

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687704452526

अनुबंध तिथि | Generated Date : 24-Jun-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2024/B/4768772](#)

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
प्रकार Type : State Government मंत्रालय Ministry : - विभाग Department : Health and Family Welfare Department West Bengal संगठन का नाम Organisation Name : General Administration कार्यालय क्षेत्र Office Zone: Swasthya Bhawan	पद Designation : Programmer संपर्क नंबर Contact No. : 033-23330129- ईमेल आईडी Email ID : manas_b@wbhealth.gov.in जीएसटीआईएन GSTIN : - पता Address : Swasthya bhawan, GN-29, Sector-V, Salt lake, kolkata, NORTH 24 PARGANAS, WEST BENGAL-700091, India

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval: Additional Secretary वित्तीय अनुमोदन का पदनाम Designation of Financial Approval: Additional Secretary	Role: PAO भुगतान का तरीका Payment Mode: Offline पद Designation : Financial Advisor ईमेल आईडी Email ID : fa_samity@wbhealth.gov.in जीएसटीआईएन GSTIN : - पता Address: Swasthya bhawan, GN-29, Sector-V, Salt lake, kolkata, North 24 parganas, WEST BENGAL-700091, India

विक्रेता विवरण Seller Details
जेम विक्रेता आईडी GeM Seller ID : C9CB180000090862 कंपनी का नाम Company Name : Venus Softwares संपर्क नंबर Contact No. : 09830159981 ईमेल आईडी Email ID : maneesh@venussoftwares.com पता Address : 3B,Lal Kamal,27 Baker Road,Alipore, Kolkata, WEST BENGAL-700027, - एमआईआई स्थिति MII Status : True एमएसएमई पंजीकरण संख्या MSME Registration number : UDYAM-WB-10-0010200 एमएसई सामाजिक श्रेणी MSE Social Category : General एमएसई लिंग श्रेणी MSE Gender : Male जीएसटीआईएन GSTIN: 19AFZPK2970B1Z2 (R)

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Buyer

वितरण निर्देश | Delivery Instructions : NA

उत्पाद विवरण Product Details						
#	आइटम विवरण Item Description	आइटम विवरण Ordered Quantity	इकाई Unit	इकाई मूल्य (INR) Unit Price (INR)	कर विभाजन (INR) Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित) Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम Product Name : acer Tablet computer with 4 GB RAM and 64 GB internal storage ब्रांड Brand : acer ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : Tablet Computers (Q2) मॉडल Model: AcerOne10 T9-1212L एचएसएन कोड HSN Code: HSN not specified by seller	79	pieces	20,503	जीएसटी GST (18%) : 247,078.525 जीएसटी उपकर 1 GST Cess 1 (0%) : 0 जीएसटी उपकर 2 GST Cess 2 (0 per accounting unit) : 0 जीएसटी पर इनपुट टैक्स क्रेडिट (आईटीसी) Input Tax Credit (ITC) on GST1 : - जीएसटी उपकर पर आईटीसी 1 ITC on GST Cess 1 : - जीएसटी उपकर पर आईटीसी 2 ITC on GST Cess 2 : -	1,619,737
कुल ऑर्डर मूल्य Total Order Value (in INR)						1,619,737

परोक्षी विवरण Consignee Detail						
क्र.सं. S.No	परोक्षी Consignee	वस्तु Item	लॉट नंबर Lot No.	मात्रा Quantity	दिनांक के बाद डिलीवरी शुरू करना है Delivery Start After	वितरण पूरा कब तक करना है Delivery To Be Completed By
	पद Designation : -					

1	ईमेल आईडी Email ID : manas_b@wbhealth.gov.in संपर्क Contact : 033-23330129- जीएसटीआईएन GSTIN : - पता Address : Swasthya bhawan, GN-29, Sector-V, Salt lake, kolkata, NORTH 24 PARGANAS, WEST BENGAL-700091, India	acer Tablet computer with 4 GB RAM and 64 GB internal storage	-	79	24-Jun-2024	22-Sep-2024
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Product Specification for acer Tablet computer with 4 GB RAM and 64 GB internal storage

