

E-GOVERNMENT NATIONAL CENTRE (EGNC)

Simpang 69-18, Jalan E-Kerajaan, Gadong BE1110, Brunei Darussalam

Department/References: EGNC/PM/4.2/2024.024 (Tel) 2424955 (Fax) 2424940 (Email) procurement@egnc.gov.bn

QUOTATION FOR THE SUPPLY, DELIVERY, INSTALLATION & CONFIGURATION OF SELF-SERVICE PASSWORD MANAGEMENT

Item	Description	Qty	Please specify contents of the proposed item/sectotion		Unit Price (BND)	Total Cost (BND)	Department / References
1.	<p>SOLUTION</p> <p>1.1 On-Prem Self Service Password Reset Solution with 1year subscription model for 25000 domain users.</p> <p>1.2 Solution to include Failover and Secure Gateway Services.</p>	1	<i>BRAND</i>				
2.	<p>IMPLEMENTATION:</p> <p>2.1 Installation on designated Servers provided by EGNC</p> <p>2.2 Configuration of Active Directory domains in solution</p> <p>2.3 Enabling self-service features for end-users through self-service policy configuration.</p> <p>2.4 Configuring self-service password reset and account unlock.</p> <p>2.5 Setup login client software for password reset and account unlock from Windows/ macOS logon screen.</p> <p>2.6 Configuring password and account expiration notification.</p> <p>2.7 Configuring password policer enforcer.</p> <p>2.8 Configuring conditional access rules based on IP-address, device, business hours or the location of the users.</p> <p>2.9 Configuring the applications for password synchronization and single sign-on and configuring Password Sync Agent for real-time password synchronization, account linking, and password change notifications.</p> <p>2.10 Configuring the solution mobile app with the server settings.</p> <p>2.11 Logon settings and customization.</p> <p>2.12 Generate up to 5 reports including tracking all activities performed by end users, such as password reset, account unlock, self-update, password change and notification delivery status.</p> <p>2.13 Conduct acceptance test (UAT).</p> <p>2.14 Provide handover briefing upon UAT.</p> <p>2.15 Implementation should be completed within 30 days.</p>	1	<i>y/n</i>				<p>Contact Person:</p> <p>Nur Qasrina / Mohd Hilmi Hyashamuddin by email qasrina.ahmad@egnc.gov.bn / hilmi.abas@egnc.gov.bn</p>

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3.	<p>Maintenance and Support</p> <p>3.1 Professional services on local maintenance and support for one year</p> <p>3.2 8x5xNBD remote and onsite curative maintenance and support.</p> <p>3.3 Troubleshoot & resolve any ADSelfService Plus related issue reported by EGNC within 48 hours.</p> <p>3.4 Provide installation services for any latest update and/or upgrade for the solution.</p> <p>3.5 Perform quarterly preventive maintenance including health check, firmware upgrade, database touch up, configuration backup and Windows OS maintenance.</p> <p>3.6 Responsible to liaise with ManageEngine support for level 3 case.</p> <p>3.7 Payment for maintenance should paid upon submission of invoice and maintenance reports (please refer to no.4) If contractor fails to deliver services within the expectation specified in no.2 Implementation and number 3 Maintenance and Support, contractor shall pay liquidated damages to the Government at the rate of one percent (1%) of the contract price perday for each occurrence of delay (including Fridays, Saturday, Sundays and Public Holidays) on which the Implementation, Maintenance and Support Services remains uncompleted up to a maximum of ten percent (10%) of the contract price.</p>			<p>y/n</p> <p>y/n</p> <p>y/n</p> <p>y/n</p> <p>y/n</p> <p>y/n</p> <p>y/n</p>			
4.	<p>Maintenance Payment Milestones</p> <p>4.1 Invoices and payment to be done on Quarterly Preventive Maintenance Quarterly Invoices are to be supported with Monthly Preventive Maintenance Report and Incident & Problem Resolution Report (if any) which have been verified and signed by EGNC</p>	1		<p>y/n</p> <p>y/n</p>			

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Item	Description	Qty	Please specify contents of the proposed item/sectotion	Unit Price (BND)	Total Cost (BND)	Department / References
	Quotation Validity: at least 6 months or more		<i>Specify</i>			
	The quotation must be submitted via email only to e.sebuthargaegnc@egnc.gov.bn					
			TOTAL COST:			
	Please Also Observe the Following: <ul style="list-style-type: none"> a. Any vendors that have not completed or properly filling in the form will not be entertained. b. Vendors are welcome / recommended to see the site c. Please provide product brochures d. Delivery Period: 4 to 6 weeks upon receiving Purchase Order (P.O.) e. Quotation Validity: at least 6 months or more <p>ISSUE QUOTATION: 21 August 2024 CLOSE QUOTATION: 05 September 2024 (2.00 PM)</p>		<i>Acknowledgement:</i> <i>Company Ref. No.:</i> I hereby certify the above quote to be correct. Signature: Designation: Date:			<i>Company's Official Stamp:</i>

DELIVERY CONFIRMATION LETTER

To:
Chairman of Procurement Committee,
E-Government National Centre,
Ministry of Transport and Infocommunications,
Spg 69-18, Jalan E-Government
Gadong BE1110, Negara Brunei Darussalam.

