुल मूल्य  Total Value without Addons(INR)	2161846			
कुल एडऑन मूल्य  Total Addon Value(INR)	0			

ऐडऑन सहित कुल मूल्य  Total Value Including Addons(INR)	2161846				
अतिखित जानकारिया Additional Details					
• Insurance Start Date : 2024-06-11T18:30:00.000Z					
• Insurance End Date : 2025-06-29T18:30:00.000Z					
अनुबंध की राशि Amount of Contract					
सभी शुल्क और करों सहित कुल अनुबंध मूल्य Total Contract Value Including All Duties and Taxes(INR)	2161846				

## एसएलए विवरण | SLA Details

### SERVICE STC

### SPECIAL TERMS AND CONDITIONS FOR

### Liability Insurance

### 1 Preamble

- All contracts related to Liability Insurance placed through GeM shall be governed by the following set of Terms and Conditions:
- General terms and conditions for Goods and Services
- II. Service STC contained in this document
  - III. BID / Reverse Auction specific ATC
- The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede Service specific STC which shall supersede GTC, whenever there are any conflicting provisions.
- This document represents the Special Terms and Conditions (STC) and the Service Level Agreement (SLA) governing the contract between the Government/Buyer and Agency/Service Provider. The purpose of this document is to outline the scope of work, stakeholders' obligations and terms and conditions of all services covered as mutually understood by the stakeholders.

The objective of this document is to ensure that all the special terms and conditions are in place to ensure consistent delivery of services to the Buyer by the service provider. The goal of this document is to:

- · Provide clear reference to service ownership, accountability, roles and responsibilities of both parties
- Present a clear, concise and measurable description of services offered to the Buyer
- Establish terms and conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
- To ensure that both the parties understand the consequences in case of termination of services due to any of the stated reasons

This document will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same.

### 3. Stakeholders

The main stakeholders associated with this agreement are:

- Buyer: The Buyer/ Client is responsible to provide clear instructions, approvals and timely payments for the services availed as per the contractual terms
- Service Provider: The service provider is responsible to provide all the required services in timely manner and to the satisfaction of Buyer or its authorized representative. The service provider may also include seller, supplier/bidder/contractor, any authorized agents, permitted assignees, successors, and nominees as per the context and as described in the document.

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses payment terms and Deductions in case of nonadherence to the defined terms and conditions.

### 4. Service Scope

The service provider to cover liabilities of the people insured by the Buyer.

### 5. Standard Terms and Conditions for Insurance

- The terms and conditions of insurance cover and the policies, warranties and clauses need to be strictly in line with the provisions and notifications issued by IRDA from
- The Service Provider must agree with all the Terms and Conditions specified in the bid document by the Buyer. The policy issued by the Insurer must be compliant with the
- Fair disclosure of material features relating to the risks should be disclosed by the Buyers to the insurers to enable them understand the risks and quote appropriate
- The Buyer reserves the right to reject the tender / bid if the proposal of the bidder mentions exceptions, conditions or special conditions that are not aligned with the Terms and Conditions as specified by the Buyer in the Bid document.
- During pre-qualification and evaluation of the bid, the Buyer may, at its discretion, ask bidders for clarifications on their proposal. The respondents are required to respond within the time frame prescribed by the Buyer.
- Insurer should clearly indicate the list of 'Exclusions and Assumptions' in the proposal they submit to Buyer.
- Once an insurance has been awarded (policy has been purchased) for a given period, the insurance company shall have no right to unilaterally terminate the operation of
- In case there is an addition during the contract (policy) period, the coverage would be extended without any reservation. The Buyer will intimate all such new additions to the Insurer periodically. Additional premium, if any, due to such inclusion may be advised to Buyer periodically. Similarly, for separations the Buyer will inform the Insurer and the premium to be paid by Buyer would be pro-rated/ recalculated.
- In case of foreclosure of the policy/contract, the premium on pro rata basis should be refunded
- No insurer shall assume any risk in India in respect of any insurance business unless and until the due insurance premium is paid in advance before the commencement of
- Insurance companies may offer Add-on covers as per IRDA guidelines in-addition-to the coverage sought in this Tender. No weightage will be given to such Free Add-on covers during bid evaluation. However, any such Add-Ons indicated in proposal by Bidder must mandatorily be offered to all the insured.
- The bidders (Service Providers) must not divulge personal information of the insured to any external party, without the consent of the Buyer
- In case of any grievances, Buyer may file complaints either with the concerned Insurance Company or with Insurance Regulatory and Development Authority (IRDA).

- The details of the Insurance Ombudsman for all jurisdictions must be clearly indicated by the Service Provider, where necessary.
- Before the end of contract, the Insurer must give a detailed report with the statistics of the insurance claimed during the period
- The Buyer may at its sole discretion and at any time during the evaluation of proposal, disqualify any bidders, if the bidder makes any misleading or false representations in the forms, statements and attachments submitted in proof of the eligibility requirements or if the bidder fails to provide related clarifications sought by Buyer within the stipulated timelines.
- Service Provider must keep confidential any information received from or about Buyer because of or in connection with the submission of the bid response. The Buyer will also not disclose the information provided by Bidder in a response other than to its affiliates or to its professional advisors, unless required otherwise by any provisions of law.
- Whilst all reasonable care has been taken by Buyer when providing information in this bid document, the figures, documents and details are presented in good faith.
  Bidders indemnify Buyer from any claims, liabilities or costs that may arise due to this. Bidders may seek additional information where deemed necessary but the decision to provide any additional details will be the sole discretion of the Buyer.
- More than one bid from the same bidder shall disqualify the bidder from participation in the bid.

### 6. Service Formula

- The following formula will be used to calculate the value of this contract.
- Total Contract Value = Total Premium quoted by service provider.

### 7. Payment Schedule

- The Payment Procedure shall be in as specified in the General Terms and Conditions of GeM.
- Payment schedule to be as per payment terms specified in bid document.

## 8. SLAs and Deductions

S.No. SLA Deduction

Settlement of all claims by Service Provider within 30

days

1.

Interest at the rate of 20% p.a. on the delayed claim

from the date of submission of complete documents by  $\;$  amount.

the Buyer.

9. Service Lead Days for this service: 1

# शुद्धिपत्र|Corrigendum

1. तक बढ़ाया गया|Extended Upto: 2024-06-10 15:00:00 2. तक बढ़ाया गया|Extended Upto: 2024-06-10 17:00:00

अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार|Additional Required Data/Document(s): Buyer

- 1. Details for Assets to be insured : click here
- 2. Scope Inclusions/Exclusions Advisory- With reference to Order F.No. 14017/64/2020-Ins. II issued by the Department of Financial Services under Ministry of Finance, it is advised not to include Net-Worth as a criterion for Public Sector General Insurance Companies in General Insurance tenders. :click here

# ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक   Advisory Bank :	NA
ईपीबीजी प्रतिशत (%)   ePBG Percentage(%):	NA

## नियम और शर्तें|Terms and Conditions

### 1. General Terms and Conditions-

- 1.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable
- 2. Buyer Added Bid Specific Terms and Conditions-

### 2.1 Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2.2 Buyer Added Bid Specific Scope Of Work(SOW):

File Attachment Click here to view the file.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

Note: This is system generated file. No signature is required.