विनिर्देश Specification	उप-विनिर्देश Sub-Spec	मूल्य Value
Display	Display Size (Minimum) (Inch)	10
	Display Resolution (Pixels)	1920 x 1080
	Display Type	IPS
	Type of Touch Screen	Capacitive
	Display Colour	16 Million
	Multitouch Support	Yes
	Brightness (Minimum) (Nits)	350
Operating System	Operating System Details	Android 12.0 or Higher
Technology	Mobile Commn Technology	GSM
Connectivity	Connectivity Type	Wifi + Cellular
	Cellular Data Support	4G / LTE,VoLTE,3G,GSM/Edge
	GPS	Yes
	AGPS	Yes
	Number of GSM SIM Available	1
	Cellular Voice Calling	Yes
	Wi-Fi Connectivity Type	802.11 ac
Bluetooth Connectivity (Minimum Version)	5	
Processor	Processor Speed (Minimum) (GHz)	2.0 & higher
	Processor Core (Number)	8
	Processor Architecture	ARM
	Processor Make	Mediatek
Memory	RAM Type	LPDDR4
	RAM Size (GB)	4
Storage	Internal Storage Capacity (GB)	64
	Micro SD Card Support	Yes
	Storage upgradable upto (Through Micro SD Card) (GB)	128 or higher
Camera	Rear Camera (Mega Pixel)	13
	Front Camera (Mega Pixel)	5
	Video Recording Resolution	1080p
	Video Recording Frame Rate (fps)	30
	Digital Zoom	Yes
	Geotagging Feature	Yes
General	Battery Capacity (minimum) (mAH)	7001 & higher
	Weight including Battery (max) (Grams)	450
	Dimensions (Length x Breadth x Thickness) (mm x mm x mm)	238,9*157,7*7,6
	Docking Compatibility	No
Certification	Specific Absorption Rate (SAR)	<= 1.6 Watts/Kg
	BIS Registration Under CRS of Meity for Tablet alongwith Battery	Yes
	BIS Regn number And its validity	R-84002909,09-08-25
	Google Mobile Service Certification for Android OS	Yes
	Other Certifications Available (Details of the relevant certificate number and the name/ID of corresponding notified Bodies shall be provided as and when demanded by the buyer)	RoHS,UL/CB,CE,FCC

Standard Accessories	Standard Accessories to be supplied with the Tablet	USB Cable & Charger
Additional Accessories (OEM / Third Party)	OTG Cable	Yes
	Docking Station	No
	Compatible Carry Case	Yes
	Compatible Smart Cover	No
	Compatible Active Stylus	No
	Ear Phone	Yes
Miscellaneous	USB Ports	Type C
	Audio Port	3.5mm Jack
	Additional Features	Accelerometer
	Inbuilt Speaker	Yes
	If Yes, Type of Inbuilt Speaker	Stereo
Other Options	Availability of Mobile Device Management (MDM) Support	No
	Mobile Device Management (MDM) License and Support (Year)	0
	Mobile Device Management Hosting (MDM)	NA
	Device Enrolment Program (DEP) License and Support (Year)	NA
	Device Enrolment Program (DEP) License and Support (Year)	0
Operating Conditions	Minimum Operating Temperature (degree Celsius)	0
	Maximum Operating Temperature (degree Celsius)	45
	Minimum Operating Humidity (%RH)	10
	Maximum Operating Humidity (%RH)	74
Warranty	Availability of Service Centre for Warranty Obligation	State Level
	OEM Warranty including Battery	Carry In
	OEM Warranty Period for Battery (Year)	2
	OEM Warranty Period for Tablet (Year)	3

उत्पाद का बीआईएस लाइसेंस | BIS license of the product: 84002909

शुद्धिपत्र | Corrigendum

- तक बढ़ाया गया | Extended Upto : 2024-04-12 16:00:00
- तक बढ़ाया गया | Extended Upto : 2024-05-22 16:00:00
- GeM-Bidding-Corr-6209301-5.pdf : [यहां क्लिक करें | click here](#)

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक Advisory Bank :	State Bank of India
ईपीबीजी प्रतिशत (%) ePBG Percentage(%):	3.00

बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा | The bidder shall furnish ePBG as applicable as per bid's terms and conditions