QUOTATION OF: EGNC/PM/4.2/2024.024

With regards to the quotation above that our Company participate, our Company agreed to the terms below:

1. In the event that our Company is successful in this quotation, we promise to perform and supply within the promise period according to the specifications and quantity mention in Appendix 1 from the issued date.
2. In the event that our Company is unable to make provision in the original period specified in paragraph 1., the company will:
 - a) Inform E-Government National Centre within 14 days before the date of supply is to be made in writing with an explanation. In this regard, our Company agreed to implement one of the following ways:
 - i) Replace with the same specifications that is agreed with E-Government National Centre or
 - ii) Lending until supply is made that is agreed with E-Government National Centre.
 - b) Inform in the event that the conditions mentioned above in clause (a) cannot be fulfilled, therefore E-Government National Centre reserves the right to cancel this quotation.
3. If our Company fails to perform as required to make the supply, our Company will be banned from participating in any future tender or quotation from the Government of His Majesty Paduka Seri Baginda Sultan dan Yang Di Pertuan Negara Brunei Darussalam.
4. If our Company fails to meet these requirements, our company will be charged a penalty of 10% of the total price of the delayed or unsuccessful supply without any acceptable reasons. E-Government National Centre is entitled to deduct from the security deposit or any payments to be received by the Company in the event that the Company are not able to supply within the stipulated period.

Signature, Name & Position

Company Cop & dates

TERMS AND CONDITIONS OF RFP
REF. NO: EGNC/PM/4.2/2024.024

- 1.1 The Tenderer is required to quote the proposed services which will best meet the requirement as per given in the enclosed Request for Quotation (RFQ) taking into consideration the following:
- a. **Any amendments made should be initialled with the Tenderer's stamp**
- 1.2 All prices are to be quoted:
- a. In Brunei Dollars (BND),
- b. With minimum validity period of 6 months from closing date of quotation.
- 1.3 RFQ responses must be submitted **via email 'e.sebuthargaegnc@egnc.gov.bn'** using the form in Appendix 1 attached hereto on or before the closing date **Thursday 05th September 2024 (2.00 PM)**.
- 1.4 The E-Government National Centre hereafter referred to as the Customer has and reserves the right:
- a. not to accept the lowest or any quotation,
- b. to accept any quotation in whole or in part, or
- c. to penalise and cancel any order or contract from/with the Tenderer if the delivery, installation and commissioning schedule and other related terms and conditions are not met or adhered to by the Tenderer.
- 1.5 Any clarification of the requirement can be requested not later than 1 (one) working day before the closing of the quotation submission. For any clarification please contact **Nur Qasrina / Mohd Hilmi Hyashamuddin** by email qasrina.ahmad@egnc.gov.bn / hilmi.abas@egnc.gov.bn.
- 1.6 A contract shall be signed with the Government to exercise the terms.
- 1.7 After the services have been delivered, a copy of the Delivery Order is required to be faxed to 2424940 with attention to Procurement Section, E-Government National Centre.
- 1.8 The Tenderer must not make any public statement in relation to this quotation document or to the awarding of any consequent order for the supply of the required items.
- 1.9 The above terms and conditions are subject to review or revision whenever deemed necessary without prior written notice.
- 1.10 If the Supplier does not hear from the Customer within 3 weeks from the date of quotation's closure, the Supplier's quotation is considered unsuccessful.

**PUSAT KEBANGSAAN E-KERAJAAN
KEMENTERIAN PENGANGKUTAN DAN INFOKOMUNIKASI**

APPENDIX 4

**VENDOR'S PARTICIPATION FORM
FOR QUOTATION REF: EGNC/PM/4.2/2024.024**

Tick (v) where appropriate:

Quote

No Quote

Name:

Designation:

Tel / Fax / E-mail:

Register in TAFIS 2.0 (Y/N):

Date:

Company's chop:

NOTE:

Your response is highly appreciated.

Pusat Kebangsaan E-Kerajaan
Simpang 69-18
Jalan e-Kerajaan
Gadong BE1110
Negara Brunei Darussalam

Tel: 2424955/6/7 ext 122 / Fax: 2424940