

It is hereby notified that tenders are invited for the provision of **Outsourcing Service of Security Operation Centre**.

The Contract requires the successful tenderer to provide the outsourcing service of the security operation centre to the Hong Kong Monetary Authority (HKMA) for a 2-year contract period from 16 April 2024 to 15 April 2026 (both dates inclusive) (Contract). The Contract may be extended at the sole discretion of the HKMA for another one year subject to the performance of the successful tenderer.

Tenderers must submit the completed tenders (one email of Technical Proposal in PDF format as an attachment, and one email of Fee Proposal in PDF format as an attachment) in separate emails, and the submissions details can be found in the tender document.

One softcopy in response to this tender should be delivered by email no later than the closing time of 12.00 noon of Thursday, 7 March 2024 (Hong Kong Time) to the following email address only:—

tender@hkma.gov.hk

Late tenders will not be accepted.

The tender document in form of electronic copy will be provided *via* email upon request made to the following email address:—

tender_soc@hkma.gov.hk

Tenderers should provide the names of their companies and the contact information of the persons-in-charge in their request for the tender document.

If a tropical cyclone signal No. 8 or above is hoisted, or a black rainstorm warning signal or an 'extreme conditions after super typhoons' announced by the Government is in force at any time between 9.00 a.m. and 12.00 noon on the tender closing date, the tender closing time will be postponed to 12.00 noon on the first business day after the tropical cyclone signal No. 8 is lowered, or the black rainstorm warning signal or the 'extreme conditions after super typhoons' announced by the Government has ceased to be in force.

Enquiries concerning the tender should be made to the following email address:—

tender_soc@hkma.gov.hk

This tender is covered by the Agreement on Government Procurement of the World Trade Organization.

The HKMA does not bind itself to accept the lowest tender or any tender, and reserves the right to negotiate with any tenderer about the terms of the offer.

Details of the award of this contract will be published in the Government of the Hong Kong Special Administrative Region Gazette and made available on the websites of the *Gazette* (<https://www.gld.gov.hk/egazette/>) and the HKMA (<https://www.hkma.gov.hk>).

26 January 2024

Hong Kong Monetary Authority