आरसीएम/एफसीएम के संबंध में सामान्य खंड | General Clauses w.r.t RCM/FCM

- Where ever RCM is applicable, for sellers (Regular GST registered seller who opted out of FCM as per notifications of GST like GTA , unregistered seller), Buyer have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this contract. Seller will invoice buyer with Zero GST and GST cess.
- For Registered sellers as per FCM, rates will be inclusive of prescribed rate of GST and GST cess. ITC available to buyer as shown in the bid document have been applied while evaluating the bids. Seller has liability of paying the GST and GST cess to the govt and same will be charged from buyer while invoice.
- For Registered sellers who opted for RCM while quoting for specified category under section 9(3) like GTA rates will be exclusive of GST and GST cess. GST and GST cess as indicated by the buyer in the bid document payment of GST and GST Cess will be the liability of buyer.
- For Unregistered sellers Liability of payment of GST and GST cess is in Buyers scope. GST and GST cess as indicated by the buyer in the bid document will be the liability of buyer . Unregistered seller will invoice buyer with zero GST and Zero GST cess.
- For sellers under Composition Scheme: There is no liability of payment of GST and GST cess in Buyers cope. Seller will invoice Zero GST and GST cess in the invoice to buyer.

नियम और शर्तें | Terms and Conditions

1. General Terms and Conditions-

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2.2 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

2.3 OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

2.4 Turnover:

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2.5 Turnover:

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

2.6 Service & Support:

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

2.7 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

2.8 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

2.9 Certificates:

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

2.10 Certificates:

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

2.11 Certificates:

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

2.12 Warranty:

Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

2.13 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

Eligibility Criteria

1. Bidder/OEM should have valid ISO 9001 certificate.
2. Certifications: CE, SAR, ROHS, BIS test report / certifications of the quoted specification of the tablet model along with ISO 9001, ISO 14000, ISO 14001, ISO 27000 , ISO 27001, ISO500001, ISO 20000-1:2018, SA8000 of the OEM.
3. The Bidder shall be an established Information Technology company registered under the Companies Act, 1956 involved in IT & Network related business having operations in India for the last three years as on 31.03.2023 (Certificate of Incorporation).
4. The Bidder's average annual turnover last 3 year shall be at least INR 25 Lakh supporting document to be uploaded.
5. The Bidder should have executed similar nature of single order of Rs. 25 Lakh or Two single order Rs. 13 Lakh or above Or three single order 9 Lakh or above for supply, installation and Commissioning of IT Hardware based on items mentioned in this tender document) at any Govt. Department / Quasi Govt. Dept / PSU / Board / Council or similar organization, in the last five financial years.
6. The Bidder must have on payee roll at least 15 Technically qualified professionals with system integration of computer Hardware, network, and experience in implementing & maintaining / support of computer Hardware & network.
7. Bidder should provide Tender specific OEM authorization with technical compliance OEM letterhead in the above-mentioned bid to ensure their support for this work.
8. The Bidder & OEM must have a Functional Service Centre in West Bengal state as lot of service is involved this is mandatory. Valid trade license / GST certificate s

should be uploaded along with the bid for proof of this.

9. Escalation Matrix for Service Support: Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
10. The Bidder shall be required to give a declaration in their letter head that they have not been banned by any Government Agencies / Govt. Department / Quasi Govt. Dept / PSU / Board / Council or similar organization. If any Government Agencies / Govt. Department / Quasi Govt. Dept / PSU / Board / Council or similar organization banned the Bidder in the past, this fact must be clearly stated.
11. Bidder & OEM should have their office in the state i.e., West Bengal for minimum last 5 years.
12. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).
13. The bidder has to be declaration in the bid must not to default any delivery/Installation to the IT equipment earlier order at Health & Family Welfare dept. Govt of West Bengal.
14. The successful Bidder/OEMs must supply all the products delivery required within 90 days from receiving of the purchase order. If the Seller fails to do so the dept . shall charge a penalty of 0.5% of the unit price of the products for each week of delay from the seller. The buyer shall have the right to recover all such penalties arising out of late delivery from the PBG submitted by seller.
15. Payment terms: 100% Payment will be made after delivery and installation of all Items (As per the price bid in the tender).
16. The Bidder & Active OEM for products should be in business for the last 10 years as on the date of release of the tender.
17. The Bidder & Active OEM should have a registered office in India and should directly present for last 10 years in India, from date of RFP publication.
18. In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder must undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.
19. Delivery Location – Swasthya Bhawan, Salt Lake, Kolkata – 700091
20. The specification mentioned in this ATC shall prevail over any specification mentioned otherwise.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.